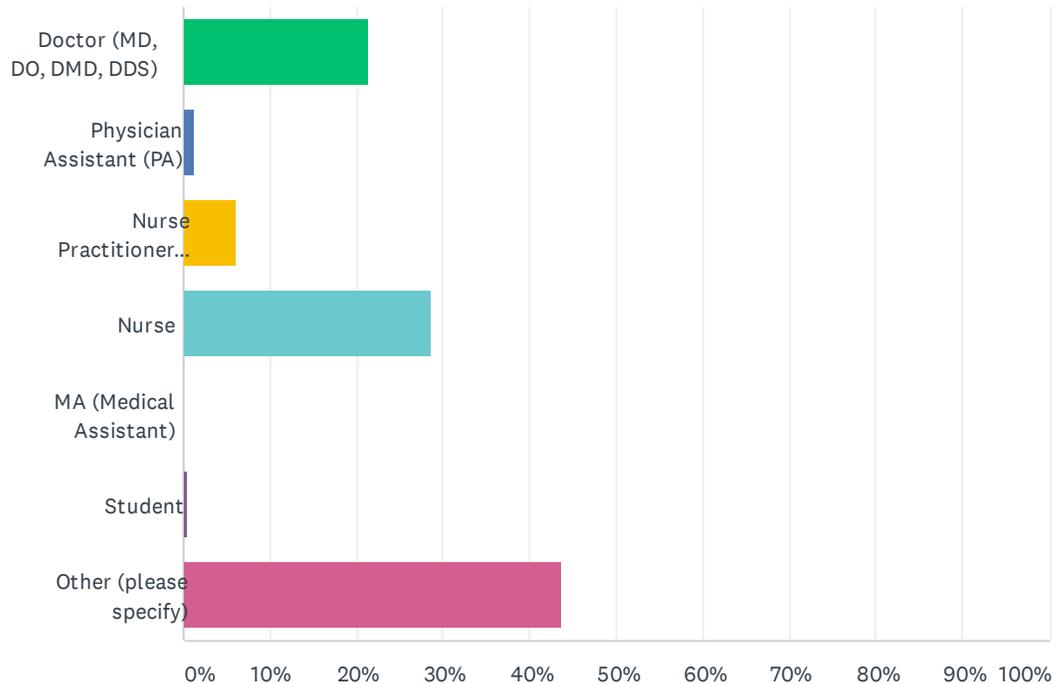


Q1 I am a...

Answered: 1,555 Skipped: 4



ANSWER CHOICES	RESPONSES	
Doctor (MD, DO, DMD, DDS)	21.35%	332
Physician Assistant (PA)	1.29%	20
Nurse Practitioner (NP)	6.05%	94
Nurse	28.75%	447
MA (Medical Assistant)	0.06%	1
Student	0.32%	5
Other (please specify)	43.67%	679
Total Respondents: 1,555		

Healthcare Worker Deaf Culture Competency Survey

#	OTHER (PLEASE SPECIFY)	DATE
1	Licensed Psychologist	1/1/2021 9:56 AM
2	Occupational Therapy Assistant	12/15/2020 2:46 PM
3	Psychologist	12/15/2020 9:04 AM
4	Physical Therapist	12/15/2020 12:15 AM
5	BCBA	12/14/2020 10:13 PM
6	Physical Therapist	12/14/2020 8:54 PM
7	pharmacist	12/14/2020 6:39 PM
8	social worker	12/14/2020 2:36 PM
9	PTA	12/14/2020 12:25 PM
10	occupational therapist	12/14/2020 11:27 AM
11	pharmacist	12/14/2020 11:25 AM
12	Retired PT Assistant	12/14/2020 11:16 AM
13	social worker	12/14/2020 11:15 AM
14	OT	12/14/2020 11:05 AM
15	Executive Director	12/14/2020 11:00 AM
16	Occupational Therapist	12/14/2020 10:57 AM
17	Social worker	12/14/2020 10:53 AM
18	Social Worker	12/14/2020 10:51 AM
19	Director of Nursing	12/14/2020 10:48 AM
20	Assisted Living Administrator	12/9/2020 2:26 PM
21	social worker	12/8/2020 4:52 PM
22	Massage Therapist	12/8/2020 12:50 PM
23	Certified Occupational Therapy Assistant	12/7/2020 7:13 PM
24	Masters in Clinical Social Work (MSW)	12/7/2020 5:36 PM
25	Respiratory Care Practitioner	12/7/2020 3:27 PM
26	Massage therapist	12/7/2020 2:12 PM
27	CRNA	12/7/2020 12:29 PM
28	Technologist	12/7/2020 11:51 AM
29	school nurse	12/7/2020 11:20 AM
30	Nurse Educator (PhD)	12/7/2020 11:12 AM
31	Psychologist	12/7/2020 10:58 AM
32	Pharmacist	12/7/2020 10:54 AM
33	social worker	12/7/2020 10:49 AM
34	COTA	12/7/2020 10:34 AM
35	social worker	12/7/2020 10:28 AM
36	Educator and Physical Therapist Assistant	12/7/2020 10:27 AM
37	LICSW integrated behavioral health	12/7/2020 10:16 AM

Healthcare Worker Deaf Culture Competency Survey

38	retired social worker	12/7/2020 10:14 AM
39	Psychologist (PhD)	12/7/2020 10:13 AM
40	Dental Hygienist	12/7/2020 10:05 AM
41	Ph.D.	12/7/2020 9:56 AM
42	Social worker	12/7/2020 9:55 AM
43	Pharmacist	12/7/2020 9:52 AM
44	Critical infrastructure	12/7/2020 9:50 AM
45	licsw	12/6/2020 11:28 AM
46	Massage Therapist	12/5/2020 1:29 PM
47	Licensing & Credentialing Admin.	12/3/2020 4:30 PM
48	Support adults with ID/DD	12/3/2020 8:21 AM
49	LICSW	12/2/2020 10:26 PM
50	Social worker	12/2/2020 7:37 PM
51	Licensed Independent Clinical Social Worker	12/2/2020 7:09 PM
52	Physical therapist	12/2/2020 6:59 PM
53	PTA	12/2/2020 6:31 PM
54	Physical Therapist	12/2/2020 5:52 PM
55	Practice Administrator	12/2/2020 2:38 PM
56	ALF Administrator	12/2/2020 2:37 PM
57	PT	12/2/2020 2:37 PM
58	surveyor	12/2/2020 2:26 PM
59	Social Worker	12/2/2020 2:06 PM
60	Hospital Administrator	12/2/2020 2:02 PM
61	lead nurse coordinator Providence schools	12/2/2020 2:01 PM
62	HR DIRECTOR	12/2/2020 2:01 PM
63	clinical social worker	12/2/2020 1:44 PM
64	Pharmacist	12/2/2020 1:44 PM
65	CPhT	12/2/2020 1:42 PM
66	Certified Nurse Midwife	11/30/2020 1:21 PM
67	Physical therapist	11/25/2020 8:19 PM
68	Social worker	11/25/2020 8:15 PM
69	Lmt	11/25/2020 8:09 AM
70	Technologist	11/24/2020 9:21 PM
71	Ct/ray tech	11/24/2020 9:41 AM
72	LICSW	11/24/2020 8:53 AM
73	Clinical Nurse Specialist (CNS)	11/24/2020 8:04 AM
74	Program Manager	11/24/2020 7:40 AM
75	Manager	11/24/2020 7:33 AM

Healthcare Worker Deaf Culture Competency Survey

76	Respiratory therapist	11/24/2020 7:30 AM
77	Licensed Clinical Social Worker	11/24/2020 7:11 AM
78	Social Worker	11/24/2020 7:08 AM
79	Physical Therapist	11/24/2020 7:07 AM
80	psychologist	11/24/2020 6:45 AM
81	PT	11/24/2020 6:29 AM
82	Social worker	11/24/2020 4:36 AM
83	Licensed independent clinical social worker	11/24/2020 12:42 AM
84	Occupational therapist	11/21/2020 2:15 PM
85	OTR	11/19/2020 8:26 PM
86	clinician	11/18/2020 10:30 AM
87	Psychologist	11/18/2020 9:20 AM
88	Fire Fighter / EMT	11/17/2020 11:46 PM
89	PhD LICSW - clinical social worker	11/17/2020 5:58 PM
90	Pharmacy Technican	11/17/2020 3:51 PM
91	pharmacy technician	11/17/2020 11:31 AM
92	Social Worker	11/17/2020 10:31 AM
93	social worker	11/17/2020 10:28 AM
94	school nurse	11/17/2020 10:25 AM
95	PhD Clinical Psychologist	11/17/2020 9:37 AM
96	social worker	11/17/2020 9:33 AM
97	pharmacy tech	11/17/2020 9:33 AM
98	Professor	11/17/2020 8:54 AM
99	pulmonary function tech. / respiratory therapist	11/17/2020 8:54 AM
100	Pet/Ct Technologist	11/17/2020 8:17 AM
101	LICSW	11/17/2020 8:09 AM
102	Occupational Therapist	11/17/2020 8:07 AM
103	LICSW	11/17/2020 7:10 AM
104	Dr of PT	11/17/2020 6:53 AM
105	OT	11/17/2020 6:05 AM
106	Retired social worker	11/17/2020 5:29 AM
107	Social worker	11/17/2020 5:10 AM
108	Psychologist (Psy.D.)	11/17/2020 2:56 AM
109	Massage therapist	11/12/2020 7:59 AM
110	Dental hygienist	11/11/2020 8:50 PM
111	Dental hygienist	11/11/2020 7:44 AM
112	Dental hygienist	11/10/2020 9:25 PM
113	Massage therapist	11/10/2020 1:03 PM

Healthcare Worker Deaf Culture Competency Survey

114	Physical Therapist	11/10/2020 11:26 AM
115	LICSW	11/10/2020 10:57 AM
116	Adult Day Care Center	11/10/2020 10:33 AM
117	social worker	11/10/2020 9:55 AM
118	Social Worker	11/10/2020 9:44 AM
119	LICSW	11/10/2020 9:42 AM
120	social worker	11/10/2020 9:28 AM
121	Case Manager/Housing Coordinator	11/10/2020 8:57 AM
122	Administrator	11/10/2020 8:53 AM
123	clinical social worker	11/10/2020 8:37 AM
124	Pharmacist	11/10/2020 8:25 AM
125	Licsw	11/10/2020 8:23 AM
126	Physical Therapist	11/10/2020 8:21 AM
127	Social worker	11/10/2020 7:59 AM
128	occupational therapist	11/10/2020 7:40 AM
129	Social worker	11/10/2020 7:18 AM
130	physical therapist	11/10/2020 7:18 AM
131	Administrator	11/10/2020 6:54 AM
132	Psychologist	11/10/2020 6:18 AM
133	social worker	11/10/2020 5:59 AM
134	Dental hygienist	11/10/2020 1:53 AM
135	PhD doctor	11/10/2020 12:51 AM
136	Social worker	11/10/2020 12:51 AM
137	aprn cns	11/8/2020 7:05 PM
138	Occupational Therapist	11/5/2020 11:05 AM
139	behavior health therapist	11/5/2020 10:17 AM
140	School Social Worker	11/4/2020 10:14 AM
141	Licensed Clinician	11/4/2020 10:13 AM
142	LICSW	11/4/2020 9:46 AM
143	psychologist	11/3/2020 4:10 PM
144	psychologist	11/3/2020 3:57 PM
145	clinical social worker	11/3/2020 1:11 PM
146	Dental hygienist	11/3/2020 12:23 PM
147	Occupational Therapist	11/3/2020 12:22 PM
148	Nurse anesthetist	11/3/2020 11:10 AM
149	Social Worker	11/3/2020 11:00 AM
150	Pharamcist	11/3/2020 10:00 AM
151	Nurse Consultant/Contractor to DHA Patient Safety Program	11/3/2020 9:30 AM

Healthcare Worker Deaf Culture Competency Survey

152	Pharmacist (PharmD)	11/3/2020 9:12 AM
153	social worker	11/3/2020 8:28 AM
154	Social Worker	11/3/2020 8:25 AM
155	Social worker	11/3/2020 8:23 AM
156	Clinical social worker	11/3/2020 8:13 AM
157	Occupational Therapist	11/3/2020 8:00 AM
158	LICSW	11/3/2020 7:22 AM
159	MSW	11/3/2020 7:15 AM
160	Msw	11/3/2020 7:13 AM
161	Optician	11/3/2020 7:00 AM
162	Occupational Therapist	11/3/2020 6:34 AM
163	mental health therapist	11/3/2020 6:24 AM
164	RESPIRATORY THERAPIST	11/3/2020 6:21 AM
165	Pharmacy Technician	11/3/2020 2:36 AM
166	Optician	10/31/2020 10:41 AM
167	Adult Day Care Director	10/29/2020 1:39 PM
168	Licensed Independent Clinical Social Worker	10/27/2020 12:03 PM
169	nursing supervisor	10/26/2020 8:30 PM
170	Behavioral Therapist (LICSW, CADC)	10/26/2020 3:39 PM
171	Physical therapist	10/26/2020 2:56 PM
172	CT technologist	10/26/2020 1:20 PM
173	Social Worker	10/26/2020 12:43 PM
174	Director/Adult Education	10/26/2020 12:24 PM
175	wholesale distributor	10/26/2020 12:03 PM
176	Dental Hygienist	10/26/2020 11:22 AM
177	occupational therapist	10/26/2020 10:47 AM
178	Therapist	10/26/2020 10:35 AM
179	Pharmacy Technician/Research Assistant	10/26/2020 10:14 AM
180	Diabetes Nurse Educator	10/26/2020 9:50 AM
181	Social Worker	10/26/2020 9:40 AM
182	social worker	10/26/2020 8:36 AM
183	Executice	10/26/2020 8:36 AM
184	Rad Tech	10/26/2020 8:20 AM
185	Mammographer	10/26/2020 8:17 AM
186	Physical therapist assistant	10/26/2020 8:15 AM
187	PT	10/26/2020 7:54 AM
188	X-ray technologist, receptionist	10/26/2020 7:47 AM
189	Administrator	10/26/2020 7:41 AM

Healthcare Worker Deaf Culture Competency Survey

190	LMT	10/26/2020 7:41 AM
191	LICSW	10/26/2020 7:36 AM
192	social worker	10/26/2020 7:15 AM
193	OT	10/26/2020 7:03 AM
194	Psychotherapist	10/26/2020 6:52 AM
195	Xray tech	10/26/2020 6:47 AM
196	P	10/26/2020 6:36 AM
197	Psychologist	10/23/2020 1:21 PM
198	Social Worker	10/22/2020 9:55 AM
199	social worker	10/21/2020 10:43 AM
200	Physical therapist	10/21/2020 10:07 AM
201	School psychologist/Applied Behavior Analyst	10/20/2020 12:23 PM
202	Occupational Therapist	10/20/2020 8:18 AM
203	Social Worker	10/19/2020 11:42 PM
204	social worker	10/19/2020 5:37 PM
205	Clinical Psychologist (Ph.D.)	10/19/2020 5:05 PM
206	social worker	10/19/2020 5:00 PM
207	Physical therapist	10/19/2020 4:55 PM
208	Massage Therapist	10/19/2020 4:28 PM
209	Occupational Therapy	10/19/2020 4:18 PM
210	CT Technologist	10/19/2020 12:42 PM
211	Physical Therapist	10/19/2020 12:21 PM
212	physical therapist	10/19/2020 12:02 PM
213	Social worker	10/19/2020 11:26 AM
214	LICSW	10/19/2020 11:00 AM
215	Office Manager	10/19/2020 10:42 AM
216	PhD	10/19/2020 10:17 AM
217	Social worker	10/19/2020 10:16 AM
218	Administrator	10/19/2020 10:02 AM
219	Physical Therapist	10/19/2020 9:45 AM
220	Pharmacist	10/19/2020 9:23 AM
221	Social Worker (MSW)	10/19/2020 9:12 AM
222	physical therapist	10/19/2020 9:05 AM
223	ed social worker still licensed	10/19/2020 9:03 AM
224	LICSW	10/19/2020 8:55 AM
225	social worker	10/19/2020 8:52 AM
226	Doctor of Physical Therapy	10/19/2020 8:35 AM
227	Administrator	10/19/2020 8:31 AM

Healthcare Worker Deaf Culture Competency Survey

228	Pharmacist	10/19/2020 8:30 AM
229	Clinical Psychologist	10/19/2020 8:07 AM
230	Social worker	10/19/2020 8:05 AM
231	PharmD	10/19/2020 8:04 AM
232	Ultrasound technologist	10/19/2020 8:00 AM
233	Physical Therapist	10/19/2020 7:42 AM
234	retired pharmacist	10/19/2020 7:38 AM
235	Clinical social worker	10/19/2020 7:09 AM
236	pharmacist	10/19/2020 6:01 AM
237	physical therapist	10/19/2020 5:26 AM
238	Psychologist	10/19/2020 1:06 AM
239	CLINICAL & FORENSIC PSYCHOLOGIST	10/19/2020 12:10 AM
240	PhD	10/18/2020 11:55 PM
241	social worker	10/18/2020 11:23 PM
242	Psychiatric Clinical Nurse Specialist	10/18/2020 10:27 PM
243	Licensed Massage Therapist	10/18/2020 10:14 PM
244	Respiratory Therapist	10/18/2020 10:13 PM
245	Radiographer	10/18/2020 10:04 PM
246	LICSW	10/18/2020 10:03 PM
247	Massage Therapist	10/18/2020 9:59 PM
248	Physical therapist	10/18/2020 9:54 PM
249	Pharmacist	10/18/2020 9:44 PM
250	Pharmacist	10/17/2020 10:09 AM
251	Clinical social worker	10/16/2020 4:52 PM
252	PHARMACIST	10/14/2020 7:17 PM
253	LICSW	10/14/2020 9:56 AM
254	Doctor - PhD	10/13/2020 10:40 PM
255	Clinical Social Worker	10/13/2020 3:38 PM
256	Psychologist PHD	10/13/2020 1:18 PM
257	Juvenile probation officer	10/13/2020 12:51 PM
258	Clinical social worker	10/13/2020 12:08 PM
259	Occupational Therapist	10/13/2020 12:02 PM
260	Psychologist	10/13/2020 11:33 AM
261	social worker	10/13/2020 11:19 AM
262	pharmacy tech	10/13/2020 10:59 AM
263	Doctor, Psychologist	10/13/2020 10:48 AM
264	Dental hygienist	10/13/2020 10:46 AM
265	Clinical social worker	10/13/2020 10:31 AM

Healthcare Worker Deaf Culture Competency Survey

266	Social worker	10/13/2020 9:57 AM
267	psychologist/PhD	10/13/2020 9:29 AM
268	social worker	10/13/2020 9:17 AM
269	Clinical Social Worker	10/13/2020 9:12 AM
270	Home Health Agency Administrator	10/13/2020 8:45 AM
271	Social Worker- LICSW	10/13/2020 8:41 AM
272	cota	10/13/2020 7:40 AM
273	Respiratory Therapist	10/13/2020 7:06 AM
274	Dental Hygienist	10/13/2020 1:28 AM
275	imaging manager	10/12/2020 11:14 PM
276	social worker	10/12/2020 10:21 PM
277	Massage therapist	10/12/2020 10:17 PM
278	LICSW	10/12/2020 8:26 PM
279	Chiropractic Doctor. Strange you do not include "DC" in above listing.	10/12/2020 7:52 PM
280	LICSW	10/12/2020 7:13 PM
281	Pharmacist	10/12/2020 6:25 PM
282	pharmacist	10/12/2020 5:31 PM
283	PT	10/12/2020 4:35 PM
284	Health Care Administration	10/12/2020 3:54 PM
285	social worker	10/12/2020 3:39 PM
286	OTR	10/12/2020 3:06 PM
287	social worker	10/12/2020 3:06 PM
288	Massage therapist (LMT)	10/12/2020 2:56 PM
289	Social worker	10/12/2020 2:51 PM
290	Clinical Psychologist	10/12/2020 2:46 PM
291	LPN/CVT	10/12/2020 2:46 PM
292	LICSW	10/12/2020 2:29 PM
293	CNA/ Scheduler	10/12/2020 2:20 PM
294	LICSW	10/12/2020 2:04 PM
295	Physical Therapist	10/12/2020 2:00 PM
296	pharmacist	10/12/2020 1:35 PM
297	psychologist	10/12/2020 1:28 PM
298	NURSE ANESTHESIOLOGIST	10/12/2020 1:26 PM
299	Adult Education administrator	10/12/2020 1:18 PM
300	Massage Therapist	10/12/2020 1:15 PM
301	PharmD	10/12/2020 1:15 PM
302	Administrator	10/12/2020 1:13 PM
303	Respiratory Therapist/Sleep Technologist	10/8/2020 9:24 AM

Healthcare Worker Deaf Culture Competency Survey

304	nurses aid	10/8/2020 4:12 AM
305	physical therapist	10/6/2020 11:18 AM
306	Director of Recreation	10/5/2020 3:32 PM
307	Massage Therapist	10/5/2020 11:52 AM
308	BS pharmacy	10/5/2020 7:42 AM
309	Social Worker	10/5/2020 6:19 AM
310	pharmacist	10/2/2020 2:22 PM
311	social worker	10/1/2020 1:20 PM
312	Clinical Social Worker	9/30/2020 11:54 PM
313	Physical Therapist Assistant	9/30/2020 12:10 PM
314	Dental Hygienist	9/29/2020 8:57 PM
315	Pharmacist	9/29/2020 6:36 PM
316	rad tech	9/29/2020 5:26 PM
317	Activity Director, SNF	9/29/2020 11:48 AM
318	physical therapist assistant	9/29/2020 11:41 AM
319	occupational therapist	9/29/2020 8:50 AM
320	Director, in Higher Education providing support to the healthcare workforce	9/28/2020 10:24 PM
321	Physical Therapist	9/28/2020 5:56 PM
322	Social worker	9/28/2020 5:55 PM
323	physical therapist	9/28/2020 5:36 PM
324	pharmacy tech	9/28/2020 4:55 PM
325	Social worker	9/28/2020 4:49 PM
326	DC	9/28/2020 3:42 PM
327	Physical Therapist	9/28/2020 2:43 PM
328	Occupational Therapist/ Professor	9/28/2020 2:36 PM
329	VIST Coordinator	9/28/2020 2:15 PM
330	school nurse	9/28/2020 2:04 PM
331	Physical Therapist	9/28/2020 12:49 PM
332	Psychologist	9/28/2020 12:44 PM
333	occupational therapist	9/28/2020 12:35 PM
334	pharmacist	9/28/2020 12:28 PM
335	Psychologist	9/28/2020 12:10 PM
336	Clinical Social Worker	9/28/2020 12:04 PM
337	School Counselor	9/28/2020 11:34 AM
338	Technologist	9/28/2020 11:33 AM
339	Therapist, LICSW	9/28/2020 11:21 AM
340	Pharmacist	9/28/2020 10:56 AM
341	Office Manager	9/28/2020 10:55 AM

Healthcare Worker Deaf Culture Competency Survey

342	Rehab specialist	9/28/2020 10:48 AM
343	Social Worker	9/28/2020 9:49 AM
344	LICSW	9/28/2020 9:43 AM
345	Licensed social worker	9/28/2020 9:41 AM
346	administrator	9/28/2020 9:31 AM
347	social worker	9/28/2020 9:10 AM
348	PharmD	9/28/2020 9:00 AM
349	Psychologist (Ph.D.)	9/28/2020 8:54 AM
350	Psychologist	9/28/2020 8:54 AM
351	Physical therapist (DPT)	9/28/2020 8:29 AM
352	LICSW	9/28/2020 8:13 AM
353	Professional Development Specialist	9/28/2020 8:09 AM
354	Clinical Social Worker	9/28/2020 8:02 AM
355	Director	9/28/2020 7:59 AM
356	pharmD	9/28/2020 7:46 AM
357	Social Worker	9/28/2020 7:44 AM
358	Sign language interpreter	9/28/2020 7:39 AM
359	licensed independent social worker LICSW	9/28/2020 7:37 AM
360	Clinical Social worker	9/28/2020 7:32 AM
361	Physical Therapist	9/28/2020 7:05 AM
362	Licsw	9/28/2020 6:57 AM
363	psychotherapist	9/28/2020 6:37 AM
364	LMT	9/28/2020 6:32 AM
365	nuclear medicine technologist	9/28/2020 6:19 AM
366	Hygienist	9/28/2020 3:55 AM
367	Clinical Social worker	9/28/2020 3:16 AM
368	Am Massachusetts based	9/27/2020 11:54 PM
369	Social worker	9/27/2020 11:43 PM
370	Rad tech	9/27/2020 10:43 PM
371	Social worker	9/27/2020 9:57 PM
372	PT	9/27/2020 9:56 PM
373	social work clinician	9/27/2020 9:51 PM
374	LICSW	9/27/2020 9:46 PM
375	Psychologist	9/27/2020 9:29 PM
376	Behavior Analyst	9/27/2020 9:27 PM
377	Clinical Pharmacist	9/27/2020 9:19 PM
378	Occupational Therapist	9/27/2020 9:17 PM
379	Licsw	9/27/2020 9:15 PM

Healthcare Worker Deaf Culture Competency Survey

380	Massage Therapist	9/27/2020 9:10 PM
381	Clinical psychologist	9/27/2020 9:08 PM
382	Social worker	9/27/2020 9:08 PM
383	PhD Clinical Psychologist	9/27/2020 8:58 PM
384	social worker	9/27/2020 8:54 PM
385	LICSW	9/27/2020 8:53 PM
386	LCSW	9/27/2020 8:49 PM
387	retired Pediatric Physical Therapist	9/27/2020 8:49 PM
388	Certified nurse midwife (please add us to the above list in future surveys!)	9/27/2020 8:49 PM
389	LICSW	9/27/2020 8:48 PM
390	Psychologist	9/27/2020 8:48 PM
391	Social worker	9/27/2020 8:46 PM
392	Massage Therapist	9/27/2020 8:43 PM
393	Psychologist	9/27/2020 8:40 PM
394	Retired	9/27/2020 8:37 PM
395	SLP	9/27/2020 2:38 PM
396	Clinical Social Worker	9/25/2020 1:06 PM
397	PTA	9/25/2020 7:01 AM
398	Physical therapist	9/24/2020 7:33 PM
399	Manufacturing Plant QA Manager	9/24/2020 3:20 PM
400	Clinical Social Worker	9/23/2020 10:09 PM
401	pharmacist	9/23/2020 7:49 PM
402	clinical psychologist	9/23/2020 1:29 PM
403	Pharmacy Technician	9/23/2020 10:31 AM
404	Pharmacist	9/23/2020 9:42 AM
405	PT	9/22/2020 10:22 PM
406	Respiratory Therapist	9/22/2020 9:53 PM
407	CT technician	9/22/2020 9:29 PM
408	Clinical social worker	9/22/2020 4:56 PM
409	medical secretary	9/22/2020 3:22 PM
410	Clinical Social Worker	9/22/2020 1:27 PM
411	Physical therapist	9/22/2020 12:28 PM
412	Physical Therapist Assistant	9/22/2020 11:31 AM
413	social worker	9/22/2020 7:17 AM
414	Pharmacist	9/21/2020 10:34 PM
415	PT	9/21/2020 6:54 PM
416	LICSW	9/21/2020 4:53 PM
417	PhD	9/21/2020 3:05 PM

Healthcare Worker Deaf Culture Competency Survey

418	social worker	9/21/2020 3:02 PM
419	social worker	9/21/2020 2:59 PM
420	Social worker	9/21/2020 2:51 PM
421	PHARMACY TECHNICIAN	9/21/2020 2:43 PM
422	LCSW	9/21/2020 2:40 PM
423	Ph.D. Psychologist	9/21/2020 2:29 PM
424	Doctor of Physical Therapy	9/21/2020 1:14 PM
425	PhD Psychologist	9/21/2020 12:51 PM
426	manager	9/21/2020 12:38 PM
427	clinical social worker	9/21/2020 12:36 PM
428	Nursing Home Administrator	9/21/2020 12:30 PM
429	Physical Therapist	9/21/2020 12:11 PM
430	Clinical psychologist	9/21/2020 11:58 AM
431	Registered Dental Hygienist	9/21/2020 11:51 AM
432	Pharmacist	9/21/2020 11:40 AM
433	PhD psychologist	9/21/2020 11:30 AM
434	MRI technologist	9/21/2020 11:28 AM
435	PHARMACIST	9/21/2020 11:20 AM
436	Physical Therapist	9/21/2020 11:20 AM
437	Lab director	9/21/2020 11:03 AM
438	LICSW	9/21/2020 11:02 AM
439	Radiologic Technologist	9/21/2020 10:38 AM
440	Dental Hygienist	9/21/2020 10:27 AM
441	physical therapist	9/21/2020 10:15 AM
442	social worker	9/21/2020 10:09 AM
443	Administrator	9/21/2020 10:06 AM
444	Marriage and Family Therapist	9/21/2020 9:59 AM
445	Physical Therapist	9/21/2020 9:58 AM
446	Psychologist	9/21/2020 9:39 AM
447	Social Worker	9/21/2020 9:36 AM
448	Clinical Social Worker LICSW	9/21/2020 9:34 AM
449	social worker	9/21/2020 9:23 AM
450	social worker	9/21/2020 9:18 AM
451	DMD	9/21/2020 9:15 AM
452	Social Worker	9/21/2020 9:00 AM
453	Social worker	9/21/2020 8:58 AM
454	Social Worker	9/21/2020 8:55 AM
455	Dental Hygienist	9/21/2020 8:50 AM

Healthcare Worker Deaf Culture Competency Survey

456	Certified Nurse Midwife	9/21/2020 8:31 AM
457	dental hygienist	9/21/2020 8:29 AM
458	dental hygienist	9/21/2020 8:29 AM
459	Administrator	9/21/2020 8:27 AM
460	Social worker	9/21/2020 8:22 AM
461	Pharmacist	9/21/2020 7:56 AM
462	Physical therapist	9/21/2020 7:54 AM
463	physical therapist	9/21/2020 7:49 AM
464	Occupational therapist	9/21/2020 7:39 AM
465	LICSW	9/21/2020 7:26 AM
466	tech	9/21/2020 7:15 AM
467	Optician	9/21/2020 6:52 AM
468	Pharmacist	9/21/2020 6:06 AM
469	Physical Therapist	9/21/2020 5:56 AM
470	Physical therapist	9/21/2020 4:24 AM
471	Social worker	9/20/2020 11:30 PM
472	Social worker	9/20/2020 10:51 PM
473	Technologist	9/20/2020 10:22 PM
474	PsyD - Psychologist	9/20/2020 10:19 PM
475	PhD psychologist	9/20/2020 10:04 PM
476	Psychologist	9/20/2020 10:00 PM
477	Nurse anesthetist	9/20/2020 9:56 PM
478	Dental Hygienist	9/20/2020 9:51 PM
479	Dr. of Chiropractic	9/20/2020 9:51 PM
480	OT	9/20/2020 9:39 PM
481	Respiratory Therapist	9/20/2020 9:30 PM
482	CEO	9/20/2020 9:26 PM
483	PT	9/20/2020 9:24 PM
484	PhD	9/20/2020 9:24 PM
485	Psychotherapist	9/20/2020 9:21 PM
486	Ootometrist	9/20/2020 9:13 PM
487	Physical therapist	9/20/2020 9:11 PM
488	PharmD	9/20/2020 9:08 PM
489	OT	9/20/2020 9:07 PM
490	Physical Therapist	9/20/2020 9:07 PM
491	Ph.D. (clinical psychologist)	9/20/2020 9:03 PM
492	Massage Therapist and Zero Balancer	9/20/2020 9:03 PM
493	Social Worker	9/20/2020 8:59 PM

Healthcare Worker Deaf Culture Competency Survey

494	Occupational therapist	9/20/2020 8:57 PM
495	OT	9/20/2020 8:54 PM
496	school social worker	9/20/2020 8:52 PM
497	Psychologist (PhD)	9/20/2020 8:52 PM
498	Social worker	9/20/2020 8:48 PM
499	Q	9/20/2020 8:46 PM
500	recently retired	9/20/2020 8:45 PM
501	Psychologist, Occupational Therapist	9/20/2020 8:43 PM
502	psychologist	9/20/2020 8:41 PM
503	Physical therapist	9/20/2020 8:37 PM
504	Why use a heirarchy of titles?	9/20/2020 8:32 PM
505	psychologist	9/20/2020 8:32 PM
506	Pharmacist	9/20/2020 8:30 PM
507	Social eorket	9/20/2020 8:30 PM
508	pharmacy technician	9/20/2020 12:34 PM
509	OD	9/20/2020 12:30 PM
510	Respiratory therapist	9/20/2020 12:28 PM
511	LICSW	9/19/2020 9:29 AM
512	Massage Therapist, Doula, Childbirth Educator	9/19/2020 7:11 AM
513	psychologist	9/18/2020 3:45 PM
514	Radiologic Technologist	9/18/2020 11:00 AM
515	Clinical Social Worker	9/18/2020 10:15 AM
516	LICSW	9/17/2020 6:38 PM
517	Psychologist	9/17/2020 5:16 PM
518	Assisted Living Administrator	9/17/2020 4:31 PM
519	Clinical Social Worker	9/17/2020 3:51 PM
520	Massage therapist	9/17/2020 2:25 PM
521	RADIOLOGIC TECHNOLOGIST	9/17/2020 12:36 PM
522	psychologist	9/17/2020 12:11 PM
523	Physical therapist	9/17/2020 8:58 AM
524	Psychtherapist	9/16/2020 8:56 PM
525	pharmacist	9/16/2020 6:20 PM
526	Pharmacy technician Specialist	9/16/2020 4:59 PM
527	occupational therapist	9/16/2020 3:52 PM
528	Technician	9/16/2020 2:28 PM
529	nuclear medicine technologist	9/16/2020 1:25 PM
530	Nurse Midwife	9/16/2020 12:40 PM
531	Clinical Social Worker	9/16/2020 12:26 PM

Healthcare Worker Deaf Culture Competency Survey

532	psychotherapist	9/16/2020 11:45 AM
533	Physical Therapist	9/16/2020 10:38 AM
534	Social Worker	9/16/2020 9:18 AM
535	social worker	9/16/2020 8:14 AM
536	Early Intervention PT	9/16/2020 7:26 AM
537	pharmacist	9/15/2020 11:18 PM
538	Psychologist	9/15/2020 9:31 PM
539	Chiropractor	9/15/2020 8:56 PM
540	cna	9/15/2020 8:45 PM
541	DPM	9/15/2020 8:28 PM
542	Respiratory therapist	9/15/2020 8:27 PM
543	Patient Care Technician	9/15/2020 7:44 PM
544	Clinical Social Worker	9/15/2020 7:08 PM
545	Licensed Psychologist/ Retired Attorney	9/15/2020 6:26 PM
546	Certified Occupational Therapy Assistant	9/15/2020 5:46 PM
547	Radiologic Technologist	9/15/2020 5:31 PM
548	Licensed Clinical Social Worker	9/15/2020 5:08 PM
549	Lactation consultant	9/15/2020 4:58 PM
550	Nurse Midwife	9/15/2020 4:33 PM
551	physical therapist	9/15/2020 4:26 PM
552	Physical therapist	9/15/2020 3:37 PM
553	Board Certified Behavior Analyst	9/15/2020 3:20 PM
554	Radiation Therapist/ Radiographic Technologists	9/15/2020 3:18 PM
555	DMD	9/15/2020 3:02 PM
556	physical therapist	9/15/2020 2:50 PM
557	licsw	9/15/2020 2:41 PM
558	Massage Therapist	9/15/2020 2:14 PM
559	Social Worker	9/15/2020 1:59 PM
560	home care provider	9/15/2020 1:32 PM
561	Dentist	9/15/2020 1:29 PM
562	LICSW- Social Worker	9/15/2020 1:08 PM
563	pharmacist	9/15/2020 1:06 PM
564	Clinical Social Worker	9/15/2020 12:57 PM
565	Human Resources	9/15/2020 12:52 PM
566	Occupational therapy assistant	9/15/2020 12:45 PM
567	Ph.D. in Psychology	9/15/2020 12:39 PM
568	Physical Therapist	9/15/2020 12:37 PM
569	Dentist	9/15/2020 12:35 PM

Healthcare Worker Deaf Culture Competency Survey

570	Doctor/Dentist	9/15/2020 12:33 PM
571	physical therapist	9/15/2020 12:29 PM
572	Clinical Pharmacist	9/15/2020 12:29 PM
573	Occupational Therapist	9/15/2020 12:03 PM
574	Doctor of Physical Therapy (DPT)	9/15/2020 12:00 PM
575	Athletic Trainer	9/15/2020 11:54 AM
576	APRN	9/15/2020 11:52 AM
577	psychologist	9/15/2020 11:52 AM
578	Admin. Assistant	9/15/2020 11:51 AM
579	Program Director	9/15/2020 11:50 AM
580	occupational therapist	9/15/2020 11:50 AM
581	Physical therapist assistant	9/15/2020 11:48 AM
582	Mammographer	9/15/2020 11:45 AM
583	longterm care ombudsman	9/15/2020 11:26 AM
584	MEDICAL WHOLESALER	9/15/2020 11:22 AM
585	Occupational Therapist	9/15/2020 11:13 AM
586	Psychologist	9/15/2020 11:03 AM
587	Clinical Social Worker	9/15/2020 10:47 AM
588	LICSW	9/15/2020 10:41 AM
589	Licensed social worker	9/15/2020 10:40 AM
590	school social worker	9/15/2020 10:40 AM
591	Physical Therapy professor, PhD	9/15/2020 10:30 AM
592	Psychologist/Behavior Analyst	9/15/2020 10:25 AM
593	Pharmacist	9/15/2020 10:11 AM
594	psychologist	9/15/2020 9:59 AM
595	Psychologist	9/15/2020 9:58 AM
596	Clinical social worker/psychotherapist	9/15/2020 9:58 AM
597	Psychotherapist	9/15/2020 9:55 AM
598	social worker	9/15/2020 9:45 AM
599	clinical social worker	9/15/2020 9:43 AM
600	PharmD	9/15/2020 9:42 AM
601	Physical Therapist Assistant	9/15/2020 9:38 AM
602	Occupational Therapy	9/15/2020 9:32 AM
603	Social Worker	9/15/2020 9:23 AM
604	Social Worker	9/15/2020 9:18 AM
605	pharmacist	9/15/2020 9:17 AM
606	physical therapist	9/15/2020 9:10 AM
607	social worker	9/15/2020 9:00 AM

Healthcare Worker Deaf Culture Competency Survey

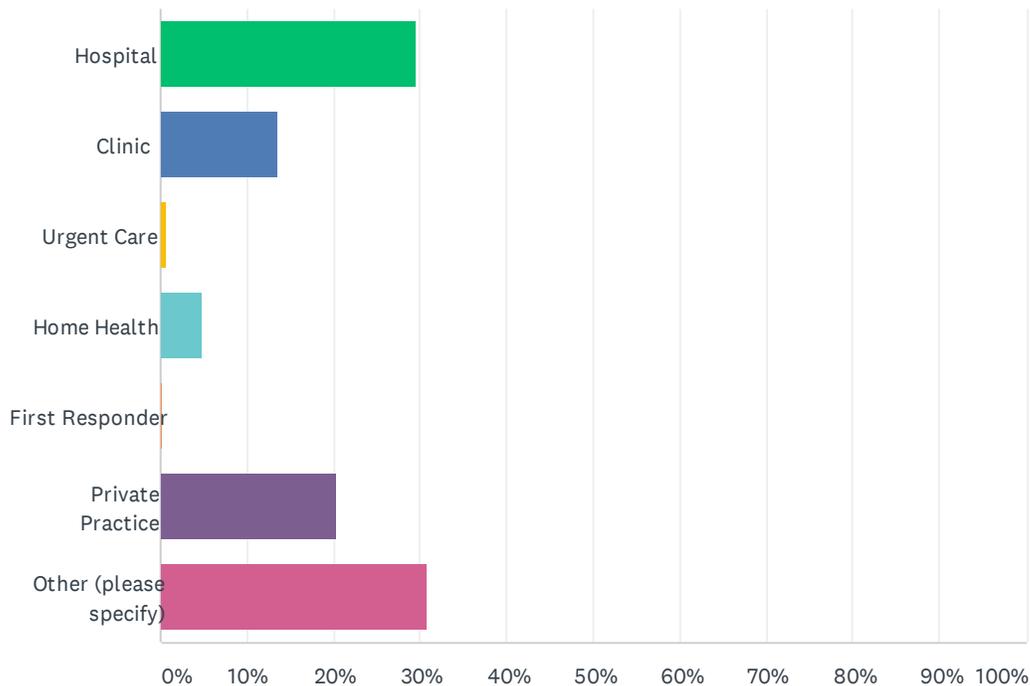
608	psychologist	9/15/2020 8:56 AM
609	Clinical social worker	9/15/2020 8:55 AM
610	Pharmacist	9/15/2020 8:54 AM
611	Respiratory Therapist	9/15/2020 8:54 AM
612	PT	9/15/2020 8:49 AM
613	Physical Therapist	9/15/2020 8:44 AM
614	Psychologist	9/15/2020 8:43 AM
615	higher education	9/15/2020 8:43 AM
616	Social Worker	9/15/2020 8:38 AM
617	RESPIRATORY THERAPIST	9/15/2020 8:36 AM
618	Clinical social worker	9/15/2020 8:35 AM
619	Social Worker	9/15/2020 8:22 AM
620	SOCIAL WORKER	9/15/2020 8:21 AM
621	Occupational Therapist	9/15/2020 8:16 AM
622	School social worker	9/15/2020 8:14 AM
623	Occupational Therapist	9/15/2020 8:10 AM
624	Clinical Social Worker	9/15/2020 8:04 AM
625	Nursing Home Administrator	9/15/2020 7:54 AM
626	Ph. D. Psychologist	9/15/2020 7:49 AM
627	Social Worker	9/15/2020 7:47 AM
628	Social Worker	9/15/2020 7:46 AM
629	Optometrist	9/15/2020 7:37 AM
630	Emergency room technician	9/15/2020 7:31 AM
631	physical therapist	9/15/2020 7:30 AM
632	MSW	9/15/2020 7:23 AM
633	Office Manager	9/15/2020 7:21 AM
634	PHYSICAL THERAPIST	9/15/2020 7:11 AM
635	Nursing facility administrator	9/15/2020 7:06 AM
636	Pharmacist PharmD	9/15/2020 6:54 AM
637	Nursing Home Administrator	9/15/2020 6:53 AM
638	Mammography Technologist	9/15/2020 6:52 AM
639	Licensed Clinical Social Worker/Private Mental Healthcare	9/15/2020 12:19 AM
640	Psychologist	9/15/2020 12:14 AM
641	Pharmacist	9/14/2020 11:20 PM
642	Physical Therapist	9/14/2020 11:14 PM
643	social worker	9/14/2020 11:06 PM
644	Optician	9/14/2020 11:05 PM
645	Pharmacist	9/14/2020 11:02 PM

Healthcare Worker Deaf Culture Competency Survey

646	Pharmacy tech	9/14/2020 11:00 PM
647	PharmD	9/14/2020 10:56 PM
648	Respiratory therapist	9/14/2020 10:36 PM
649	Social worker	9/14/2020 10:36 PM
650	Neuropsychologist	9/14/2020 10:29 PM
651	Clinical psychologist	9/14/2020 10:23 PM
652	LICSW	9/14/2020 10:22 PM
653	Social worker	9/14/2020 10:21 PM
654	Psychologist	9/14/2020 10:17 PM
655	Psychologist	9/14/2020 10:13 PM
656	Radiologic Technologist	9/14/2020 10:13 PM
657	Licsw	9/14/2020 10:10 PM
658	Doctor of physical therapy	9/14/2020 10:09 PM
659	LICSW	9/14/2020 10:00 PM
660	Psychotherapist	9/14/2020 9:53 PM
661	Social worker	9/14/2020 9:45 PM
662	Clinical Psychologist	9/14/2020 9:43 PM
663	Social Worker	9/14/2020 9:43 PM
664	Psychologist	9/14/2020 9:34 PM
665	Psychologist	9/14/2020 9:33 PM
666	LICSW	9/14/2020 9:31 PM
667	Clinical Social Worker	9/14/2020 9:30 PM
668	psychotherapist	9/14/2020 9:23 PM
669	clinical and school social worker	9/14/2020 9:23 PM
670	clinical social worker	9/14/2020 9:22 PM
671	Physical Therapist Assistant	9/14/2020 9:21 PM
672	Psychologist	9/14/2020 9:20 PM
673	Psychologist	9/14/2020 9:18 PM
674	Psychologist	9/14/2020 9:18 PM
675	Clinical social worker	9/14/2020 9:18 PM
676	Psychologist	9/14/2020 9:17 PM
677	Social worker therapist LICSW	9/14/2020 9:15 PM
678	Clinical social worker	9/14/2020 9:14 PM
679	clinical social worker	9/14/2020 9:08 PM

Q2 My primary place of work is in...

Answered: 1,552 Skipped: 7



ANSWER CHOICES	RESPONSES	
Hospital	29.51%	458
Clinic	13.66%	212
Urgent Care	0.71%	11
Home Health	4.90%	76
First Responder	0.19%	3
Private Practice	20.36%	316
Other (please specify)	30.67%	476
TOTAL		1,552

Healthcare Worker Deaf Culture Competency Survey

#	OTHER (PLEASE SPECIFY)	DATE
1	hospital licensed practice	12/15/2020 10:09 AM
2	School district	12/14/2020 8:54 PM
3	pharmacy	12/14/2020 6:39 PM
4	public high school	12/14/2020 1:24 PM
5	school (Toddler - 8th grade)	12/14/2020 1:12 PM
6	early intervention	12/14/2020 11:27 AM
7	retail store	12/14/2020 11:25 AM
8	Public schools	12/14/2020 11:16 AM
9	school	12/14/2020 11:15 AM
10	University	12/14/2020 11:13 AM
11	School	12/14/2020 11:08 AM
12	School	12/14/2020 11:05 AM
13	Assisted Living	12/14/2020 11:00 AM
14	Outpatient substance abuse	12/14/2020 10:53 AM
15	Retired	12/14/2020 10:48 AM
16	Long Term Care	12/14/2020 10:48 AM
17	Assisted Living	12/9/2020 2:26 PM
18	community health center	12/8/2020 11:13 AM
19	Academia	12/7/2020 11:49 PM
20	Recently retired. Previously home health and community education	12/7/2020 3:27 PM
21	Corporate Office	12/7/2020 2:16 PM
22	School	12/7/2020 12:40 PM
23	telemedicine	12/7/2020 12:30 PM
24	school- middle school	12/7/2020 11:20 AM
25	Academia	12/7/2020 11:12 AM
26	education	12/7/2020 10:57 AM
27	Managed Care Organization	12/7/2020 10:44 AM
28	SNF	12/7/2020 10:42 AM
29	School	12/7/2020 10:34 AM
30	residential school	12/7/2020 10:28 AM
31	College	12/7/2020 10:27 AM
32	Retired	12/7/2020 10:18 AM
33	not practicing	12/7/2020 10:14 AM
34	School	12/7/2020 10:09 AM
35	Long term care	12/7/2020 10:09 AM
36	Work remotely-chart rev for national company	12/7/2020 10:06 AM
37	school	12/7/2020 10:01 AM

Healthcare Worker Deaf Culture Competency Survey

38	school	12/7/2020 9:55 AM
39	Retail pharmacy	12/7/2020 9:52 AM
40	Water utility	12/7/2020 9:50 AM
41	Pharmacy	12/3/2020 4:30 PM
42	public health	12/3/2020 8:43 AM
43	RI agency that supports individuals with ID/DD.	12/3/2020 8:21 AM
44	Manufacturer	12/3/2020 2:49 AM
45	Assisted Living Facility	12/2/2020 2:37 PM
46	department of health	12/2/2020 2:26 PM
47	Head Start/School Setting	12/2/2020 2:24 PM
48	health care organization (administration)	12/2/2020 2:07 PM
49	schools	12/2/2020 2:01 PM
50	school	12/2/2020 1:44 PM
51	Pharmacy	12/2/2020 1:40 PM
52	School	11/25/2020 8:15 PM
53	Quality department ED	11/25/2020 9:30 AM
54	Nursing home	11/24/2020 11:13 PM
55	University	11/24/2020 5:07 PM
56	Assisted Living	11/24/2020 11:31 AM
57	LTC facility	11/24/2020 10:59 AM
58	Pre-K Early Development Center	11/24/2020 9:17 AM
59	Long Term Care	11/24/2020 9:09 AM
60	Education	11/24/2020 8:53 AM
61	School (Elementary)	11/24/2020 8:41 AM
62	ret	11/24/2020 7:32 AM
63	State	11/24/2020 7:11 AM
64	School	11/24/2020 7:08 AM
65	Assisted living	11/24/2020 6:56 AM
66	H	11/24/2020 6:29 AM
67	Retired	11/24/2020 4:36 AM
68	Cardiac rehab outpatient	11/24/2020 12:27 AM
69	Skilled Nursing facility	11/19/2020 8:26 PM
70	day care	11/18/2020 10:30 AM
71	College	11/18/2020 9:20 AM
72	Independent consultant to private oncology practice	11/17/2020 5:58 PM
73	Skilled Nursing Facility	11/17/2020 2:47 PM
74	University	11/17/2020 1:53 PM
75	pharmacy	11/17/2020 11:31 AM

Healthcare Worker Deaf Culture Competency Survey

76	school	11/17/2020 10:50 AM
77	School	11/17/2020 10:31 AM
78	school	11/17/2020 10:25 AM
79	Long term care consultant	11/17/2020 9:47 AM
80	home based services	11/17/2020 9:33 AM
81	Academia	11/17/2020 8:54 AM
82	School	11/17/2020 8:46 AM
83	School	11/17/2020 8:37 AM
84	nursing home	11/17/2020 8:12 AM
85	PARTIAL HOSPITAL	11/17/2020 7:10 AM
86	Not currently working	11/17/2020 6:53 AM
87	School	11/17/2020 5:10 AM
88	Currently overseas not in practice	11/17/2020 1:24 AM
89	FQHC	11/11/2020 7:44 AM
90	urology	11/10/2020 7:39 PM
91	School	11/10/2020 11:48 AM
92	school	11/10/2020 11:30 AM
93	Commercial Laboratory	11/10/2020 11:23 AM
94	ltc facilities	11/10/2020 10:42 AM
95	Adult Day Center	11/10/2020 10:33 AM
96	Cardiac Rehab outpatient	11/10/2020 10:06 AM
97	school	11/10/2020 9:55 AM
98	School	11/10/2020 9:44 AM
99	school	11/10/2020 9:28 AM
100	Human Service Agency	11/10/2020 8:57 AM
101	Nursing home	11/10/2020 8:53 AM
102	non-profit agency	11/10/2020 8:37 AM
103	Retail Pharmacy	11/10/2020 8:25 AM
104	retired	11/10/2020 8:08 AM
105	University	11/10/2020 7:49 AM
106	Education	11/10/2020 7:18 AM
107	school	11/10/2020 7:18 AM
108	Nursing home	11/10/2020 7:07 AM
109	Nursing home	11/10/2020 6:54 AM
110	community bereavement center	11/10/2020 5:59 AM
111	Assisted living	11/10/2020 5:35 AM
112	Community Behavioral Health Center	11/10/2020 12:51 AM
113	High School	11/4/2020 10:14 AM

Healthcare Worker Deaf Culture Competency Survey

114	School	11/4/2020 10:13 AM
115	retired working at flu clinics	11/4/2020 10:01 AM
116	school system	11/4/2020 9:46 AM
117	Hospital Owned PCP practice	11/4/2020 9:40 AM
118	Telecommunications/ special needs population	11/3/2020 4:34 PM
119	university	11/3/2020 4:10 PM
120	I am currently teaching cardiac rhythms to ekg tech students.	11/3/2020 2:12 PM
121	Education	11/3/2020 12:22 PM
122	Rehabilitation and Nursing Facility	11/3/2020 12:20 PM
123	School	11/3/2020 11:00 AM
124	health plan	11/3/2020 10:23 AM
125	retail community pharmacy	11/3/2020 10:00 AM
126	Providing subject matter expertise to teamwork & patient safety	11/3/2020 9:30 AM
127	Pharmacy	11/3/2020 9:12 AM
128	school	11/3/2020 8:35 AM
129	school	11/3/2020 8:28 AM
130	Academia	11/3/2020 8:00 AM
131	Office setting	11/3/2020 7:22 AM
132	Skilled Nursing facility	11/3/2020 6:34 AM
133	SLEEP CENTER	11/3/2020 6:21 AM
134	Elementary school	11/3/2020 6:13 AM
135	retail	10/31/2020 10:41 AM
136	Adult Day Care	10/29/2020 1:39 PM
137	Skilled Nursing /Long Term Cre Facility	10/27/2020 5:41 PM
138	Juvenile Corrections	10/26/2020 10:04 PM
139	outpatient infusion	10/26/2020 5:59 PM
140	long term care	10/26/2020 5:35 PM
141	elementary school	10/26/2020 1:22 PM
142	School Setting	10/26/2020 12:24 PM
143	Distribution facility	10/26/2020 12:03 PM
144	Community health	10/26/2020 11:02 AM
145	school	10/26/2020 10:47 AM
146	high school	10/26/2020 10:46 AM
147	school	10/26/2020 10:15 AM
148	Outpatient Diabetes Center	10/26/2020 9:50 AM
149	School	10/26/2020 9:40 AM
150	college health service	10/26/2020 9:21 AM
151	Elementary School	10/26/2020 8:57 AM

Healthcare Worker Deaf Culture Competency Survey

152	Community	10/26/2020 8:57 AM
153	school	10/26/2020 8:36 AM
154	Subacute and long term care	10/26/2020 8:15 AM
155	Corrections	10/26/2020 7:36 AM
156	School	10/26/2020 7:20 AM
157	Healthcare plan	10/26/2020 7:16 AM
158	retired	10/26/2020 7:15 AM
159	Public Schools	10/26/2020 7:03 AM
160	Industry sales	10/26/2020 6:47 AM
161	T	10/26/2020 6:36 AM
162	School	10/26/2020 6:14 AM
163	No patients currently.	10/23/2020 1:21 PM
164	school	10/22/2020 9:55 AM
165	in patient hospice	10/21/2020 10:43 AM
166	Skilled nursing facility	10/21/2020 10:07 AM
167	Public school	10/20/2020 12:23 PM
168	Early Intervention/School	10/20/2020 8:18 AM
169	School	10/19/2020 11:42 PM
170	Early intervention	10/19/2020 4:55 PM
171	Dept. Corrections	10/19/2020 4:18 PM
172	Retired	10/19/2020 2:27 PM
173	School	10/19/2020 11:26 AM
174	EAP and private practice	10/19/2020 11:00 AM
175	Office of Home Health agency	10/19/2020 10:42 AM
176	Educational facilities	10/19/2020 10:17 AM
177	Retired	10/19/2020 10:16 AM
178	Nursing Home	10/19/2020 10:00 AM
179	Health plan	10/19/2020 9:49 AM
180	State run worker's compensation rehabilitation	10/19/2020 9:45 AM
181	Occupational Health Clinic	10/19/2020 9:40 AM
182	Hospice & Palliative Care	10/19/2020 9:12 AM
183	I work in both a hospital and a private practice	10/19/2020 9:05 AM
184	retired from hospital	10/19/2020 9:03 AM
185	Academia	10/19/2020 8:52 AM
186	Long term care facility	10/19/2020 8:40 AM
187	Assisted Living	10/19/2020 8:31 AM
188	Retired	10/19/2020 8:20 AM
189	Elementary school	10/19/2020 8:07 AM

Healthcare Worker Deaf Culture Competency Survey

190	SS Disability Determination	10/19/2020 8:07 AM
191	State medical office	10/19/2020 8:02 AM
192	Out patient hospital clinic	10/19/2020 7:42 AM
193	retired	10/19/2020 7:38 AM
194	School nurse	10/19/2020 6:00 AM
195	Per diem coverage	10/18/2020 10:10 PM
196	Retired	10/18/2020 10:01 PM
197	Short term rehab	10/18/2020 9:54 PM
198	Pbm	10/18/2020 9:44 PM
199	Hospice inpatient	10/18/2020 5:03 AM
200	Retail pharmacy	10/17/2020 10:09 AM
201	Retired hospital social worker	10/16/2020 4:52 PM
202	RETAIL	10/14/2020 7:17 PM
203	Nursing home/SNF	10/13/2020 8:19 PM
204	school	10/13/2020 2:30 PM
205	Courthouses	10/13/2020 12:51 PM
206	School	10/13/2020 12:02 PM
207	school	10/13/2020 11:19 AM
208	Hospital and Clinics	10/13/2020 10:48 AM
209	School	10/13/2020 10:45 AM
210	Community Health Care	10/13/2020 10:36 AM
211	Residential Care	10/13/2020 10:31 AM
212	Community agency	10/13/2020 9:57 AM
213	Child Day Care	10/13/2020 9:31 AM
214	school	10/13/2020 9:17 AM
215	Correctional facilities	10/13/2020 9:12 AM
216	School	10/13/2020 8:04 AM
217	office	10/13/2020 7:39 AM
218	college counseling center	10/12/2020 10:21 PM
219	Agency	10/12/2020 7:13 PM
220	Chain Retail Pharmacy	10/12/2020 6:25 PM
221	retail	10/12/2020 5:31 PM
222	I am retired	10/12/2020 4:56 PM
223	University Health Service	10/12/2020 3:56 PM
224	Community based HIV AIDS Agency	10/12/2020 3:54 PM
225	Retired	10/12/2020 3:06 PM
226	Residential program	10/12/2020 3:06 PM
227	Nursing home	10/12/2020 2:20 PM

Healthcare Worker Deaf Culture Competency Survey

228	SNF	10/12/2020 1:54 PM
229	Elder Care Facility	10/12/2020 1:51 PM
230	retail pharmacy	10/12/2020 1:35 PM
231	college counseling center	10/12/2020 1:28 PM
232	Group Homes	10/12/2020 1:22 PM
233	Rhode Island College	10/12/2020 1:18 PM
234	skilled nursing facilities	10/12/2020 1:17 PM
235	ALF	10/12/2020 1:13 PM
236	College	10/9/2020 1:51 PM
237	School	10/7/2020 9:09 AM
238	SNF	10/5/2020 3:32 PM
239	Locums EM Physician	10/5/2020 12:38 PM
240	LTC/STR	10/5/2020 9:18 AM
241	chain pharmacy	10/5/2020 7:42 AM
242	Public School	10/5/2020 6:19 AM
243	Offsite clinic	10/1/2020 10:36 PM
244	School	10/1/2020 10:46 AM
245	Nursing home	9/30/2020 12:56 PM
246	Recently retired	9/29/2020 6:36 PM
247	Out patient endoscopy	9/29/2020 3:53 PM
248	Nursing Home	9/29/2020 2:27 PM
249	school	9/29/2020 1:10 PM
250	Skilled Nursing Facility	9/29/2020 11:48 AM
251	elementary school	9/29/2020 11:41 AM
252	Clinical instructors at hospital	9/29/2020 10:33 AM
253	school	9/29/2020 8:50 AM
254	Higher Education - Workforce Development	9/28/2020 10:24 PM
255	long term care	9/28/2020 9:37 PM
256	School	9/28/2020 4:49 PM
257	University	9/28/2020 2:36 PM
258	Elementry school	9/28/2020 2:04 PM
259	Workers comp	9/28/2020 1:21 PM
260	Long term care	9/28/2020 12:44 PM
261	education and home health consulting	9/28/2020 12:35 PM
262	Agency	9/28/2020 12:10 PM
263	Hospital Step down	9/28/2020 12:04 PM
264	Agency for adutls with disabilities	9/28/2020 11:38 AM
265	Education	9/28/2020 11:34 AM

Healthcare Worker Deaf Culture Competency Survey

266	LTC	9/28/2020 10:47 AM
267	Home-based	9/28/2020 9:49 AM
268	Nursing home	9/28/2020 9:41 AM
269	residential treatment	9/28/2020 9:10 AM
270	Therapeutic School	9/28/2020 8:54 AM
271	residential school	9/28/2020 8:22 AM
272	Employer based health center	9/28/2020 8:21 AM
273	Accountable Care Organization	9/28/2020 8:16 AM
274	Primary care office	9/28/2020 8:13 AM
275	Secondary education	9/28/2020 7:39 AM
276	School	9/28/2020 7:32 AM
277	School	9/28/2020 7:13 AM
278	Memory Care AL	9/28/2020 6:13 AM
279	Ambulatory Surgery Center	9/28/2020 5:24 AM
280	RI Executive Office of Health & Human Services	9/28/2020 12:00 AM
281	College	9/27/2020 10:28 PM
282	School	9/27/2020 9:57 PM
283	Prison	9/27/2020 9:56 PM
284	Nursing home	9/27/2020 9:48 PM
285	Schools	9/27/2020 9:27 PM
286	Community Memtest Health	9/27/2020 9:00 PM
287	Group Practice of integrative and biological medicine	9/27/2020 8:59 PM
288	School	9/27/2020 8:54 PM
289	Insurance company	9/27/2020 8:53 PM
290	School	9/27/2020 8:49 PM
291	Retired	9/27/2020 8:49 PM
292	Corrections	9/27/2020 8:48 PM
293	School	9/27/2020 8:48 PM
294	School	9/27/2020 8:46 PM
295	Retired	9/27/2020 8:37 PM
296	School & private practice	9/27/2020 2:38 PM
297	University Health Services	9/24/2020 9:44 PM
298	Manufacturing	9/24/2020 3:20 PM
299	community pharmacy	9/23/2020 7:49 PM
300	health insurance company	9/23/2020 4:15 PM
301	Adults with Disabilities agency	9/23/2020 11:20 AM
302	school	9/22/2020 1:37 PM
303	school	9/22/2020 12:28 PM

Healthcare Worker Deaf Culture Competency Survey

304	NURSING HOMES/SUBACUTE	9/22/2020 12:13 AM
305	Assisted Living	9/21/2020 4:15 PM
306	No longer working	9/21/2020 2:51 PM
307	School	9/21/2020 2:49 PM
308	Retail Pharmacy	9/21/2020 2:43 PM
309	Congregate care	9/21/2020 1:26 PM
310	SCHOOL	9/21/2020 12:36 PM
311	non profit private agency	9/21/2020 12:36 PM
312	LTC Facility	9/21/2020 12:30 PM
313	I work in a Massachusetts Hospital	9/21/2020 12:11 PM
314	school nurse	9/21/2020 11:39 AM
315	NURSING HOME	9/21/2020 11:20 AM
316	School	9/21/2020 11:13 AM
317	College	9/21/2020 10:38 AM
318	Higher Ed	9/21/2020 10:27 AM
319	Assisted Living	9/21/2020 10:06 AM
320	Academics	9/21/2020 9:58 AM
321	Rehabilitation, and long term tracheostomy patients mainly	9/21/2020 9:50 AM
322	Prison	9/21/2020 9:42 AM
323	Education	9/21/2020 9:36 AM
324	Medical office	9/21/2020 9:27 AM
325	College Health Services	9/21/2020 9:23 AM
326	social service agency	9/21/2020 9:18 AM
327	Unemployed	9/21/2020 9:15 AM
328	Assisted Living	9/21/2020 9:03 AM
329	public school	9/21/2020 8:58 AM
330	School	9/21/2020 8:55 AM
331	Managed Care Organization	9/21/2020 8:49 AM
332	Health Insurance	9/21/2020 8:33 AM
333	my home	9/21/2020 8:29 AM
334	Nursing home	9/21/2020 8:27 AM
335	Retain pharmacy	9/21/2020 7:56 AM
336	university setting	9/21/2020 7:49 AM
337	School	9/21/2020 7:00 AM
338	Retail setting	9/21/2020 6:52 AM
339	LTC and Assisted living	9/21/2020 6:01 AM
340	Long term care	9/21/2020 5:14 AM
341	SNF	9/21/2020 4:24 AM

Healthcare Worker Deaf Culture Competency Survey

342	Telehealth	9/21/2020 2:49 AM
343	long term care	9/21/2020 1:22 AM
344	Pediatric Daycare	9/21/2020 1:01 AM
345	Hospice inpatient center	9/20/2020 11:30 PM
346	Therapeutic school	9/20/2020 10:19 PM
347	College of Nursing	9/20/2020 10:06 PM
348	Retired	9/20/2020 9:42 PM
349	boarding school health center	9/20/2020 9:40 PM
350	school system	9/20/2020 9:39 PM
351	Hospice	9/20/2020 9:34 PM
352	Nursing home	9/20/2020 9:34 PM
353	CCRI - Assistant Professor	9/20/2020 9:30 PM
354	Community Mental Health	9/20/2020 9:21 PM
355	Administration EOHHS	9/20/2020 9:11 PM
356	Rehabilitation	9/20/2020 9:09 PM
357	Academia	9/20/2020 9:08 PM
358	nursing home	9/20/2020 9:07 PM
359	Telemedicine	9/20/2020 9:03 PM
360	Outpatient dialysis	9/20/2020 9:03 PM
361	High School	9/20/2020 9:02 PM
362	Public Elementary School	9/20/2020 8:59 PM
363	Senior Center	9/20/2020 8:53 PM
364	school	9/20/2020 8:52 PM
365	School	9/20/2020 8:50 PM
366	School	9/20/2020 8:48 PM
367	Public health administration	9/20/2020 8:41 PM
368	school	9/20/2020 8:38 PM
369	University Faculty	9/20/2020 8:37 PM
370	Nursing home	9/20/2020 8:36 PM
371	University	9/20/2020 8:35 PM
372	Higher Ed. What about public or community health?	9/20/2020 8:32 PM
373	Retail	9/20/2020 8:30 PM
374	veterans home	9/20/2020 12:34 PM
375	Private Wellness Center	9/19/2020 7:11 AM
376	Addiction Medicine	9/18/2020 11:22 AM
377	Assisted Living	9/17/2020 4:31 PM
378	school	9/17/2020 12:11 PM
379	School	9/17/2020 8:58 AM

Healthcare Worker Deaf Culture Competency Survey

380	retail	9/16/2020 6:20 PM
381	Pharmacy	9/16/2020 4:59 PM
382	Military base	9/16/2020 4:46 PM
383	school system	9/16/2020 3:52 PM
384	college health	9/16/2020 3:12 PM
385	Laboratory	9/16/2020 2:28 PM
386	School of Nursing	9/16/2020 12:40 PM
387	school	9/16/2020 12:32 PM
388	Social Services Agency	9/16/2020 12:26 PM
389	Group Homes for individuals w/intellectual disabilities	9/16/2020 12:13 PM
390	Rehab center	9/16/2020 11:09 AM
391	School	9/16/2020 10:38 AM
392	long term care	9/16/2020 10:36 AM
393	Residential school	9/16/2020 8:29 AM
394	elementary school	9/16/2020 8:26 AM
395	Nursing home	9/16/2020 6:17 AM
396	Skilled Nursing Facility	9/16/2020 5:38 AM
397	School nurse	9/15/2020 10:28 PM
398	community health center	9/15/2020 9:49 PM
399	nursing home	9/15/2020 8:45 PM
400	Academia	9/15/2020 8:28 PM
401	Nursing Home	9/15/2020 7:20 PM
402	Long term care facility	9/15/2020 7:08 PM
403	school	9/15/2020 7:03 PM
404	Out patient facility	9/15/2020 6:24 PM
405	School	9/15/2020 5:46 PM
406	Nursing home	9/15/2020 5:43 PM
407	Community	9/15/2020 5:08 PM
408	Nursing Home	9/15/2020 3:44 PM
409	Adult Daycare	9/15/2020 3:14 PM
410	Nurse case manager at insurance company	9/15/2020 3:09 PM
411	school	9/15/2020 2:51 PM
412	Snf	9/15/2020 2:14 PM
413	School	9/15/2020 1:59 PM
414	School	9/15/2020 1:35 PM
415	Community Services	9/15/2020 1:08 PM
416	Sleep Center in Corporate Office	9/15/2020 12:52 PM
417	elementary school	9/15/2020 12:51 PM

Healthcare Worker Deaf Culture Competency Survey

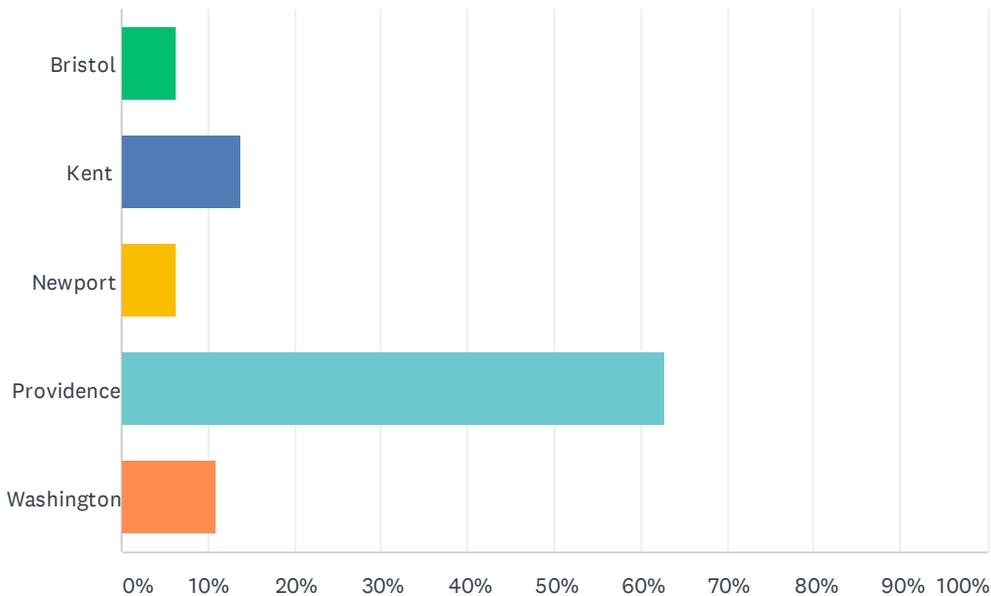
418	University	9/15/2020 12:46 PM
419	outpatient hospital clinic	9/15/2020 12:29 PM
420	School	9/15/2020 12:21 PM
421	school	9/15/2020 12:21 PM
422	Home Care	9/15/2020 12:15 PM
423	school	9/15/2020 12:03 PM
424	Skilled Nursing Facility	9/15/2020 12:00 PM
425	hospital administration	9/15/2020 12:00 PM
426	Subacute, long term care	9/15/2020 11:54 AM
427	University Athletics	9/15/2020 11:54 AM
428	daycare	9/15/2020 11:54 AM
429	Occupational Medicine	9/15/2020 11:54 AM
430	College	9/15/2020 11:52 AM
431	school	9/15/2020 11:52 AM
432	Community Mental Health Center	9/15/2020 11:51 AM
433	Nursing Home	9/15/2020 11:48 AM
434	Insurance Company	9/15/2020 11:47 AM
435	school	9/15/2020 11:41 AM
436	Skilled Nursing Facility	9/15/2020 11:36 AM
437	School	9/15/2020 11:30 AM
438	office	9/15/2020 11:26 AM
439	MAIN OFFICE LOCATION	9/15/2020 11:22 AM
440	school	9/15/2020 11:14 AM
441	Telemedicine	9/15/2020 11:08 AM
442	school	9/15/2020 10:40 AM
443	academic	9/15/2020 10:11 AM
444	schools	9/15/2020 9:59 AM
445	Early Intervention in home care	9/15/2020 9:38 AM
446	School System	9/15/2020 9:32 AM
447	Schools	9/15/2020 9:23 AM
448	retired from private practice	9/15/2020 9:20 AM
449	outpatient pharmacy	9/15/2020 9:17 AM
450	Palliative care and hospice	9/15/2020 9:15 AM
451	university	9/15/2020 9:10 AM
452	School	9/15/2020 9:07 AM
453	community health center	9/15/2020 9:00 AM
454	Nursing Homes	9/15/2020 8:54 AM
455	Long term care	9/15/2020 8:44 AM

Healthcare Worker Deaf Culture Competency Survey

456	Consultant/Primary Care	9/15/2020 8:43 AM
457	community	9/15/2020 8:43 AM
458	Home Based Therapeutic Services Agency for individuals with disabilities	9/15/2020 8:38 AM
459	case manager	9/15/2020 8:38 AM
460	School	9/15/2020 8:14 AM
461	Public School	9/15/2020 8:10 AM
462	School	9/15/2020 8:04 AM
463	Skilled Nursing facility	9/15/2020 7:54 AM
464	Skilled Nursing & Rehab Center	9/15/2020 7:06 AM
465	Nursing homes	9/15/2020 6:53 AM
466	Hospital practice	9/15/2020 5:38 AM
467	Mental health center	9/15/2020 12:19 AM
468	Consultant	9/14/2020 11:20 PM
469	agency	9/14/2020 11:06 PM
470	Eyeglass fabrication, sales	9/14/2020 11:05 PM
471	Retail	9/14/2020 11:00 PM
472	Out of State	9/14/2020 10:35 PM
473	Prison	9/14/2020 10:09 PM
474	Most recently urgent care setting, but currently unemployed	9/14/2020 9:54 PM
475	group practice within a larger agency	9/14/2020 9:23 PM
476	College	9/14/2020 9:18 PM

Q3 Which county are you located in?

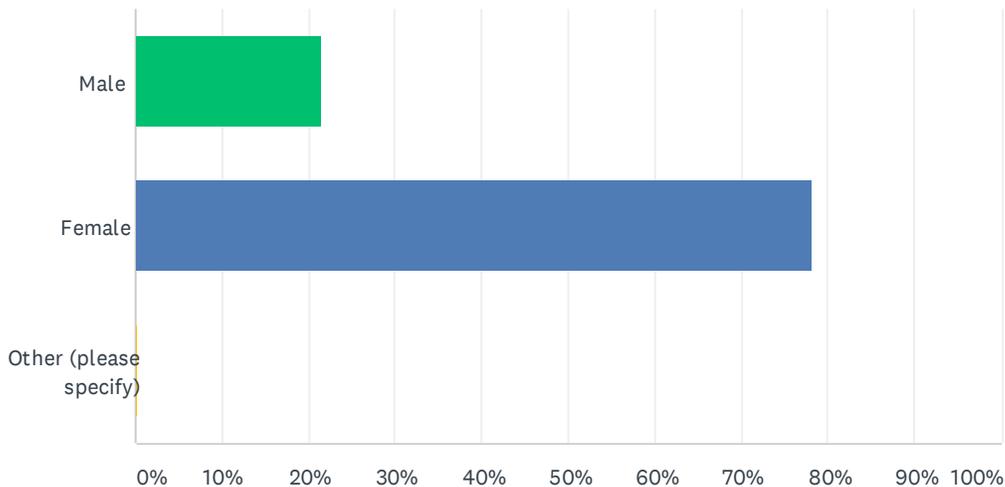
Answered: 1,516 Skipped: 43



ANSWER CHOICES	RESPONSES	
Bristol	6.33%	96
Kent	13.79%	209
Newport	6.27%	95
Providence	62.66%	950
Washington	10.95%	166
TOTAL		1,516

Q4 I am a

Answered: 1,544 Skipped: 15

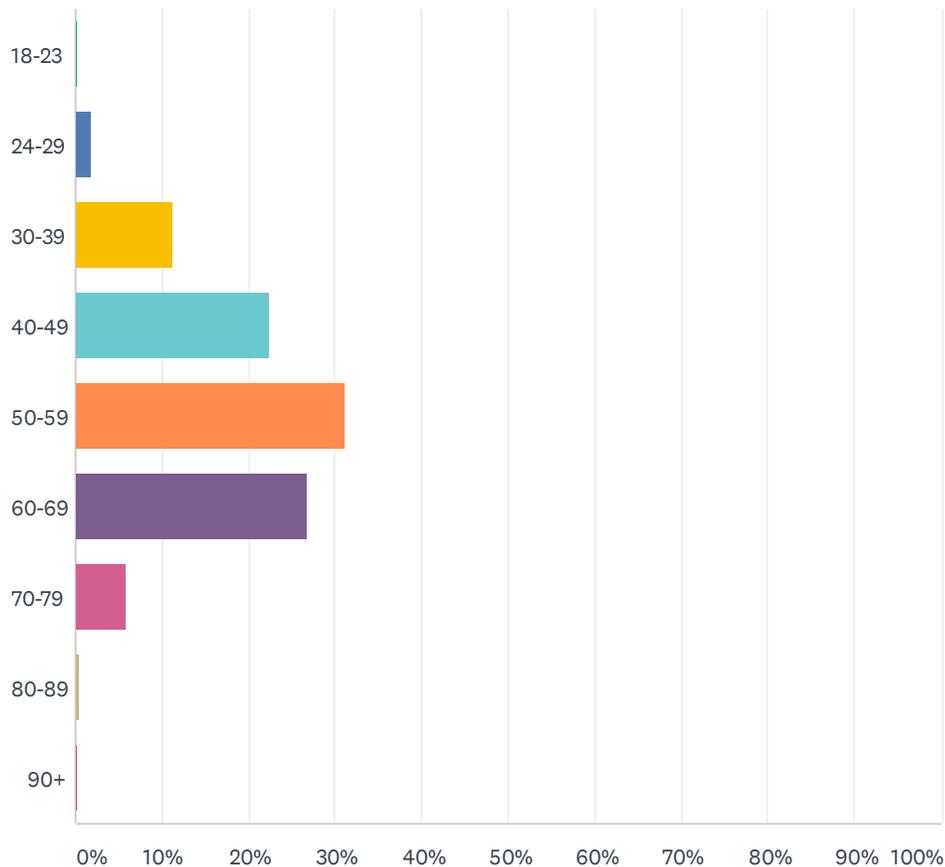


ANSWER CHOICES	RESPONSES
Male	21.50% 332
Female	78.24% 1,208
Other (please specify)	0.26% 4
TOTAL	1,544

#	OTHER (PLEASE SPECIFY)	DATE
1	N/A	11/25/2020 8:09 AM
2	organization	10/26/2020 12:03 PM
3	non binary	9/21/2020 9:39 AM
4	Cis gender female	9/20/2020 8:32 PM

Q5 My age is...

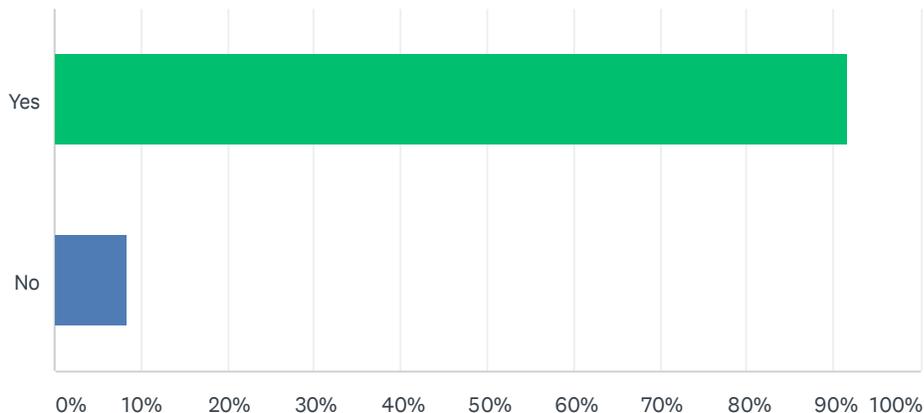
Answered: 1,552 Skipped: 7



ANSWER CHOICES	RESPONSES
18-23	0.26% 4
24-29	1.80% 28
30-39	11.21% 174
40-49	22.36% 347
50-59	31.19% 484
60-69	26.87% 417
70-79	5.80% 90
80-89	0.39% 6
90+	0.13% 2
TOTAL	1,552

Q6 Have you ever had prior exposure to deaf or hard-of-hearing people?

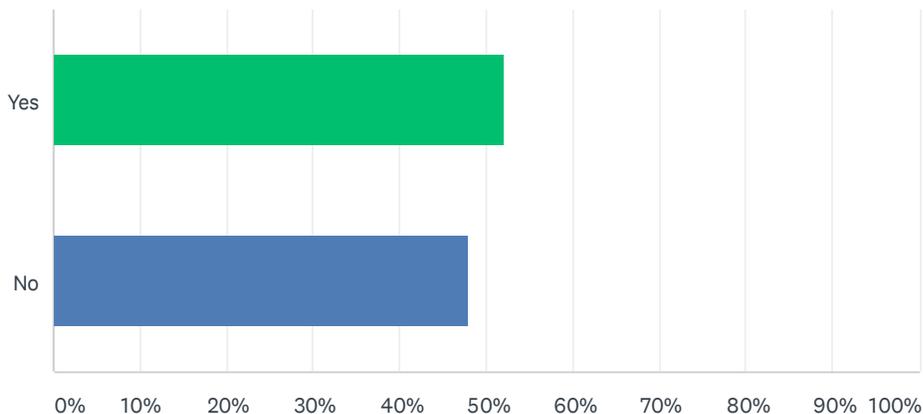
Answered: 1,554 Skipped: 5



ANSWER CHOICES	RESPONSES	
Yes	91.57%	1,423
No	8.43%	131
TOTAL		1,554

Q7 Has there ever been a deaf or hard of hearing person in your social circle?

Answered: 1,556 Skipped: 3



ANSWER CHOICES	RESPONSES	
Yes	52.19%	812
No	47.81%	744
TOTAL		1,556

Q8 If so, how many?

Answered: 801 Skipped: 758

Healthcare Worker Deaf Culture Competency Survey

#	RESPONSES	DATE
1	2	12/14/2020 10:13 PM
2	one	12/14/2020 8:54 PM
3	2-4	12/14/2020 2:36 PM
4	1	12/14/2020 2:36 PM
5	2	12/14/2020 2:27 PM
6	1 hard of hearing	12/14/2020 1:24 PM
7	1 family 5 people	12/14/2020 12:25 PM
8	1	12/14/2020 11:27 AM
9	2	12/14/2020 11:15 AM
10	3	12/14/2020 11:13 AM
11	3-5	12/14/2020 11:08 AM
12	2	12/14/2020 11:00 AM
13	2	12/14/2020 10:57 AM
14	1	12/14/2020 10:53 AM
15	2-3	12/14/2020 10:51 AM
16	1	12/14/2020 10:48 AM
17	my whole life	12/10/2020 5:09 PM
18	3	12/9/2020 2:26 PM
19	1	12/8/2020 12:50 PM
20	0	12/8/2020 10:29 AM
21	4	12/8/2020 9:33 AM
22	Several	12/7/2020 11:49 PM
23	3	12/7/2020 7:13 PM
24	2	12/7/2020 5:36 PM
25	Just 1	12/7/2020 2:12 PM
26	1	12/7/2020 12:54 PM
27	1	12/7/2020 12:46 PM
28	0	12/7/2020 12:40 PM
29	1	12/7/2020 12:30 PM
30	2	12/7/2020 12:29 PM
31	2	12/7/2020 11:59 AM
32	1	12/7/2020 11:51 AM
33	3	12/7/2020 11:20 AM
34	2	12/7/2020 11:09 AM
35	1	12/7/2020 10:57 AM
36	2	12/7/2020 10:54 AM
37	4	12/7/2020 10:44 AM

Healthcare Worker Deaf Culture Competency Survey

38	Deaf community in Boston	12/7/2020 10:42 AM
39	1	12/7/2020 10:28 AM
40	1	12/7/2020 10:27 AM
41	2	12/7/2020 10:16 AM
42	1	12/7/2020 10:16 AM
43	My son is bilaterally deaf	12/7/2020 10:09 AM
44	a few	12/7/2020 10:06 AM
45	one	12/7/2020 10:05 AM
46	not many	12/7/2020 10:02 AM
47	3	12/7/2020 9:56 AM
48	one	12/7/2020 9:54 AM
49	Unsure	12/7/2020 9:53 AM
50	2	12/7/2020 9:52 AM
51	15 - deaf family members	12/6/2020 2:59 PM
52	1	12/3/2020 4:30 PM
53	3	12/3/2020 8:43 AM
54	1	12/3/2020 8:21 AM
55	1	12/3/2020 2:49 AM
56	Two	12/2/2020 8:48 PM
57	1	12/2/2020 8:20 PM
58	1	12/2/2020 7:37 PM
59	1-2	12/2/2020 5:52 PM
60	3	12/2/2020 2:44 PM
61	5	12/2/2020 2:38 PM
62	2	12/2/2020 2:37 PM
63	5	12/2/2020 2:29 PM
64	few	12/2/2020 2:26 PM
65	2	12/2/2020 2:24 PM
66	2	12/2/2020 2:01 PM
67	3	12/2/2020 2:01 PM
68	1	12/2/2020 1:59 PM
69	2	12/2/2020 1:49 PM
70	One	12/2/2020 1:48 PM
71	2	12/2/2020 1:44 PM
72	?	12/2/2020 1:38 PM
73	2	12/2/2020 12:45 PM
74	1	11/26/2020 12:56 AM
75	One	11/25/2020 9:30 AM

Healthcare Worker Deaf Culture Competency Survey

76	4	11/25/2020 8:09 AM
77	Many	11/24/2020 11:13 PM
78	2	11/24/2020 1:18 PM
79	2	11/24/2020 11:31 AM
80	4	11/24/2020 10:59 AM
81	2	11/24/2020 10:02 AM
82	2	11/24/2020 9:41 AM
83	3	11/24/2020 9:09 AM
84	My maternal grandmother was deaf.	11/24/2020 8:41 AM
85	1	11/24/2020 8:32 AM
86	3	11/24/2020 8:04 AM
87	1	11/24/2020 7:40 AM
88	0	11/24/2020 7:32 AM
89	1	11/24/2020 7:11 AM
90	1	11/24/2020 7:08 AM
91	3	11/24/2020 7:07 AM
92	1	11/24/2020 6:50 AM
93	One	11/24/2020 6:29 AM
94	Two	11/24/2020 4:36 AM
95	1	11/24/2020 12:48 AM
96	My father was hearing impaired. As the Chief of Social Work for the office of Public Defender we often had hearing impaired clients who came through the legal system. Probably 1 or 2 per month throughout my fifteen years in State service	11/24/2020 12:42 AM
97	4	11/24/2020 12:30 AM
98	1	11/22/2020 11:02 AM
99	1	11/20/2020 2:56 PM
100	2	11/19/2020 4:07 PM
101	3	11/19/2020 9:27 AM
102	1	11/18/2020 10:30 AM
103	3	11/18/2020 9:20 AM
104	2	11/17/2020 11:46 PM
105	2- went to a deaf party once- loved it- interesting to see their culture	11/17/2020 6:03 PM
106	2	11/17/2020 4:53 PM
107	4	11/17/2020 3:51 PM
108	1	11/17/2020 3:06 PM
109	Multiple	11/17/2020 1:53 PM
110	2	11/17/2020 11:48 AM
111	2	11/17/2020 11:31 AM
112	3	11/17/2020 10:50 AM

Healthcare Worker Deaf Culture Competency Survey

113	unsure	11/17/2020 10:28 AM
114	1	11/17/2020 10:00 AM
115	3	11/17/2020 10:00 AM
116	1 close friend who became deaf in young adulthood, others of much less acquaintance who were hard of hearing. My teenage niece wears hearing aids	11/17/2020 9:37 AM
117	2	11/17/2020 9:33 AM
118	3	11/17/2020 9:21 AM
119	2	11/17/2020 8:54 AM
120	3	11/17/2020 8:46 AM
121	1	11/17/2020 8:46 AM
122	2	11/17/2020 8:28 AM
123	one	11/17/2020 8:18 AM
124	2	11/17/2020 8:09 AM
125	1	11/17/2020 8:07 AM
126	my aunt and my uncle	11/17/2020 7:50 AM
127	2	11/17/2020 7:33 AM
128	SEVERAL	11/17/2020 7:10 AM
129	1	11/17/2020 6:53 AM
130	2	11/17/2020 6:22 AM
131	2	11/17/2020 6:05 AM
132	Two	11/17/2020 5:29 AM
133	1	11/17/2020 1:24 AM
134	1	11/12/2020 11:39 AM
135	2	11/12/2020 7:59 AM
136	1	11/11/2020 5:54 PM
137	1	11/11/2020 8:10 AM
138	4	11/11/2020 1:11 AM
139	2	11/10/2020 9:25 PM
140	2	11/10/2020 7:39 PM
141	1	11/10/2020 4:36 PM
142	1 or 2	11/10/2020 1:03 PM
143	1	11/10/2020 11:48 AM
144	5	11/10/2020 11:23 AM
145	handfull	11/10/2020 10:57 AM
146	2	11/10/2020 10:06 AM
147	3	11/10/2020 9:28 AM
148	Many, I lived in DC for many years and attended Gallaudet University for 1 year of Graduate Studies	11/10/2020 8:57 AM
149	2	11/10/2020 8:53 AM

Healthcare Worker Deaf Culture Competency Survey

150	Elerly family, 1 co-worker and had a client once with cochlear implant on one side	11/10/2020 8:37 AM
151	1	11/10/2020 8:17 AM
152	2	11/10/2020 7:49 AM
153	2	11/10/2020 7:40 AM
154	2	11/10/2020 7:11 AM
155	10	11/10/2020 6:18 AM
156	Many	11/10/2020 5:35 AM
157	2	11/10/2020 1:53 AM
158	2	11/10/2020 12:51 AM
159	Just maybe 1-2	11/10/2020 12:37 AM
160	1	11/10/2020 12:33 AM
161	1	11/8/2020 7:05 PM
162	1	11/5/2020 10:04 AM
163	3	11/4/2020 10:59 AM
164	15-20	11/4/2020 10:01 AM
165	one	11/4/2020 9:46 AM
166	2	11/3/2020 4:38 PM
167	1	11/3/2020 4:34 PM
168	1	11/3/2020 4:10 PM
169	2	11/3/2020 3:29 PM
170	3	11/3/2020 2:26 PM
171	2	11/3/2020 12:22 PM
172	Several over the years	11/3/2020 12:20 PM
173	N/a	11/3/2020 10:57 AM
174	2	11/3/2020 10:42 AM
175	1	11/3/2020 10:11 AM
176	4	11/3/2020 9:52 AM
177	Four in my social circles and multiple patients over my 51 years of practice	11/3/2020 9:30 AM
178	2	11/3/2020 9:29 AM
179	5	11/3/2020 9:18 AM
180	3	11/3/2020 8:28 AM
181	1	11/3/2020 8:25 AM
182	3	11/3/2020 8:23 AM
183	3	11/3/2020 8:21 AM
184	1	11/3/2020 8:13 AM
185	2	11/3/2020 8:00 AM
186	4	11/3/2020 7:22 AM
187	3	11/3/2020 7:05 AM

Healthcare Worker Deaf Culture Competency Survey

188	1	11/3/2020 6:53 AM
189	2	11/3/2020 6:34 AM
190	2	11/3/2020 4:47 AM
191	1	11/3/2020 4:03 AM
192	2	11/3/2020 2:43 AM
193	One	11/2/2020 7:20 AM
194	1	10/31/2020 2:53 PM
195	2	10/31/2020 12:36 PM
196	1	10/29/2020 1:39 PM
197	1	10/28/2020 4:05 PM
198	4	10/28/2020 2:46 PM
199	2-3	10/27/2020 12:03 PM
200	2	10/27/2020 11:56 AM
201	1	10/26/2020 11:02 PM
202	one	10/26/2020 8:30 PM
203	two	10/26/2020 5:35 PM
204	2	10/26/2020 4:07 PM
205	qne or two	10/26/2020 3:00 PM
206	2	10/26/2020 1:22 PM
207	3	10/26/2020 1:20 PM
208	1	10/26/2020 1:13 PM
209	1	10/26/2020 12:43 PM
210	1	10/26/2020 12:18 PM
211	0	10/26/2020 11:35 AM
212	2	10/26/2020 11:23 AM
213	1	10/26/2020 10:47 AM
214	1	10/26/2020 10:35 AM
215	1	10/26/2020 10:30 AM
216	1-5	10/26/2020 10:15 AM
217	2	10/26/2020 9:51 AM
218	4	10/26/2020 9:50 AM
219	2-3	10/26/2020 9:42 AM
220	2	10/26/2020 9:40 AM
221	too broad question, i.e. "ever" in lifetime?? ; 1 currently, many in lifetime, also including HOH covers wide degree	10/26/2020 9:21 AM
222	1	10/26/2020 8:57 AM
223	3	10/26/2020 8:57 AM
224	5	10/26/2020 8:43 AM
225	2	10/26/2020 8:42 AM

Healthcare Worker Deaf Culture Competency Survey

226	Half dozen	10/26/2020 8:18 AM
227	2	10/26/2020 7:39 AM
228	1	10/26/2020 7:36 AM
229	3	10/26/2020 7:36 AM
230	3	10/26/2020 7:32 AM
231	2	10/26/2020 7:30 AM
232	2	10/26/2020 7:20 AM
233	1	10/26/2020 7:15 AM
234	2	10/26/2020 7:12 AM
235	n/a	10/26/2020 7:09 AM
236	1	10/26/2020 7:03 AM
237	A few	10/26/2020 6:55 AM
238	1	10/26/2020 6:52 AM
239	5	10/26/2020 6:36 AM
240	2	10/26/2020 6:14 AM
241	4	10/26/2020 6:07 AM
242	1	10/23/2020 1:21 PM
243	4	10/21/2020 10:07 AM
244	2	10/20/2020 12:23 PM
245	5	10/19/2020 11:42 PM
246	1	10/19/2020 5:37 PM
247	2	10/19/2020 4:28 PM
248	2	10/19/2020 4:18 PM
249	0	10/19/2020 2:27 PM
250	1	10/19/2020 12:42 PM
251	2	10/19/2020 12:21 PM
252	1 - my dad	10/19/2020 11:42 AM
253	4	10/19/2020 11:26 AM
254	3	10/19/2020 11:16 AM
255	3-4	10/19/2020 10:52 AM
256	3-4	10/19/2020 10:47 AM
257	1 deaf 5-7 hard of hearing	10/19/2020 10:42 AM
258	1	10/19/2020 10:23 AM
259	1	10/19/2020 10:18 AM
260	Numerous	10/19/2020 10:17 AM
261	1	10/19/2020 10:16 AM
262	1	10/19/2020 10:02 AM
263	3	10/19/2020 10:00 AM

Healthcare Worker Deaf Culture Competency Survey

264	1	10/19/2020 9:45 AM
265	1	10/19/2020 9:45 AM
266	2	10/19/2020 9:12 AM
267	3	10/19/2020 8:57 AM
268	5+	10/19/2020 8:55 AM
269	I worked @ New Mexico School for the Deaf as an Athletic Trainer & was chosen to go to the Deaf Olympics in New Zealand in 1988-89 working with women's basketball where we won the gold.	10/19/2020 8:35 AM
270	1	10/19/2020 8:31 AM
271	3	10/19/2020 8:30 AM
272	1	10/19/2020 8:07 AM
273	1-2	10/19/2020 8:07 AM
274	One	10/19/2020 8:05 AM
275	1	10/19/2020 8:01 AM
276	3	10/19/2020 8:00 AM
277	5	10/19/2020 7:52 AM
278	1-2	10/19/2020 7:42 AM
279	1	10/19/2020 7:09 AM
280	2	10/19/2020 5:11 AM
281	3	10/19/2020 1:06 AM
282	A few clinically/forensically 2 Socially	10/19/2020 12:10 AM
283	2	10/18/2020 11:51 PM
284	1-2	10/18/2020 11:23 PM
285	3	10/18/2020 11:12 PM
286	8	10/18/2020 11:11 PM
287	4	10/18/2020 10:56 PM
288	3	10/18/2020 10:53 PM
289	1	10/18/2020 10:14 PM
290	2	10/18/2020 10:10 PM
291	1	10/18/2020 10:04 PM
292	1	10/18/2020 10:03 PM
293	2	10/18/2020 9:59 PM
294	1	10/18/2020 9:57 PM
295	4	10/18/2020 9:57 PM
296	/	10/18/2020 9:54 PM
297	1	10/18/2020 9:52 PM
298	1	10/18/2020 5:03 AM
299	1	10/17/2020 10:09 AM
300	My sister .	10/16/2020 4:52 PM

Healthcare Worker Deaf Culture Competency Survey

301	2	10/15/2020 3:40 PM
302	1 or 2	10/15/2020 11:08 AM
303	NOT SURE	10/14/2020 7:17 PM
304	1	10/14/2020 3:13 PM
305	1-2	10/13/2020 10:40 PM
306	2	10/13/2020 4:12 PM
307	1	10/13/2020 3:38 PM
308	3	10/13/2020 2:30 PM
309	1	10/13/2020 1:18 PM
310	1	10/13/2020 12:51 PM
311	2	10/13/2020 12:02 PM
312	3	10/13/2020 11:56 AM
313	1	10/13/2020 11:33 AM
314	1	10/13/2020 11:19 AM
315	one	10/13/2020 10:59 AM
316	2	10/13/2020 10:46 AM
317	1	10/13/2020 9:57 AM
318	3	10/13/2020 9:31 AM
319	1	10/13/2020 9:16 AM
320	2	10/13/2020 9:12 AM
321	1	10/13/2020 8:45 AM
322	1	10/13/2020 8:42 AM
323	1	10/13/2020 8:41 AM
324	6	10/13/2020 8:21 AM
325	about 12	10/13/2020 8:18 AM
326	1	10/13/2020 8:16 AM
327	3	10/13/2020 7:51 AM
328	2	10/13/2020 7:06 AM
329	1	10/13/2020 1:28 AM
330	3	10/12/2020 11:25 PM
331	1	10/12/2020 8:47 PM
332	3	10/12/2020 8:44 PM
333	25	10/12/2020 7:13 PM
334	3	10/12/2020 6:22 PM
335	but my cousin is deaf	10/12/2020 4:58 PM
336	3	10/12/2020 3:56 PM
337	Have no stats on deaf patient but intake/evaluation indicate hx	10/12/2020 3:54 PM
338	one	10/12/2020 3:39 PM

Healthcare Worker Deaf Culture Competency Survey

339	1	10/12/2020 3:06 PM
340	2	10/12/2020 3:06 PM
341	2	10/12/2020 2:56 PM
342	One	10/12/2020 2:50 PM
343	1	10/12/2020 2:46 PM
344	2	10/12/2020 2:46 PM
345	1	10/12/2020 2:26 PM
346	1	10/12/2020 2:24 PM
347	2	10/12/2020 2:20 PM
348	1	10/12/2020 2:04 PM
349	na	10/12/2020 2:00 PM
350	1 camp counselor	10/12/2020 1:51 PM
351	3	10/12/2020 1:51 PM
352	One	10/12/2020 1:49 PM
353	10	10/12/2020 1:43 PM
354	usually not more than one at a time.	10/12/2020 1:35 PM
355	MY SISTER	10/12/2020 1:26 PM
356	one	10/12/2020 1:17 PM
357	One friend	10/12/2020 1:15 PM
358	3	10/12/2020 1:12 PM
359	1	10/10/2020 12:37 PM
360	1	10/9/2020 8:53 PM
361	4	10/8/2020 9:24 AM
362	One	10/7/2020 9:09 AM
363	2	10/5/2020 3:32 PM
364	2	10/5/2020 9:18 AM
365	2	10/5/2020 7:42 AM
366	3	10/3/2020 8:19 AM
367	Many	10/2/2020 3:24 PM
368	2	10/2/2020 2:22 PM
369	6	10/1/2020 10:36 PM
370	too many to count	10/1/2020 1:20 PM
371	none	10/1/2020 10:46 AM
372	4	9/30/2020 9:06 AM
373	2	9/29/2020 6:36 PM
374	1	9/29/2020 5:26 PM
375	10	9/29/2020 4:53 PM
376	4	9/29/2020 3:53 PM

Healthcare Worker Deaf Culture Competency Survey

377	5-10	9/29/2020 11:48 AM
378	3	9/29/2020 11:41 AM
379	3	9/29/2020 8:50 AM
380	four people at different times in my life	9/28/2020 10:24 PM
381	1-2	9/28/2020 5:56 PM
382	many over the years	9/28/2020 5:36 PM
383	2	9/28/2020 4:55 PM
384	6	9/28/2020 4:49 PM
385	5	9/28/2020 3:42 PM
386	3	9/28/2020 2:36 PM
387	4	9/28/2020 2:15 PM
388	1	9/28/2020 1:21 PM
389	5	9/28/2020 1:03 PM
390	2	9/28/2020 12:48 PM
391	3	9/28/2020 12:35 PM
392	1	9/28/2020 11:38 AM
393	1	9/28/2020 11:34 AM
394	one	9/28/2020 11:33 AM
395	4	9/28/2020 10:55 AM
396	2	9/28/2020 9:43 AM
397	Many - I am hearing impaired as well	9/28/2020 9:31 AM
398	1	9/28/2020 9:13 AM
399	5-7	9/28/2020 9:10 AM
400	When I was a pre-teen and teenager	9/28/2020 8:22 AM
401	1	9/28/2020 8:21 AM
402	8-10	9/28/2020 8:16 AM
403	3	9/28/2020 8:14 AM
404	2	9/28/2020 8:13 AM
405	1	9/28/2020 8:09 AM
406	2	9/28/2020 8:05 AM
407	one	9/28/2020 8:05 AM
408	2	9/28/2020 8:02 AM
409	1	9/28/2020 7:46 AM
410	20	9/28/2020 7:39 AM
411	2	9/28/2020 7:37 AM
412	7 or 8	9/28/2020 7:32 AM
413	5	9/28/2020 7:31 AM
414	3	9/28/2020 7:05 AM

Healthcare Worker Deaf Culture Competency Survey

415	3	9/28/2020 6:57 AM
416	5 or more. multiple family member and an occasional patient	9/28/2020 6:39 AM
417	1	9/28/2020 6:37 AM
418	1	9/28/2020 6:32 AM
419	4 or 5	9/28/2020 6:19 AM
420	2	9/28/2020 6:13 AM
421	<5	9/28/2020 5:24 AM
422	2	9/28/2020 4:08 AM
423	2	9/28/2020 3:55 AM
424	3	9/28/2020 2:17 AM
425	1	9/28/2020 1:50 AM
426	one	9/28/2020 12:00 AM
427	3 at least	9/27/2020 11:50 PM
428	3	9/27/2020 10:54 PM
429	1	9/27/2020 10:51 PM
430	4	9/27/2020 10:40 PM
431	1	9/27/2020 10:30 PM
432	1	9/27/2020 10:28 PM
433	2	9/27/2020 9:57 PM
434	1	9/27/2020 9:56 PM
435	2	9/27/2020 9:50 PM
436	2	9/27/2020 9:48 PM
437	1	9/27/2020 9:46 PM
438	1	9/27/2020 9:42 PM
439	1	9/27/2020 9:29 PM
440	1	9/27/2020 9:17 PM
441	1	9/27/2020 9:16 PM
442	2	9/27/2020 9:15 PM
443	>5	9/27/2020 9:10 PM
444	1	9/27/2020 9:10 PM
445	Many	9/27/2020 9:06 PM
446	1	9/27/2020 9:00 PM
447	5	9/27/2020 8:58 PM
448	6	9/27/2020 8:54 PM
449	1	9/27/2020 8:53 PM
450	1	9/27/2020 8:49 PM
451	2	9/27/2020 8:49 PM
452	One, a chooser friend in high school	9/27/2020 8:49 PM

Healthcare Worker Deaf Culture Competency Survey

453	3	9/27/2020 8:46 PM
454	10	9/27/2020 8:44 PM
455	1	9/27/2020 8:42 PM
456	1	9/27/2020 2:38 PM
457	2	9/25/2020 10:54 AM
458	3	9/24/2020 9:44 PM
459	Myself	9/24/2020 7:33 PM
460	1	9/23/2020 6:02 PM
461	1	9/23/2020 4:15 PM
462	2	9/23/2020 11:20 AM
463	2	9/23/2020 9:42 AM
464	<5	9/22/2020 10:22 PM
465	one or two	9/22/2020 9:29 PM
466	2	9/22/2020 5:46 PM
467	1	9/22/2020 4:56 PM
468	2	9/22/2020 3:07 PM
469	2	9/22/2020 2:45 PM
470	2	9/22/2020 1:27 PM
471	1	9/22/2020 12:33 PM
472	1	9/22/2020 11:32 AM
473	2	9/22/2020 11:31 AM
474	Many family members - Hereditary deafness with age, hearing aids obsolete as they go deaf	9/22/2020 7:17 AM
475	3	9/22/2020 12:13 AM
476	10+	9/21/2020 6:54 PM
477	a good friends parents are deaf	9/21/2020 6:33 PM
478	1	9/21/2020 4:48 PM
479	2	9/21/2020 4:15 PM
480	>5	9/21/2020 4:13 PM
481	1	9/21/2020 3:21 PM
482	one	9/21/2020 3:02 PM
483	2	9/21/2020 3:02 PM
484	2	9/21/2020 2:51 PM
485	1	9/21/2020 2:49 PM
486	3	9/21/2020 2:44 PM
487	1	9/21/2020 2:43 PM
488	1	9/21/2020 1:26 PM
489	2	9/21/2020 12:48 PM
490	1	9/21/2020 12:36 PM

Healthcare Worker Deaf Culture Competency Survey

491	2	9/21/2020 12:11 PM
492	1	9/21/2020 11:56 AM
493	2	9/21/2020 11:51 AM
494	2	9/21/2020 11:40 AM
495	4	9/21/2020 11:39 AM
496	1	9/21/2020 11:38 AM
497	One	9/21/2020 11:32 AM
498	1	9/21/2020 11:28 AM
499	2	9/21/2020 11:20 AM
500	10	9/21/2020 11:20 AM
501	Six	9/21/2020 11:13 AM
502	2-3	9/21/2020 11:03 AM
503	1	9/21/2020 10:38 AM
504	2	9/21/2020 10:35 AM
505	Many in my practice and 1 in my social circle	9/21/2020 10:15 AM
506	3	9/21/2020 10:09 AM
507	5	9/21/2020 10:02 AM
508	25-30	9/21/2020 9:59 AM
509	6	9/21/2020 9:36 AM
510	2	9/21/2020 9:34 AM
511	2	9/21/2020 9:23 AM
512	1	9/21/2020 9:21 AM
513	2	9/21/2020 9:13 AM
514	unable to count. at least 2 deaf, but many hard of hearing	9/21/2020 9:10 AM
515	5-6	9/21/2020 9:05 AM
516	1	9/21/2020 9:03 AM
517	2	9/21/2020 9:00 AM
518	2	9/21/2020 8:55 AM
519	1	9/21/2020 8:50 AM
520	3	9/21/2020 8:49 AM
521	1	9/21/2020 8:44 AM
522	1	9/21/2020 8:42 AM
523	3	9/21/2020 8:26 AM
524	2	9/21/2020 8:22 AM
525	3	9/21/2020 8:02 AM
526	Two	9/21/2020 7:54 AM
527	Many patients over the years. Two HOH in social circle.	9/21/2020 7:39 AM
528	3	9/21/2020 7:26 AM

Healthcare Worker Deaf Culture Competency Survey

529	1	9/21/2020 6:52 AM
530	2-3	9/21/2020 6:06 AM
531	1	9/21/2020 6:01 AM
532	2	9/21/2020 5:56 AM
533	1	9/21/2020 5:14 AM
534	2	9/21/2020 4:24 AM
535	2-3	9/21/2020 2:49 AM
536	I have never counted before. I have worked for over 25 years in nursing and have seen thousands of patients and families consisting of many HOH and deaf clients.	9/21/2020 1:01 AM
537	two	9/20/2020 11:40 PM
538	2	9/20/2020 10:39 PM
539	1	9/20/2020 10:19 PM
540	1	9/20/2020 10:06 PM
541	4	9/20/2020 10:00 PM
542	2	9/20/2020 9:56 PM
543	3	9/20/2020 9:51 PM
544	One besides myself	9/20/2020 9:42 PM
545	2	9/20/2020 9:42 PM
546	1	9/20/2020 9:40 PM
547	4	9/20/2020 9:39 PM
548	6	9/20/2020 9:38 PM
549	2	9/20/2020 9:38 PM
550	2	9/20/2020 9:36 PM
551	Many over the years	9/20/2020 9:34 PM
552	2	9/20/2020 9:34 PM
553	1	9/20/2020 9:30 PM
554	10	9/20/2020 9:29 PM
555	4	9/20/2020 9:26 PM
556	2	9/20/2020 9:24 PM
557	1	9/20/2020 9:24 PM
558	1	9/20/2020 9:24 PM
559	5	9/20/2020 9:13 PM
560	0	9/20/2020 9:13 PM
561	3	9/20/2020 9:09 PM
562	1	9/20/2020 9:07 PM
563	few	9/20/2020 9:07 PM
564	1	9/20/2020 9:03 PM
565	2	9/20/2020 9:03 PM
566	2	9/20/2020 8:59 PM

Healthcare Worker Deaf Culture Competency Survey

567	5	9/20/2020 8:58 PM
568	2	9/20/2020 8:54 PM
569	2	9/20/2020 8:53 PM
570	1	9/20/2020 8:49 PM
571	1	9/20/2020 8:48 PM
572	3	9/20/2020 8:48 PM
573	2	9/20/2020 8:46 PM
574	a few	9/20/2020 8:43 PM
575	1	9/20/2020 8:41 PM
576	2	9/20/2020 8:41 PM
577	1	9/20/2020 8:41 PM
578	2	9/20/2020 8:38 PM
579	1	9/20/2020 8:38 PM
580	1	9/20/2020 8:37 PM
581	2	9/20/2020 8:37 PM
582	2	9/20/2020 8:35 PM
583	2	9/20/2020 8:32 PM
584	I am hard of hearing as are several family members	9/20/2020 8:32 PM
585	2	9/20/2020 12:34 PM
586	12	9/20/2020 12:30 PM
587	1	9/19/2020 9:29 AM
588	2	9/18/2020 4:56 PM
589	1	9/18/2020 11:22 AM
590	many of our patients are hard of hearing and I have worked with patients who are deaf and I have family members that are hard of hearing	9/18/2020 10:15 AM
591	3	9/17/2020 7:27 PM
592	5	9/17/2020 6:38 PM
593	3	9/17/2020 3:51 PM
594	2	9/17/2020 2:25 PM
595	5	9/17/2020 12:29 PM
596	2	9/17/2020 10:42 AM
597	2	9/17/2020 8:58 AM
598	One	9/16/2020 8:56 PM
599	5	9/16/2020 6:20 PM
600	2	9/16/2020 4:46 PM
601	I am a hard of hearing person	9/16/2020 4:33 PM
602	At least 200 deaf/hard of hearing clients/students over 30 years. I work at school for special needs. Social circle-about 5 hard of hearing through the years	9/16/2020 3:52 PM
603	1	9/16/2020 2:37 PM

Healthcare Worker Deaf Culture Competency Survey

604	Several - myself, my best friend from college, my brother, my mother, my daughter ...	9/16/2020 2:20 PM
605	1	9/16/2020 1:33 PM
606	3	9/16/2020 12:32 PM
607	1-2	9/16/2020 12:17 PM
608	4	9/16/2020 12:13 PM
609	1	9/16/2020 11:45 AM
610	3-4	9/16/2020 11:09 AM
611	3	9/16/2020 10:58 AM
612	1	9/16/2020 10:38 AM
613	1	9/16/2020 10:36 AM
614	1	9/16/2020 9:18 AM
615	two at different times, > 25 years ago	9/16/2020 8:29 AM
616	3	9/16/2020 8:26 AM
617	n/a	9/16/2020 7:36 AM
618	Many hearing impaired in long term care- some with and without devices	9/16/2020 5:38 AM
619	1	9/15/2020 11:39 PM
620	several	9/15/2020 11:18 PM
621	5	9/15/2020 10:28 PM
622	3	9/15/2020 9:53 PM
623	1	9/15/2020 9:49 PM
624	4	9/15/2020 9:33 PM
625	1	9/15/2020 9:31 PM
626	1	9/15/2020 8:58 PM
627	1	9/15/2020 8:56 PM
628	1	9/15/2020 8:45 PM
629	More than 2 less than 5	9/15/2020 8:28 PM
630	a few	9/15/2020 8:17 PM
631	One or two	9/15/2020 7:44 PM
632	4	9/15/2020 7:20 PM
633	One	9/15/2020 7:08 PM
634	3	9/15/2020 7:01 PM
635	3	9/15/2020 6:54 PM
636	5	9/15/2020 6:40 PM
637	Tenured with Rochester, NY School System and took ASL courses at NTID in Henrietta, NY	9/15/2020 6:26 PM
638	1	9/15/2020 6:24 PM
639	1	9/15/2020 5:08 PM
640	1	9/15/2020 4:58 PM
641	2	9/15/2020 4:33 PM

Healthcare Worker Deaf Culture Competency Survey

642	1	9/15/2020 4:26 PM
643	10	9/15/2020 3:44 PM
644	Two	9/15/2020 3:42 PM
645	3	9/15/2020 3:20 PM
646	2	9/15/2020 3:18 PM
647	3	9/15/2020 2:51 PM
648	2	9/15/2020 2:47 PM
649	never more than 1 or 2	9/15/2020 2:41 PM
650	3	9/15/2020 2:14 PM
651	2	9/15/2020 2:14 PM
652	1	9/15/2020 2:11 PM
653	Social gatherings -	9/15/2020 1:59 PM
654	2	9/15/2020 1:54 PM
655	2	9/15/2020 1:50 PM
656	5	9/15/2020 1:36 PM
657	2	9/15/2020 1:35 PM
658	2	9/15/2020 1:34 PM
659	1	9/15/2020 1:32 PM
660	2	9/15/2020 1:32 PM
661	2	9/15/2020 1:19 PM
662	One	9/15/2020 1:08 PM
663	2	9/15/2020 1:01 PM
664	3	9/15/2020 1:01 PM
665	4	9/15/2020 12:59 PM
666	3	9/15/2020 12:57 PM
667	2	9/15/2020 12:56 PM
668	Several, including my husband	9/15/2020 12:54 PM
669	3	9/15/2020 12:52 PM
670	1	9/15/2020 12:52 PM
671	1	9/15/2020 12:51 PM
672	2	9/15/2020 12:49 PM
673	1	9/15/2020 12:45 PM
674	10	9/15/2020 12:42 PM
675	2	9/15/2020 12:39 PM
676	1	9/15/2020 12:37 PM
677	2	9/15/2020 12:35 PM
678	1	9/15/2020 12:30 PM
679	3	9/15/2020 12:29 PM

Healthcare Worker Deaf Culture Competency Survey

680	3	9/15/2020 12:21 PM
681	3	9/15/2020 12:21 PM
682	1	9/15/2020 12:17 PM
683	2	9/15/2020 12:15 PM
684	3	9/15/2020 12:09 PM
685	2	9/15/2020 12:03 PM
686	1	9/15/2020 12:01 PM
687	>50%	9/15/2020 11:54 AM
688	2	9/15/2020 11:54 AM
689	3 that I can think of right off	9/15/2020 11:54 AM
690	1	9/15/2020 11:53 AM
691	2	9/15/2020 11:52 AM
692	2	9/15/2020 11:52 AM
693	2	9/15/2020 11:51 AM
694	2	9/15/2020 11:50 AM
695	1	9/15/2020 11:50 AM
696	1	9/15/2020 11:50 AM
697	2	9/15/2020 11:48 AM
698	3	9/15/2020 11:47 AM
699	1	9/15/2020 11:46 AM
700	2	9/15/2020 11:45 AM
701	2	9/15/2020 11:45 AM
702	Two	9/15/2020 11:42 AM
703	multiple patients/clients 2 friends	9/15/2020 11:41 AM
704	1	9/15/2020 11:39 AM
705	two	9/15/2020 11:36 AM
706	2	9/15/2020 11:30 AM
707	1	9/15/2020 11:27 AM
708	2	9/15/2020 11:27 AM
709	4	9/15/2020 11:14 AM
710	3-5	9/15/2020 11:13 AM
711	1	9/15/2020 11:08 AM
712	2	9/15/2020 11:03 AM
713	1	9/15/2020 10:47 AM
714	3	9/15/2020 10:41 AM
715	3	9/15/2020 10:40 AM
716	1	9/15/2020 10:40 AM
717	10+	9/15/2020 10:30 AM

Healthcare Worker Deaf Culture Competency Survey

718	1-2	9/15/2020 10:25 AM
719	fewer than 10	9/15/2020 10:03 AM
720	from lost hearing in one ear - has hearing aide; sister in-law's brother is deaf but never see him due to he retracted into the deaf community.	9/15/2020 10:01 AM
721	Over my lifetime, several	9/15/2020 9:59 AM
722	Three	9/15/2020 9:55 AM
723	2	9/15/2020 9:45 AM
724	3	9/15/2020 9:42 AM
725	7	9/15/2020 9:38 AM
726	3	9/15/2020 9:35 AM
727	2	9/15/2020 9:32 AM
728	I am a hard of hearing person and have multiple family members that are hard of hearing.	9/15/2020 9:23 AM
729	I wear hearing aids myself and had to use an adaptive stethoscope to accomodate my needs	9/15/2020 9:20 AM
730	1 (parent) and 4-6 patients/families	9/15/2020 9:17 AM
731	Several aging family and friends	9/15/2020 9:15 AM
732	3	9/15/2020 9:10 AM
733	My mother - in - law; my father - in - law (decesed)	9/15/2020 8:56 AM
734	Two	9/15/2020 8:54 AM
735	1	9/15/2020 8:54 AM
736	2	9/15/2020 8:51 AM
737	2	9/15/2020 8:44 AM
738	Several	9/15/2020 8:43 AM
739	two	9/15/2020 8:43 AM
740	2	9/15/2020 8:38 AM
741	15 or more	9/15/2020 8:35 AM
742	1	9/15/2020 8:22 AM
743	1	9/15/2020 8:21 AM
744	2 myself included	9/15/2020 8:17 AM
745	I have a unilateral hearing loss myself. I also have family friends who are all deaf.	9/15/2020 8:16 AM
746	2	9/15/2020 8:14 AM
747	3	9/15/2020 8:11 AM
748	1	9/15/2020 8:10 AM
749	five or six	9/15/2020 7:47 AM
750	1	9/15/2020 7:31 AM
751	3	9/15/2020 7:30 AM
752	My friends brother is deaf- not in my inner circle but have had many experiences with them	9/15/2020 7:27 AM
753	several, not deaf but hard of hearing	9/15/2020 7:23 AM
754	1 My father	9/15/2020 7:21 AM
755	1	9/15/2020 7:11 AM

Healthcare Worker Deaf Culture Competency Survey

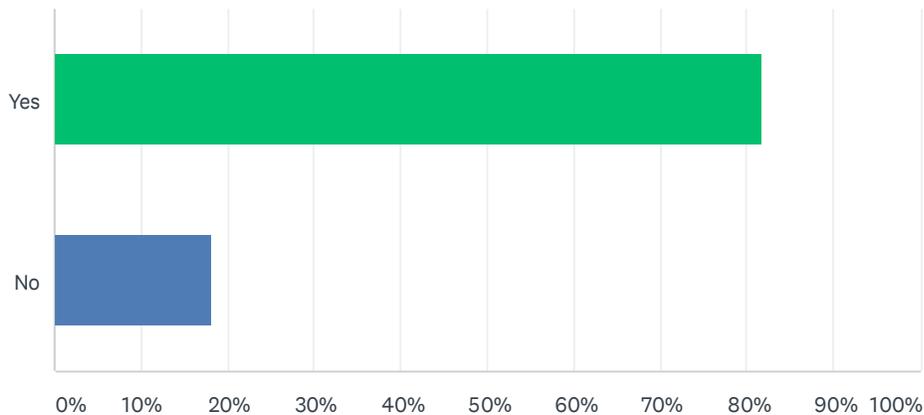
756	4	9/15/2020 6:54 AM
757	4	9/15/2020 5:41 AM
758	5	9/15/2020 5:38 AM
759	15	9/15/2020 3:16 AM
760	2	9/15/2020 2:22 AM
761	2	9/15/2020 12:26 AM
762	10-15	9/15/2020 12:19 AM
763	1	9/15/2020 12:19 AM
764	5	9/15/2020 12:14 AM
765	1	9/14/2020 11:14 PM
766	5	9/14/2020 11:14 PM
767	2	9/14/2020 11:13 PM
768	I have two longterm close friends my age who are deaf/hoh and there are older members of my family who lost some hearing late in life.	9/14/2020 11:06 PM
769	2	9/14/2020 11:05 PM
770	several	9/14/2020 11:02 PM
771	3	9/14/2020 10:36 PM
772	two	9/14/2020 10:29 PM
773	3	9/14/2020 10:24 PM
774	2	9/14/2020 10:22 PM
775	1	9/14/2020 10:21 PM
776	1	9/14/2020 10:15 PM
777	<5	9/14/2020 10:13 PM
778	2	9/14/2020 10:10 PM
779	1	9/14/2020 10:09 PM
780	0	9/14/2020 10:00 PM
781	1	9/14/2020 9:54 PM
782	3	9/14/2020 9:53 PM
783	One	9/14/2020 9:51 PM
784	Two, but only one deaf culture	9/14/2020 9:50 PM
785	2	9/14/2020 9:47 PM
786	2, including me	9/14/2020 9:45 PM
787	2	9/14/2020 9:45 PM
788	5	9/14/2020 9:44 PM
789	2	9/14/2020 9:43 PM
790	1	9/14/2020 9:43 PM
791	2	9/14/2020 9:36 PM
792	3	9/14/2020 9:34 PM
793	2	9/14/2020 9:23 PM

Healthcare Worker Deaf Culture Competency Survey

794	1	9/14/2020 9:23 PM
795	4	9/14/2020 9:22 PM
796	1	9/14/2020 9:21 PM
797	one	9/14/2020 9:21 PM
798	three	9/14/2020 9:20 PM
799	2	9/14/2020 9:18 PM
800	2	9/14/2020 9:14 PM
801	1-3	9/14/2020 9:08 PM

Q9 Are you aware that there is a Deaf Culture?

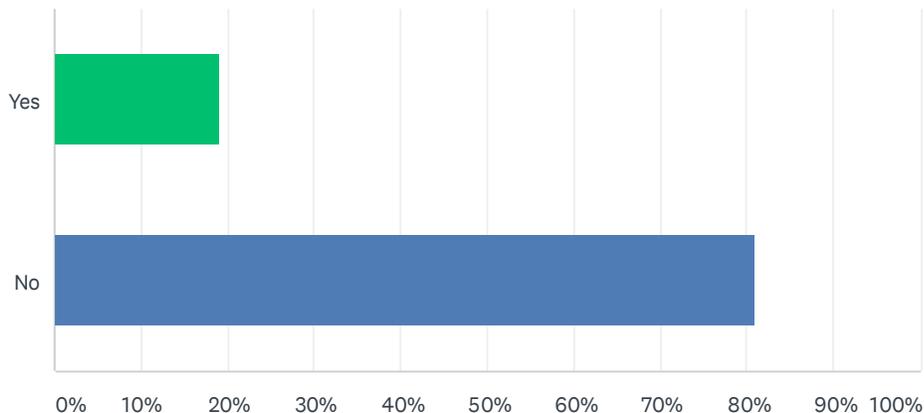
Answered: 1,553 Skipped: 6



ANSWER CHOICES		RESPONSES	
Yes		81.78%	1,270
No		18.22%	283
TOTAL			1,553

Q10 Have you ever taken an American Sign Language (ASL) class?

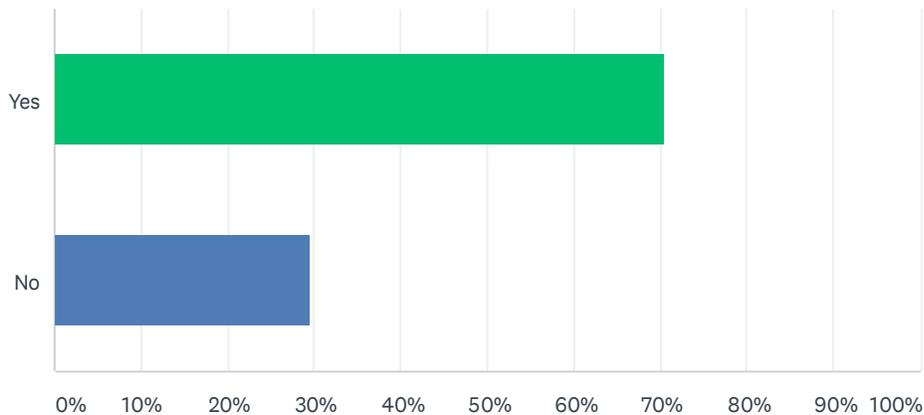
Answered: 1,553 Skipped: 6



ANSWER CHOICES	RESPONSES	
Yes	19.00%	295
No	81.00%	1,258
TOTAL		1,553

Q11 Have you ever wanted to take an ASL class?

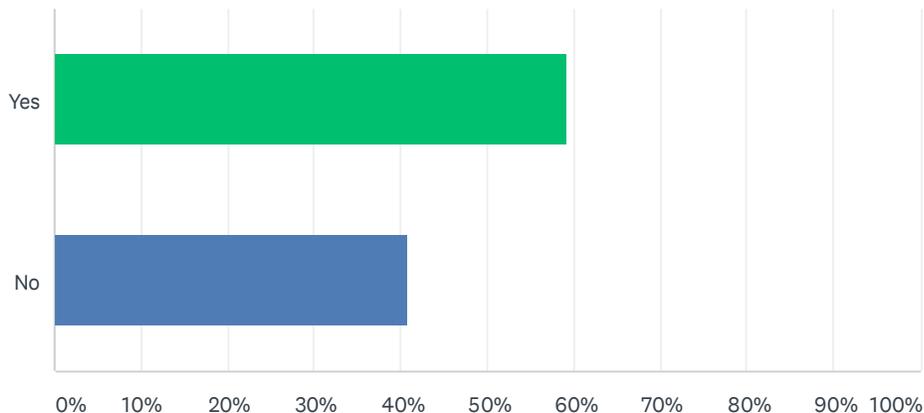
Answered: 1,533 Skipped: 26



ANSWER CHOICES	RESPONSES	
Yes	70.45%	1,080
No	29.55%	453
TOTAL		1,533

Q12 Do you know how to request a sign language interpreter?

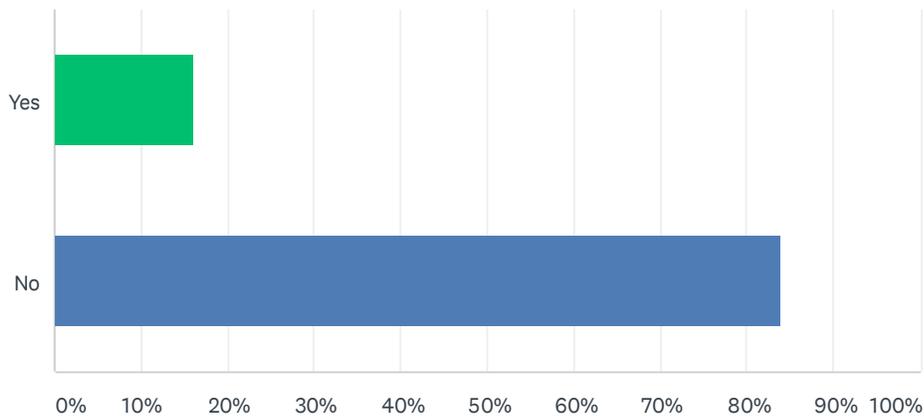
Answered: 1,549 Skipped: 10



ANSWER CHOICES	RESPONSES	
Yes	59.13%	916
No	40.87%	633
TOTAL		1,549

Q13 Are you aware of the difference between Sign Language Interpreters and Certified Deaf Interpreters (CDI)?

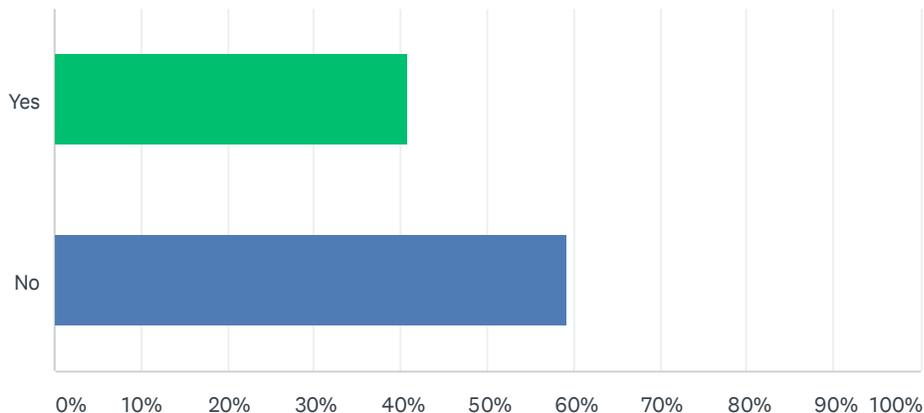
Answered: 1,553 Skipped: 6



ANSWER CHOICES	RESPONSES	
Yes	16.10%	250
No	83.90%	1,303
TOTAL		1,553

Q14 Are you aware of Video Relay Services (VRS)?

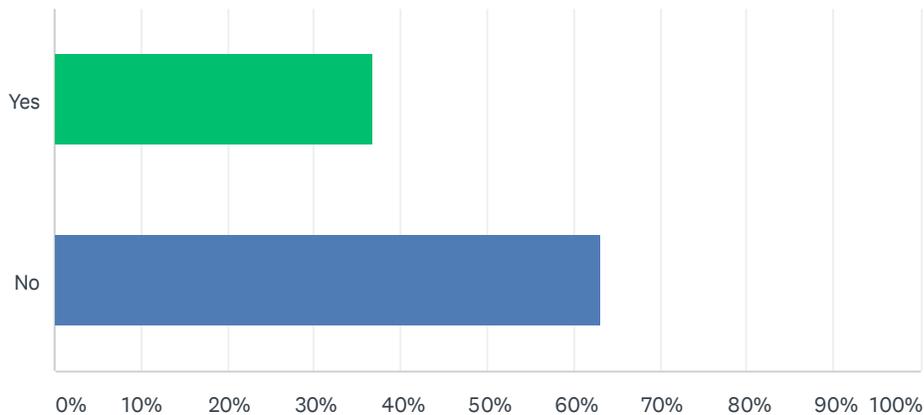
Answered: 1,548 Skipped: 11



ANSWER CHOICES	RESPONSES	
Yes	40.89%	633
No	59.11%	915
TOTAL		1,548

Q15 Are you aware of Video Remote Interpreting (VRI)?

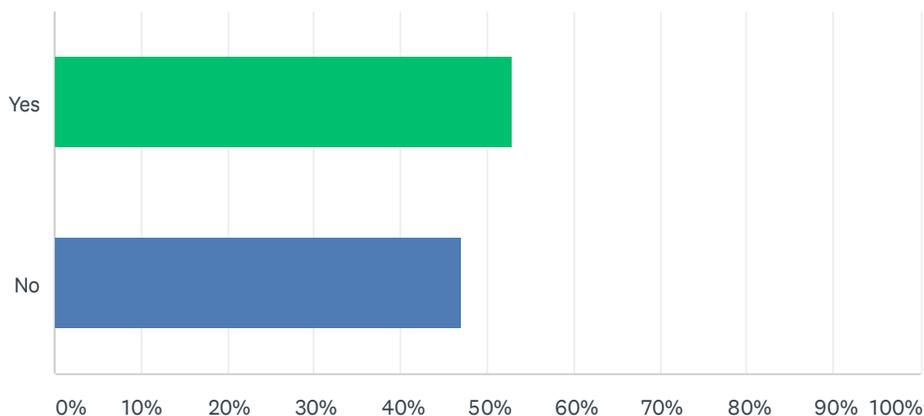
Answered: 1,545 Skipped: 14



ANSWER CHOICES	RESPONSES	
Yes	36.89%	570
No	63.11%	975
TOTAL		1,545

Q16 Are you aware of the Rhode Island Commission on the Deaf and Hard of Hearing?

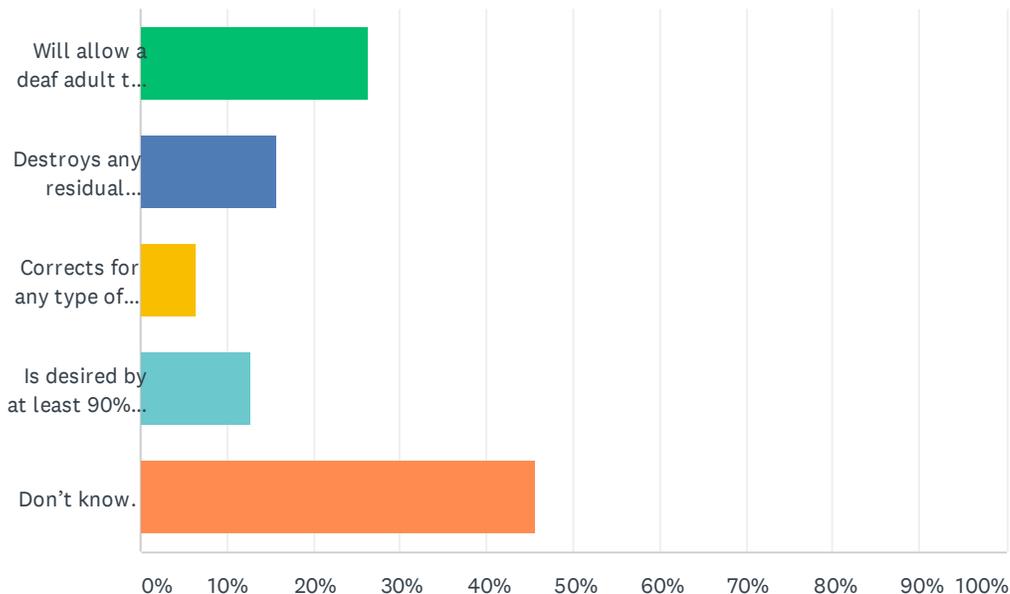
Answered: 1,552 Skipped: 7



ANSWER CHOICES	RESPONSES	
Yes	52.96%	822
No	47.04%	730
TOTAL		1,552

Q17 A cochlear implant:

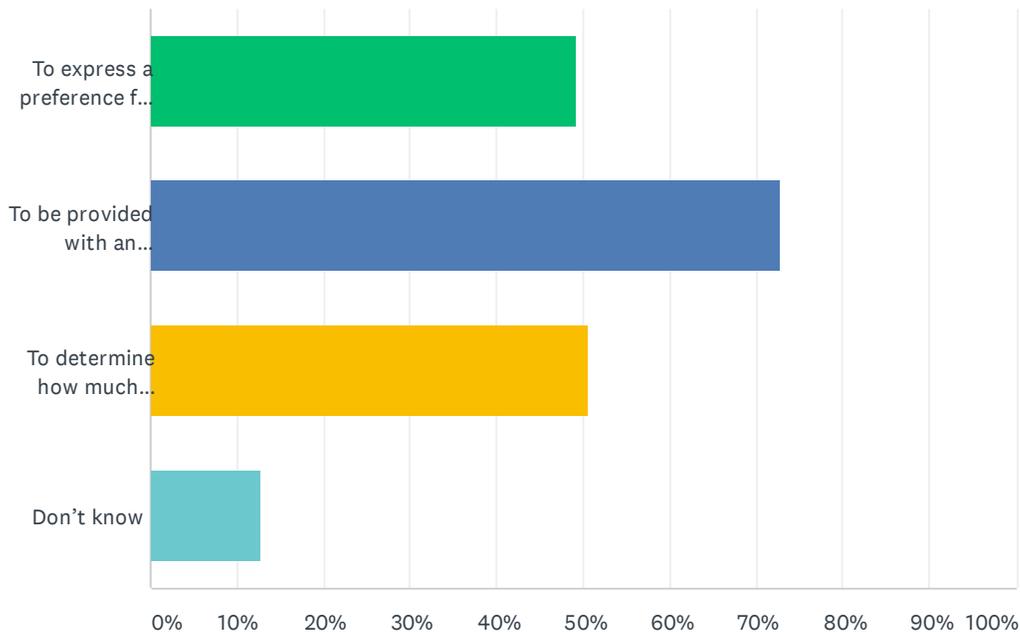
Answered: 1,521 Skipped: 38



ANSWER CHOICES	RESPONSES	
Will allow a deaf adult to immediately begin hearing and understanding oral conversations.	26.30%	400
Destroys any residual hearing in the ear that the patient may have had.	15.78%	240
Corrects for any type of hearing loss.	6.51%	99
Is desired by at least 90% of deaf people.	12.75%	194
Don't know.	45.56%	693
Total Respondents: 1,521		

Q18 In a medical setting, it is the right of the deaf patient:

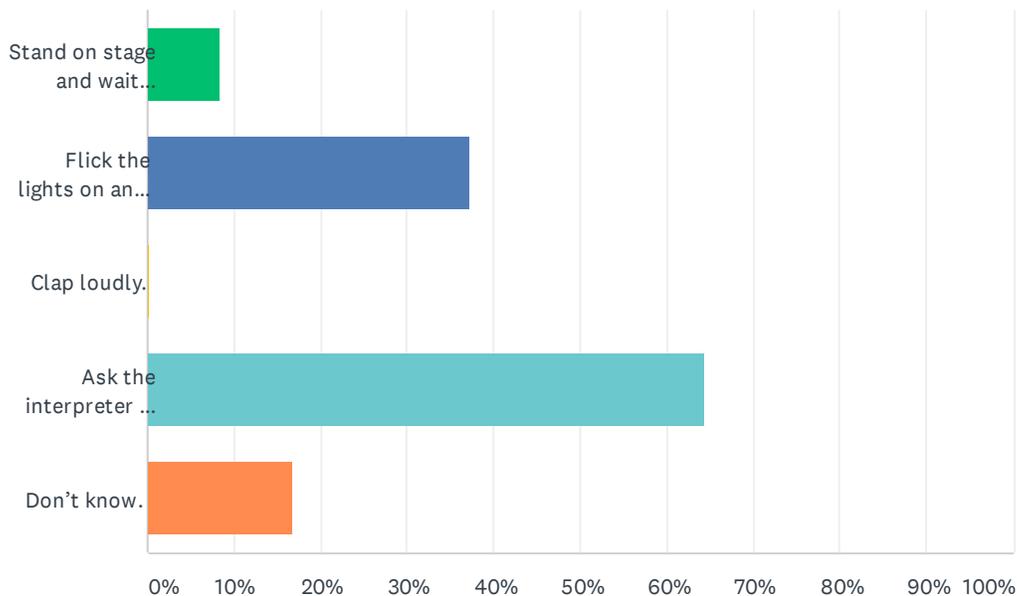
Answered: 1,552 Skipped: 7



ANSWER CHOICES	RESPONSES	
To express a preference for a particular interpreter.	49.10%	762
To be provided with an interpreter by the practitioner.	72.87%	1,131
To determine how much personal information he/she wants to disclose in an interpreted situation	50.64%	786
Don't know	12.76%	198
Total Respondents: 1,552		

Q19 The hospital has arranged for you to give a presentation on an important health topic with the assistance of an ASL interpreter. The audience, which consists mainly of deaf patients, are all socializing prior to the presentation. You are ready to begin your presentation. You should:

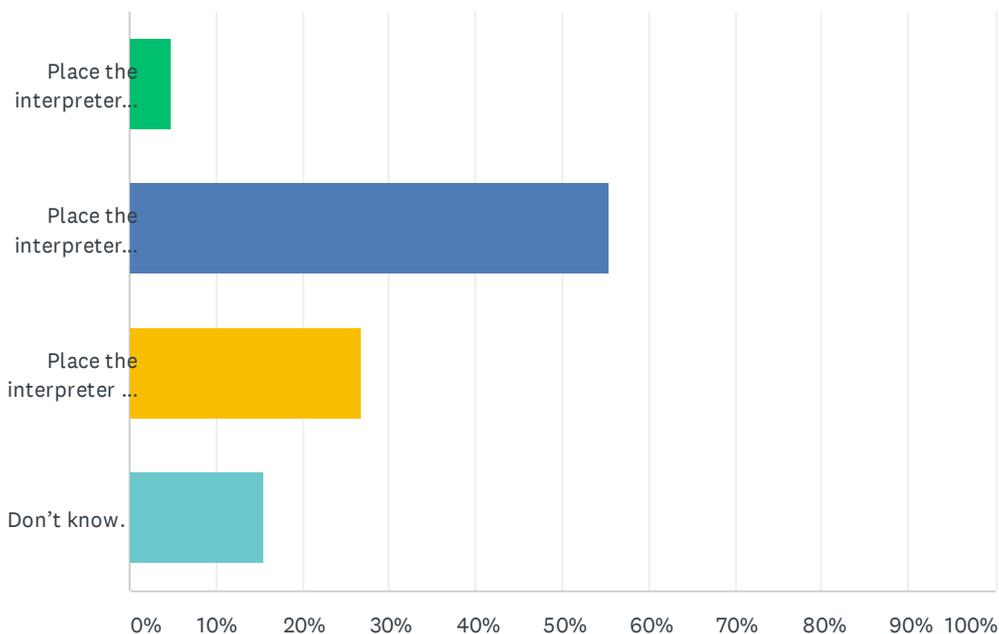
Answered: 1,546 Skipped: 13



ANSWER CHOICES	RESPONSES	
Stand on stage and wait patiently for the audience to settle down.	8.34%	129
Flick the lights on and off several times in order to get the audience's attention.	37.26%	576
Clap loudly.	0.13%	2
Ask the interpreter to sign that you are ready to begin.	64.36%	995
Don't know.	16.69%	258
Total Respondents: 1,546		

Q20 In a consultation room, where would you suggest the patient and interpreter to sit?

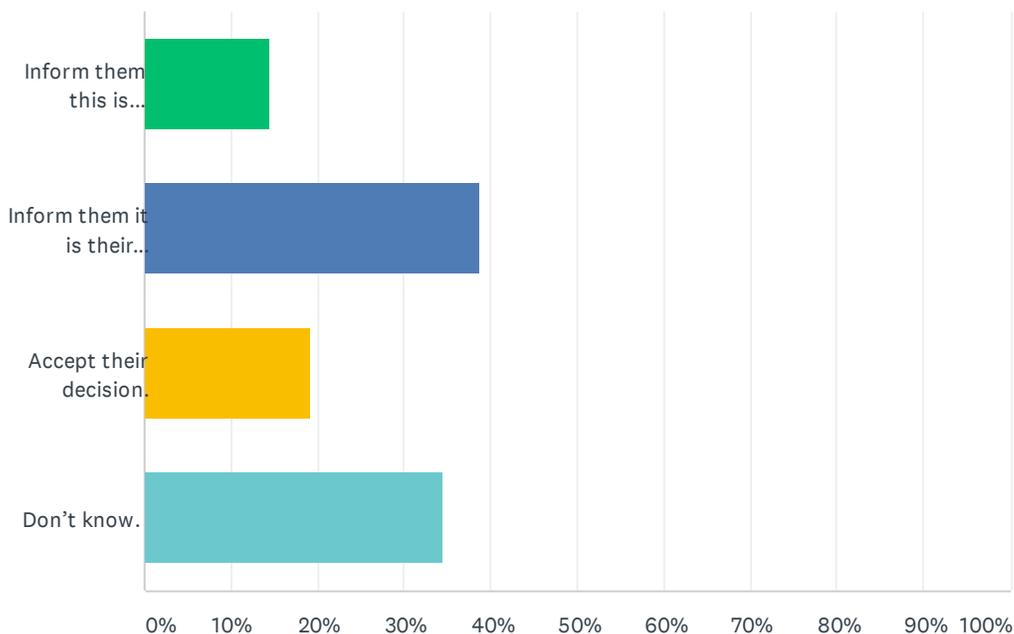
Answered: 1,548 Skipped: 11



ANSWER CHOICES	RESPONSES	
Place the interpreter beside the patient. The patient and the interpreter are facing the provider.	4.72%	73
Place the interpreter beside the provider. The provider and the interpreter are facing the patient.	55.43%	858
Place the interpreter at an equal distance between the provider and the patient.	26.74%	414
Don't know.	15.57%	241
Total Respondents: 1,548		

Q21 You have a deaf couple who refuse to have their newborn baby's hearing tested. You should:

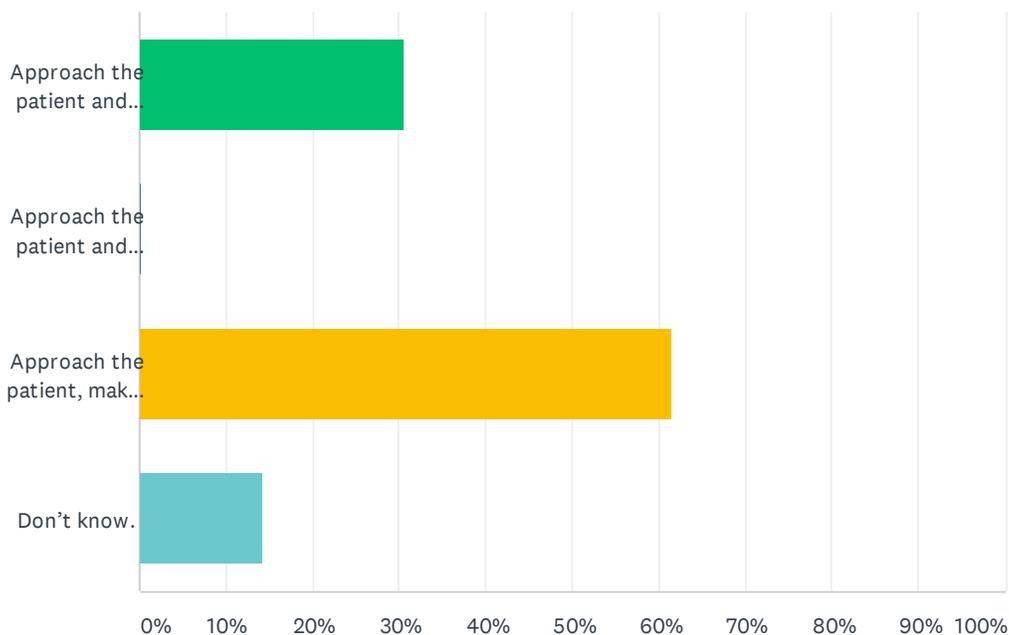
Answered: 1,541 Skipped: 18



ANSWER CHOICES	RESPONSES	
Inform them this is required by law, and that it has to be done for their baby's benefit.	14.41%	222
Inform them it is their decision, but explain that this lack of knowledge will put their baby at risk.	38.81%	598
Accept their decision.	19.14%	295
Don't know.	34.46%	531
Total Respondents: 1,541		

Q22 You are in the Emergency Department (ED) and you call for a patient several times. Others in the ED point to a person reading a magazine and say “She’s deaf.” You should:

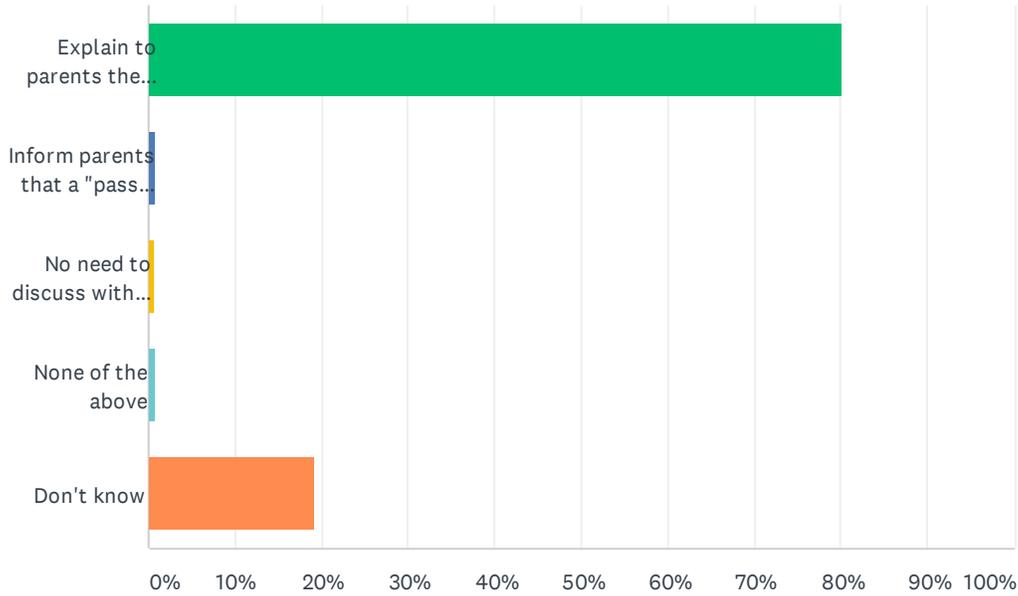
Answered: 1,538 Skipped: 21



ANSWER CHOICES	RESPONSES	
Approach the patient and gently tap her on the shoulder.	30.56%	470
Approach the patient and call their name louder.	0.26%	4
Approach the patient, making small gestures in her field of vision to try to get her attention.	61.57%	947
Don't know.	14.17%	218
Total Respondents: 1,538		

Q23 You have a parent in your practice whose child has a documented hearing loss "risk factor" and they are required to receive additional follow-up testing. You should:

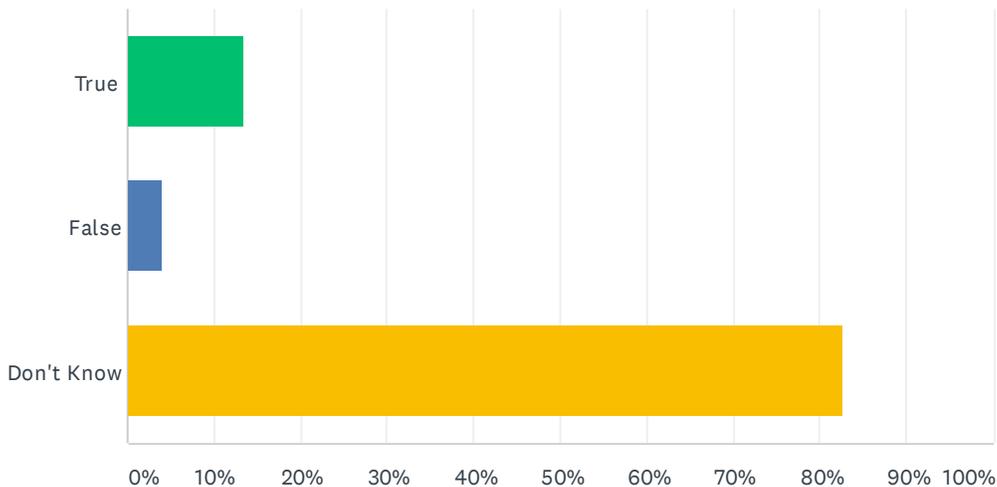
Answered: 1,541 Skipped: 18



ANSWER CHOICES	RESPONSES	
Explain to parents the importance of receiving hearing screening follow-up testing	80.08%	1,234
Inform parents that a "pass result" for newborn hearing screening is sufficient	0.91%	14
No need to discuss with parents the urgency to follow-up	0.58%	9
None of the above	0.91%	14
Don't know	19.27%	297
Total Respondents: 1,541		

Q24 Only 30% of the English language can be accurately lip read.

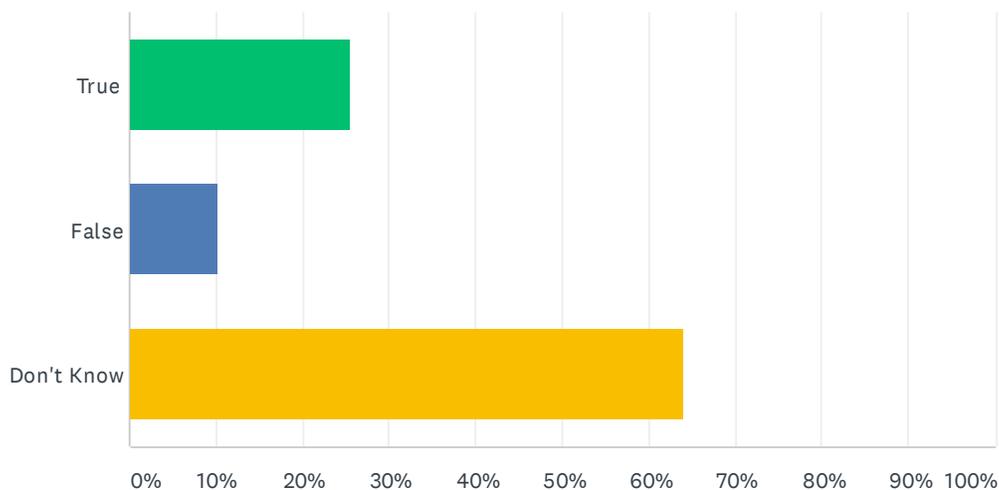
Answered: 1,536 Skipped: 23



ANSWER CHOICES	RESPONSES	
True	13.41%	206
False	3.97%	61
Don't Know	82.62%	1,269
TOTAL		1,536

Q25 You are running considerably behind schedule. Your deaf patient is waiting with his/her interpreter. The interpreter is ethically bound to wait with the patient until you are ready to see them.

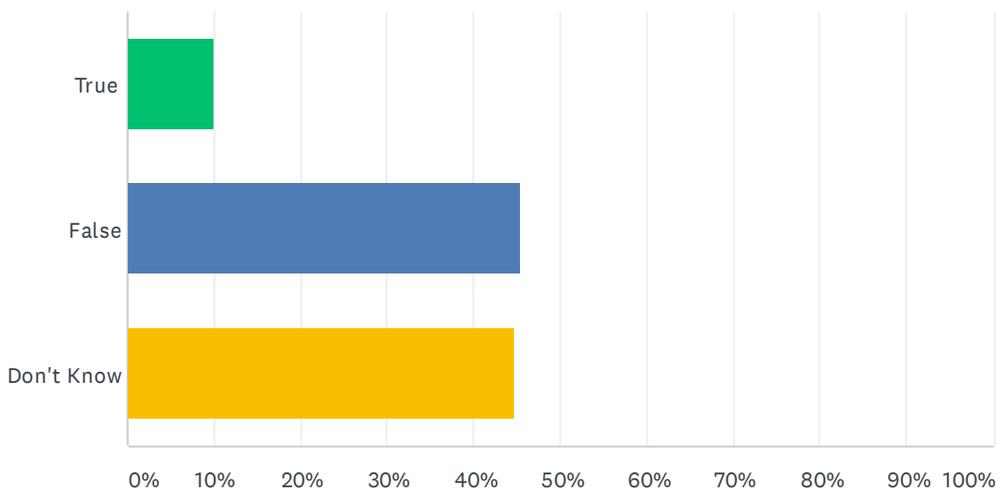
Answered: 1,536 Skipped: 23



ANSWER CHOICES	RESPONSES	
True	25.59%	393
False	10.35%	159
Don't Know	64.06%	984
TOTAL		1,536

Q26 ASL is a pictorial language that produces a word-for-word translation of what is being said in English.

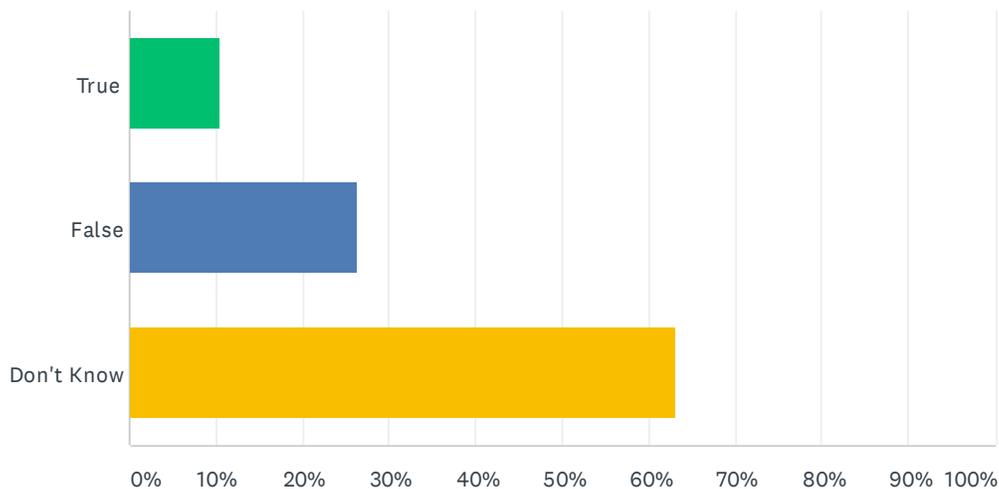
Answered: 1,539 Skipped: 20



ANSWER CHOICES		RESPONSES	
True		9.94%	153
False		45.35%	698
Don't Know		44.70%	688
TOTAL	TOTAL		1,539

Q27 The majority of hearing parents with deaf children never learn to sign.

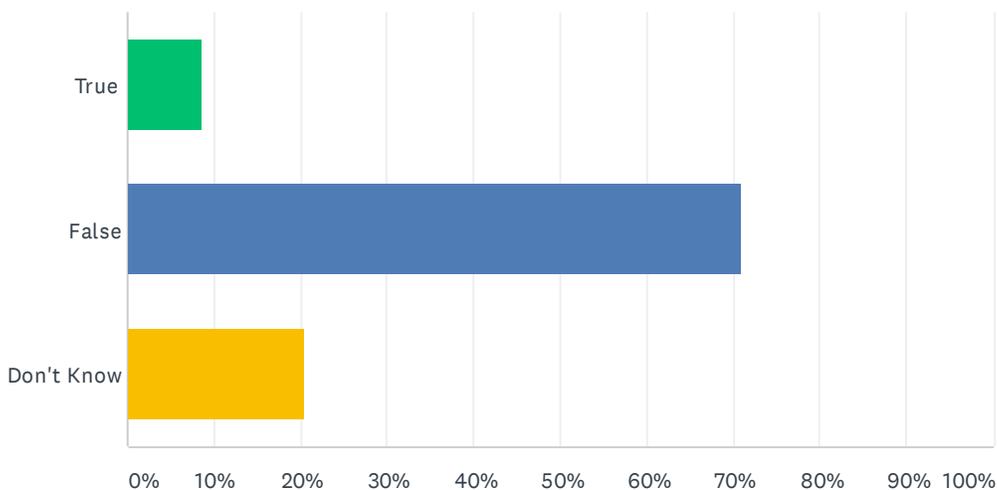
Answered: 1,538 Skipped: 21



ANSWER CHOICES	RESPONSES	
True	10.47%	161
False	26.27%	404
Don't Know	63.26%	973
TOTAL		1,538

Q28 When communicating with a deaf patient through an interpreter, you should face the interpreter and explain to the interpreter what the patient needs to know.

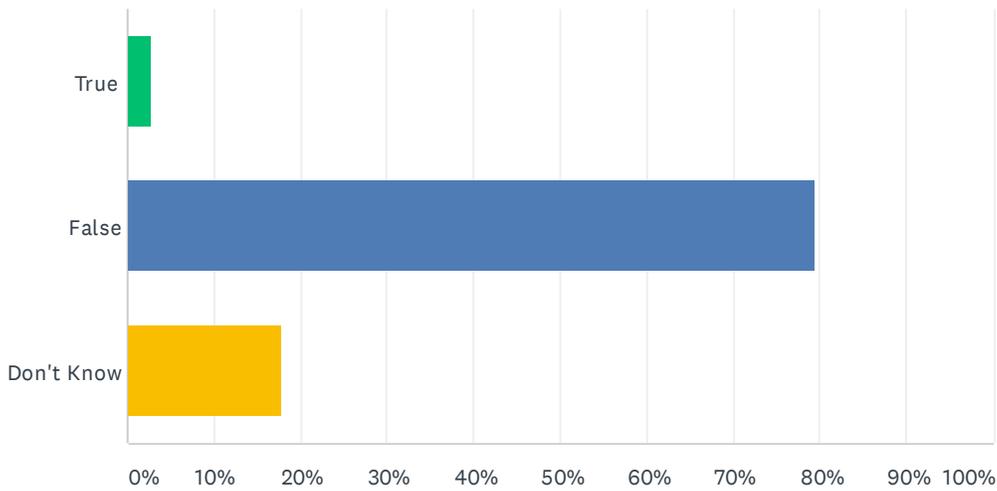
Answered: 1,532 Skipped: 27



ANSWER CHOICES	RESPONSES
True	8.49% 130
False	71.02% 1,088
Don't Know	20.50% 314
TOTAL	1,532

Q29 Trying to help cure your patient's deafness should be your top priority.

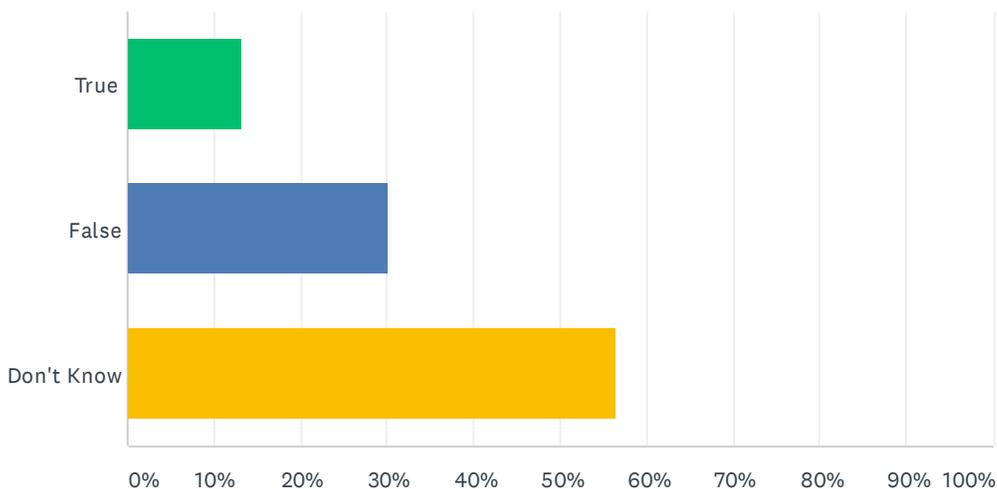
Answered: 1,534 Skipped: 25



ANSWER CHOICES	RESPONSES	
True	2.67%	41
False	79.60%	1,221
Don't Know	17.73%	272
TOTAL		1,534

Q30 Because deaf people rely upon printed forms of information, their literacy is equal to or better than the general public.

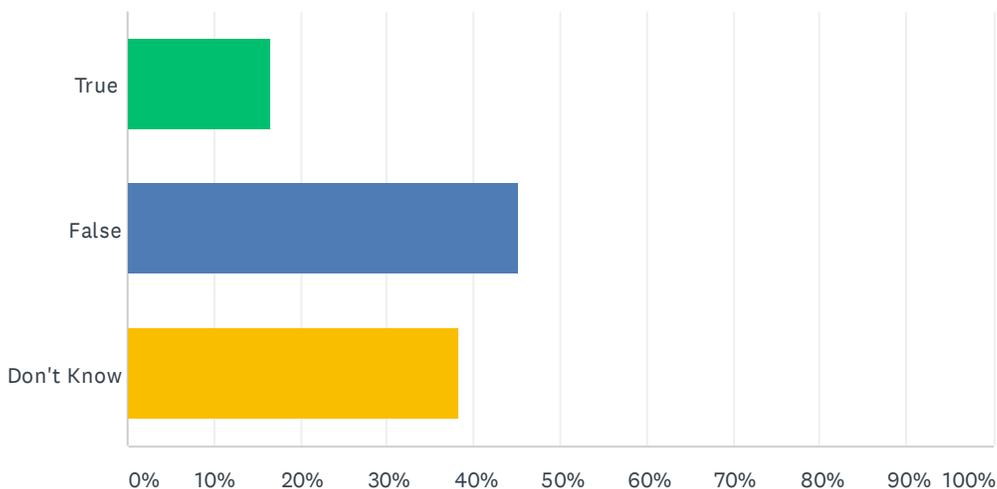
Answered: 1,538 Skipped: 21



ANSWER CHOICES		RESPONSES	
True		13.26%	204
False		30.17%	464
Don't Know		56.57%	870
TOTAL	TOTAL		1,538

Q31 A good interpreter will be able to step out of his/her interpreting role in order to explain to the provider what the patient is really trying to say.

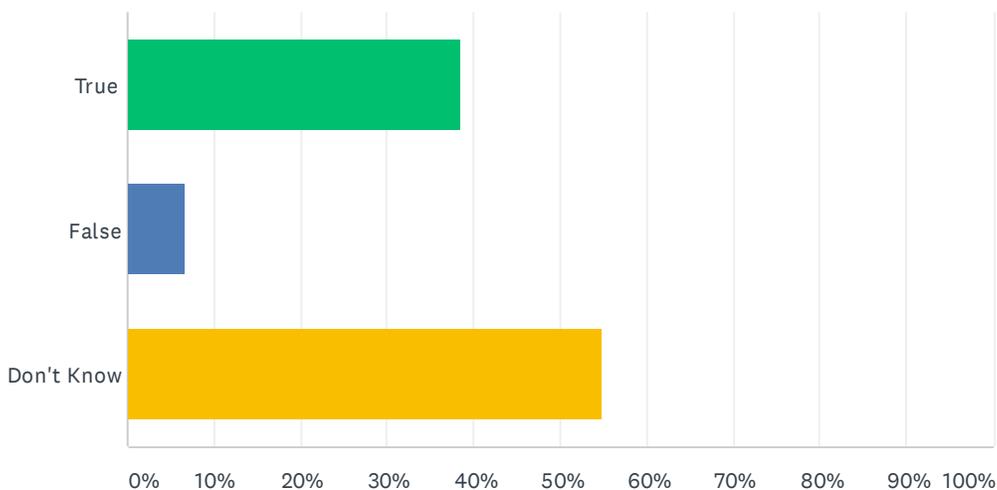
Answered: 1,531 Skipped: 28



ANSWER CHOICES		RESPONSES	
True		16.53%	253
False		45.13%	691
Don't Know		38.34%	587
TOTAL	TOTAL		1,531

Q32 When there is a dominant source of light, such as a window, your deaf patient should be seated with his/her back to the light source and you should be seated facing the light source.

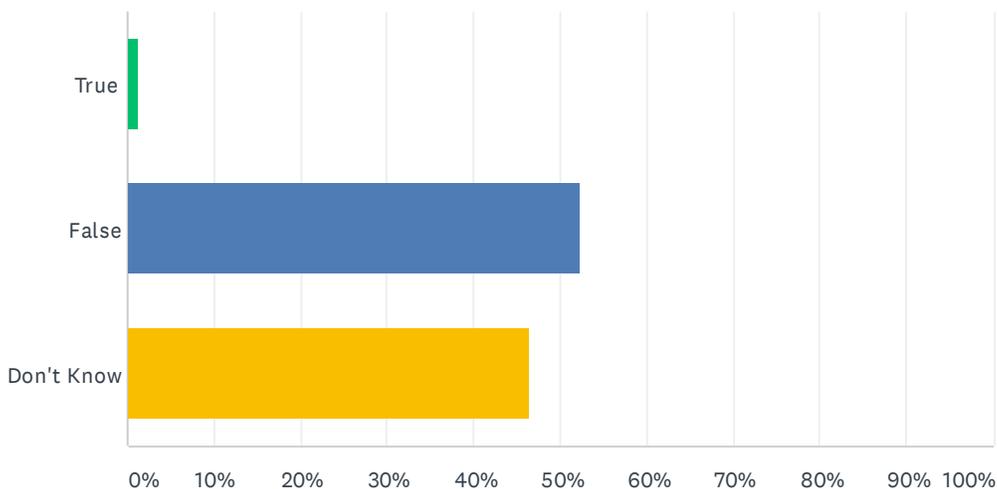
Answered: 1,533 Skipped: 26



ANSWER CHOICES	RESPONSES
True	38.49% 590
False	6.78% 104
Don't Know	54.73% 839
TOTAL	1,533

Q33 For an infant, there is very little that can be done to improve an infant's hearing due to its age.

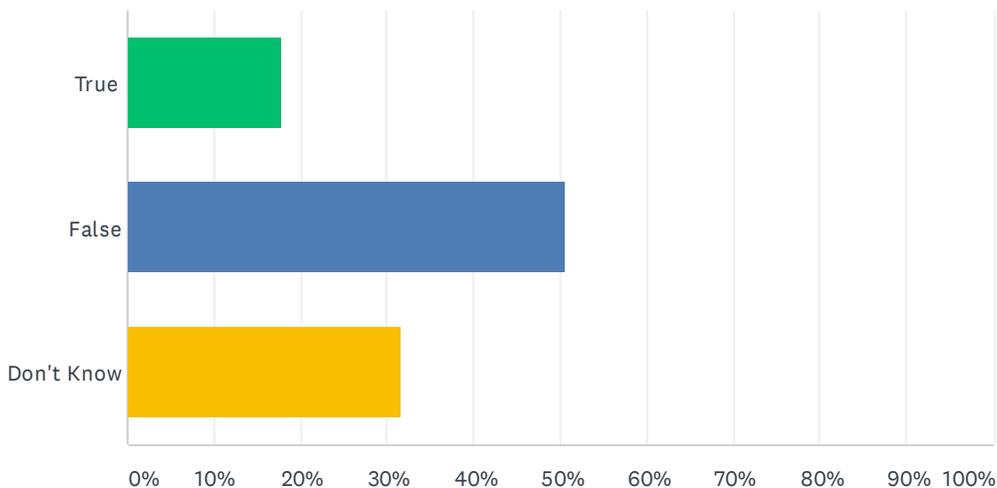
Answered: 1,533 Skipped: 26



ANSWER CHOICES		RESPONSES	
True		1.24%	19
False		52.32%	802
Don't Know		46.44%	712
TOTAL			1,533

Q34 When speaking to a deaf patient through an interpreter you should speak each word very slowly, to allow the interpreter time to sign or fingerspell your words.

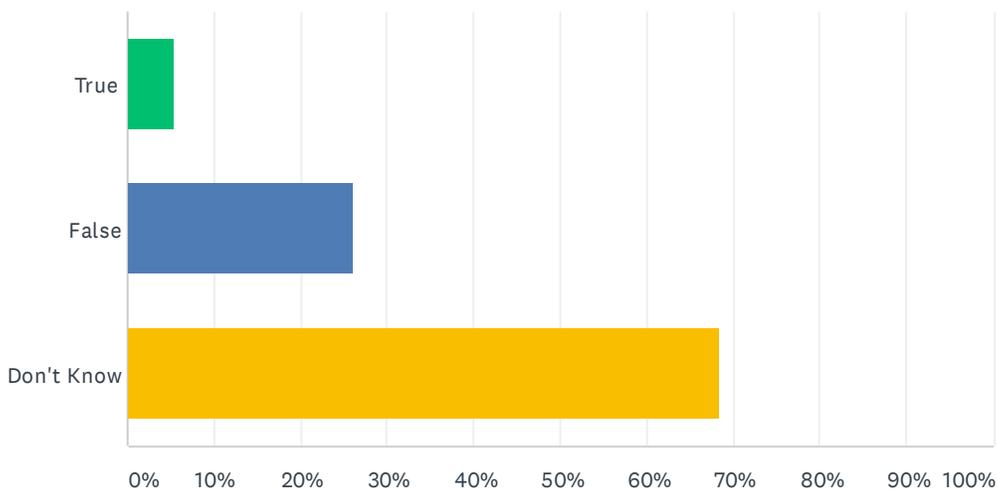
Answered: 1,529 Skipped: 30



ANSWER CHOICES	RESPONSES
True	17.79% 272
False	50.56% 773
Don't Know	31.65% 484
TOTAL	1,529

Q35 For most members of the deaf community, English is their primary language.

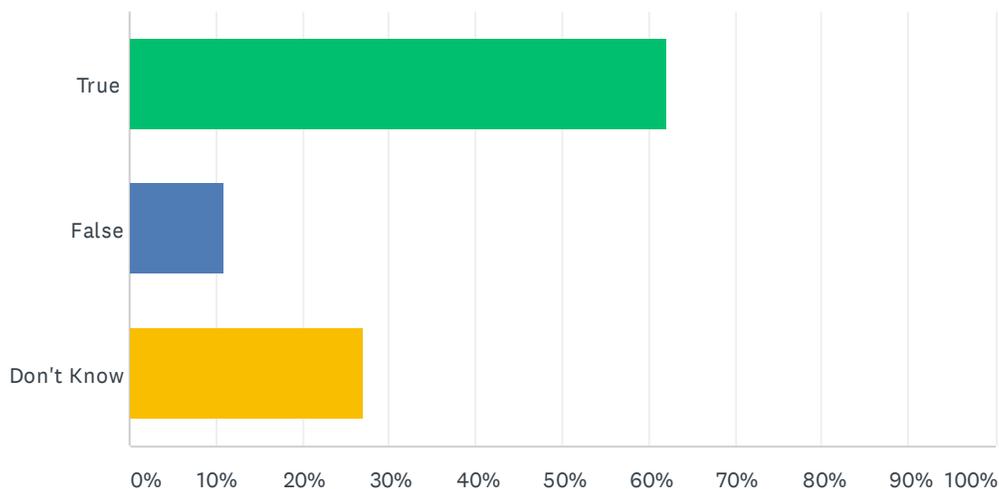
Answered: 1,535 Skipped: 24



ANSWER CHOICES		RESPONSES	
True		5.34%	82
False		26.19%	402
Don't Know		68.47%	1,051
TOTAL			1,535

Q36 When a deaf patient is hospitalized, the entire staff should be notified that the patient is deaf.

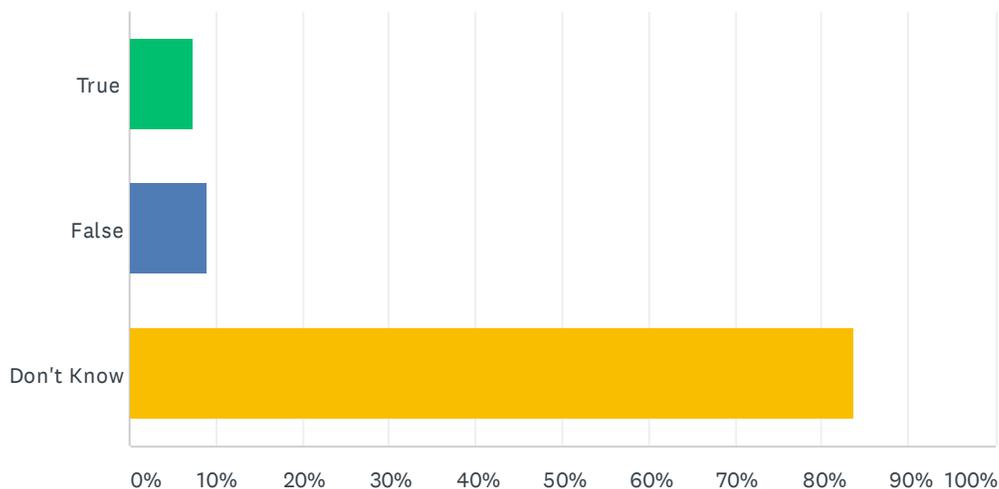
Answered: 1,532 Skipped: 27



ANSWER CHOICES		RESPONSES	
True		62.21%	953
False		10.90%	167
Don't Know		26.89%	412
TOTAL	TOTAL		1,532

Q37 When hiring an interpreter, the minimum time per session is two hours.

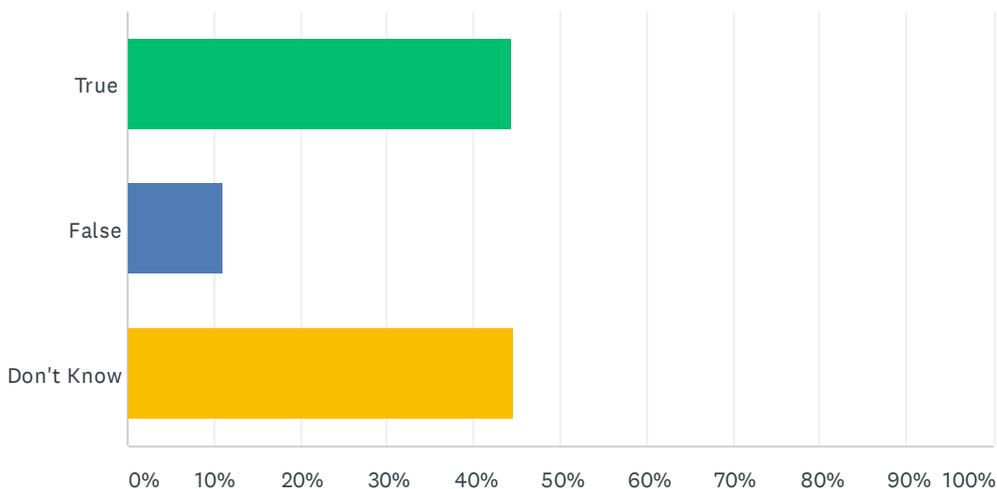
Answered: 1,527 Skipped: 32



ANSWER CHOICES		RESPONSES	
True		7.40%	113
False		8.91%	136
Don't Know		83.69%	1,278
TOTAL			1,527

Q38 At the end of the health care visit, the interpreter should again review the information with the patient.

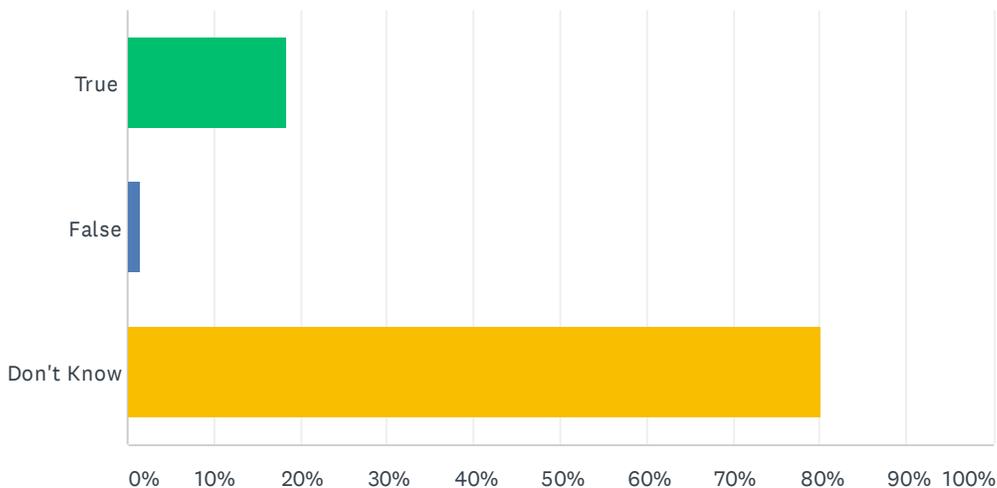
Answered: 1,524 Skipped: 35



ANSWER CHOICES		RESPONSES	
True		44.36%	676
False		11.02%	168
Don't Know		44.62%	680
TOTAL			1,524

Q39 Early in the conversation, your patient mentions to you that he has Usher’s syndrome. This information will influence how you communicate with him.

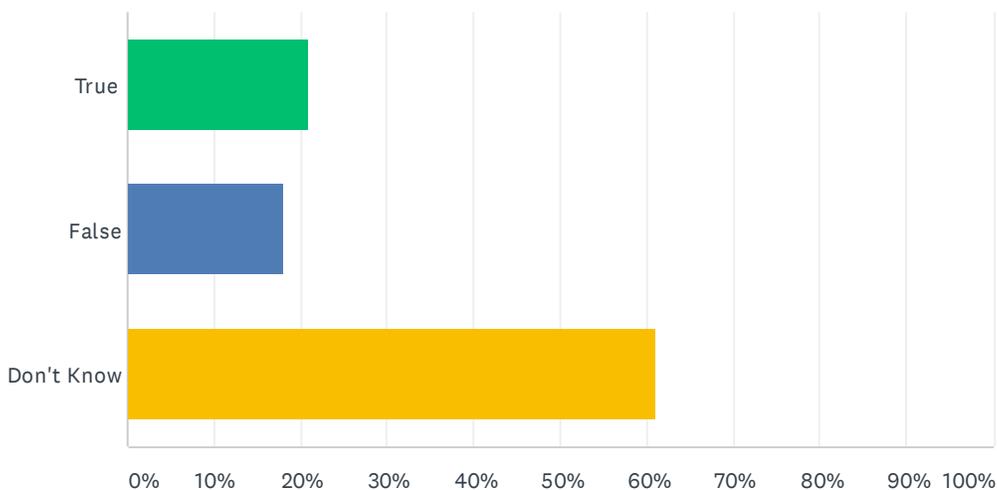
Answered: 1,524 Skipped: 35



ANSWER CHOICES	RESPONSES	
True	18.31%	279
False	1.51%	23
Don't Know	80.18%	1,222
TOTAL		1,524

Q40 Deaf patients generally do not participate in support groups such as those that help patients cope with disease or death. The main reason for this is due to the language barrier.

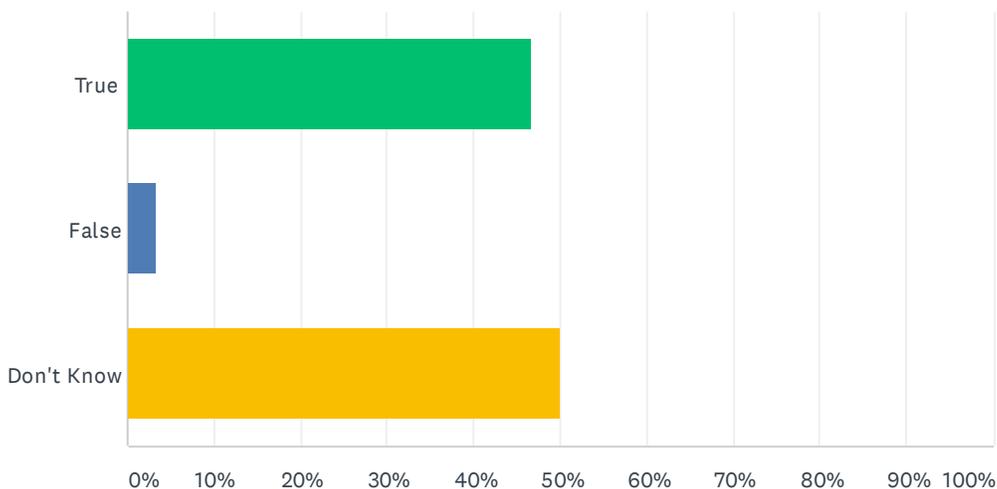
Answered: 1,529 Skipped: 30



ANSWER CHOICES	RESPONSES
True	20.93% 320
False	17.99% 275
Don't Know	61.09% 934
TOTAL	1,529

Q41 On average, deaf patients report that they are unable to convey adequate information to their doctors.

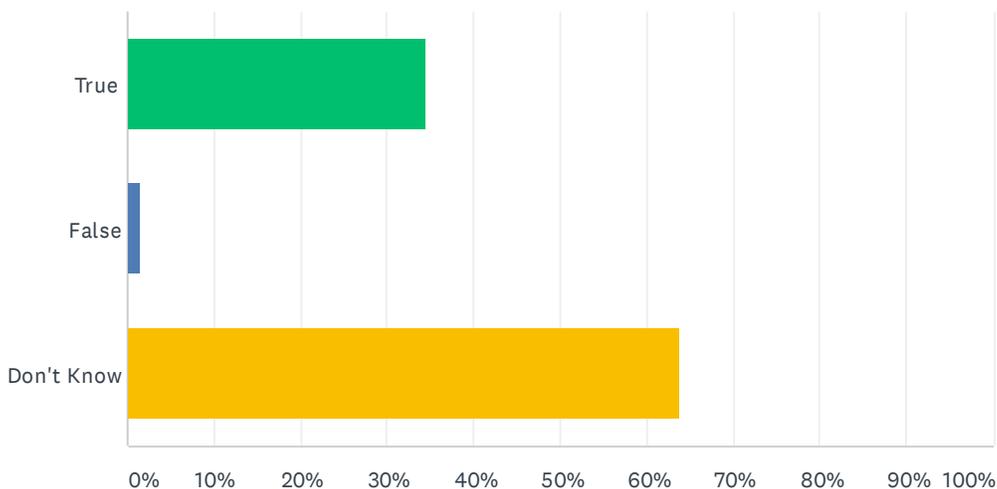
Answered: 1,529 Skipped: 30



ANSWER CHOICES		RESPONSES	
True		46.70%	714
False		3.27%	50
Don't Know		50.03%	765
TOTAL	TOTAL		1,529

Q42 Less than 50% of physicians who have deaf patients use a certified interpreter.

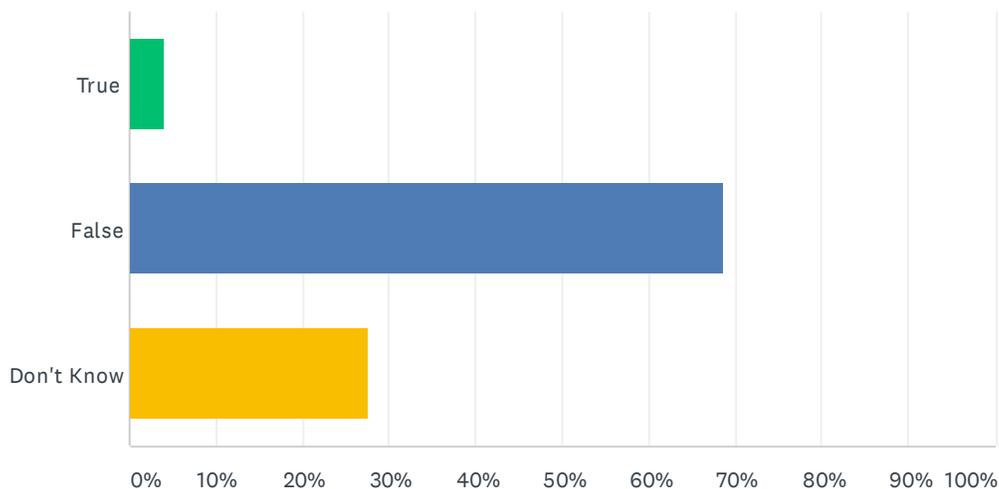
Answered: 1,531 Skipped: 28



ANSWER CHOICES		RESPONSES	
True		34.62%	530
False		1.57%	24
Don't Know		63.81%	977
TOTAL			1,531

Q43 Working with other minority and/or disabled population will adequately prepare a physician to work with the Deaf community.

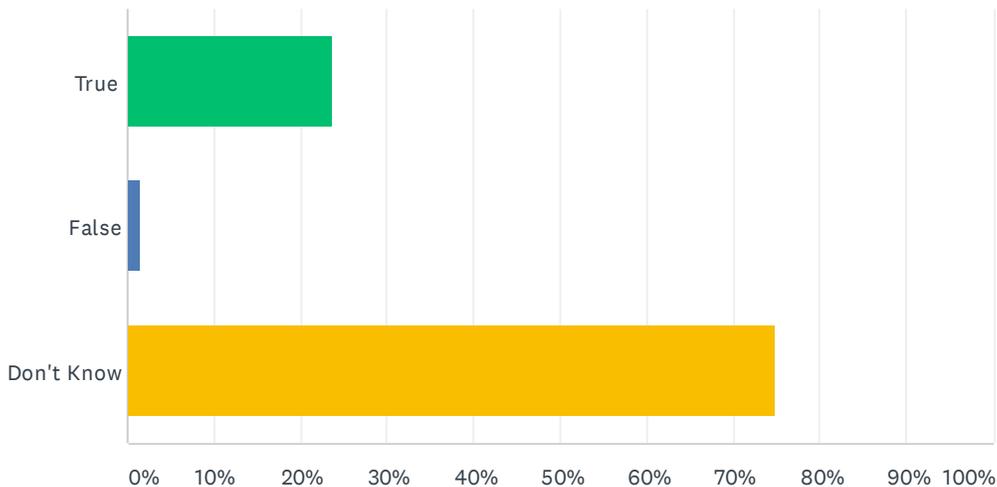
Answered: 1,528 Skipped: 31



ANSWER CHOICES	RESPONSES	
True	3.93%	60
False	68.52%	1,047
Don't Know	27.55%	421
TOTAL		1,528

Q44 Ninety percent of deaf people have hearing parents.

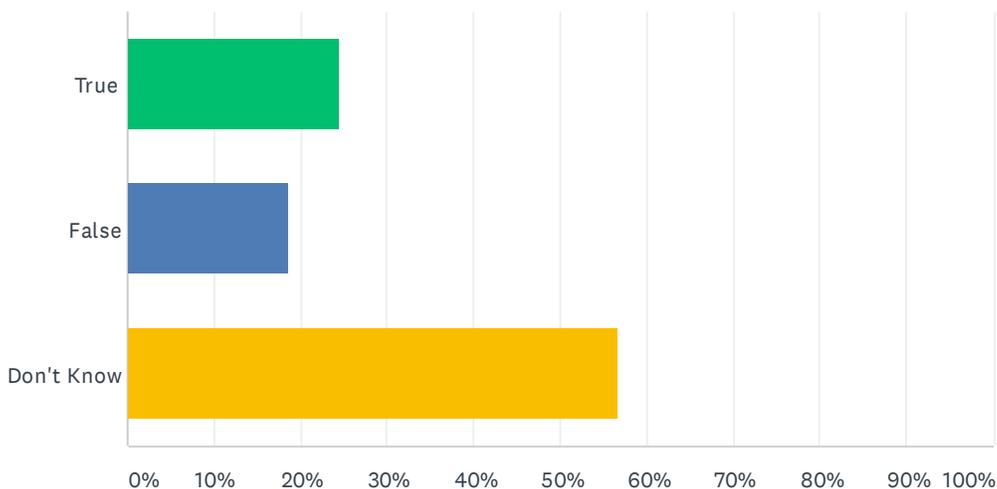
Answered: 1,533 Skipped: 26



ANSWER CHOICES	RESPONSES	
True	23.55%	361
False	1.57%	24
Don't Know	74.89%	1,148
TOTAL		1,533

Q45 If a child is found to have a hearing loss, you should also refer the child to an optometrist.

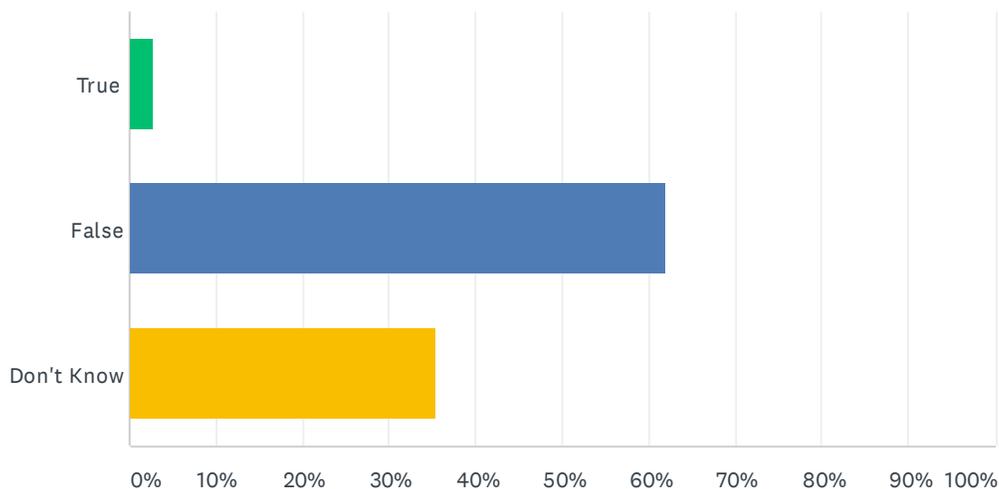
Answered: 1,528 Skipped: 31



ANSWER CHOICES	RESPONSES	
True	24.54%	375
False	18.72%	286
Don't Know	56.74%	867
TOTAL		1,528

Q46 It is the patients' responsibility to schedule the interpreter if they think one will be needed.

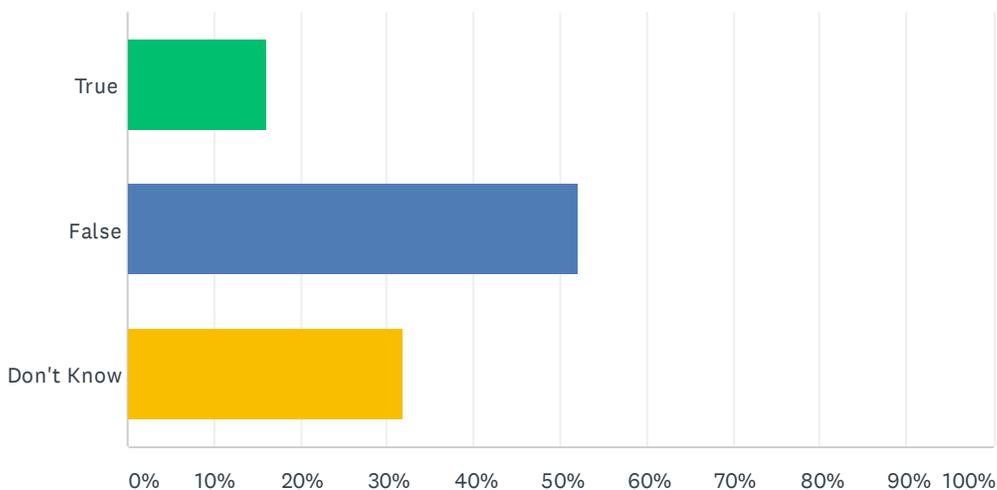
Answered: 1,528 Skipped: 31



ANSWER CHOICES	RESPONSES	
True	2.81%	43
False	61.85%	945
Don't Know	35.34%	540
TOTAL		1,528

Q47 You have complicated surgical information to communicate to a deaf patient, so it would be wise to tell the patient to bring along a friend or family member to assist with the interpretation.

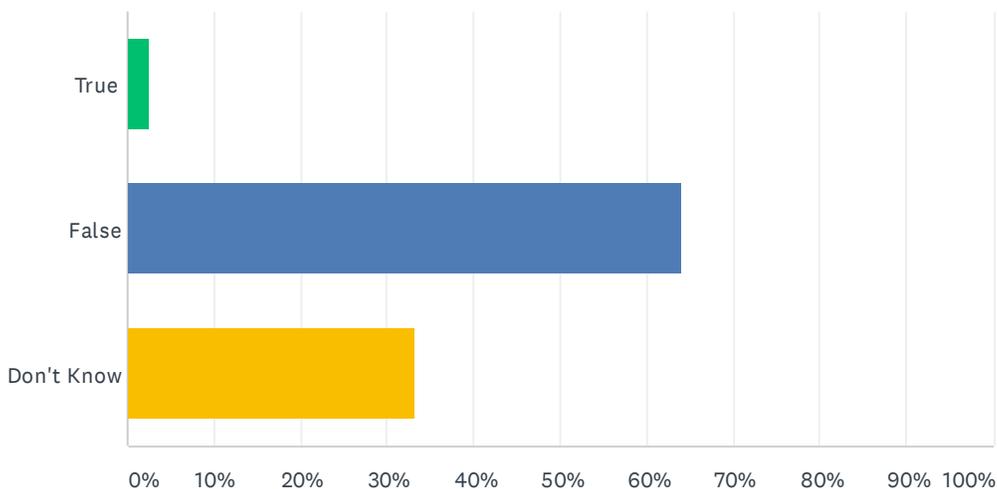
Answered: 1,528 Skipped: 31



ANSWER CHOICES	RESPONSES
True	16.03% 245
False	52.09% 796
Don't Know	31.87% 487
TOTAL	1,528

Q48 If the patient requests an interpreter for a visit with their health care provider, it is the patients' responsibility to pay for the interpreter.

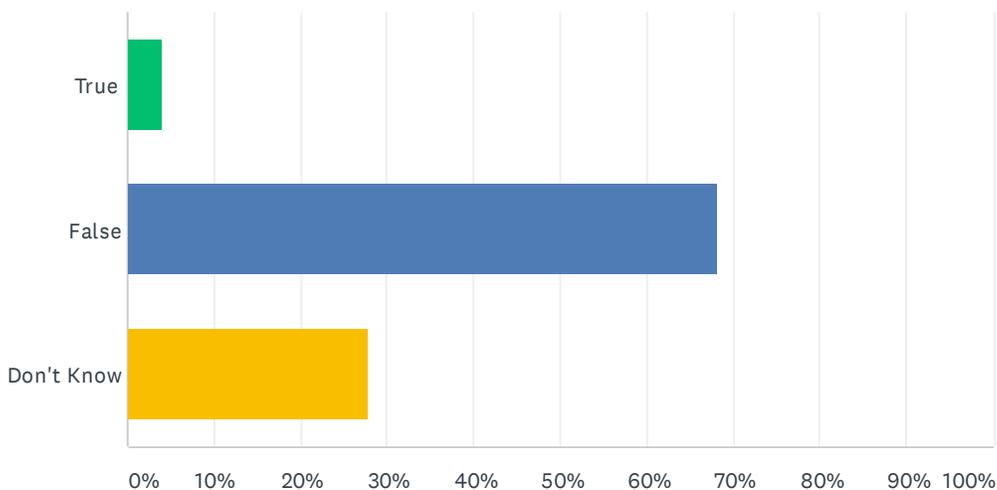
Answered: 1,530 Skipped: 29



ANSWER CHOICES	RESPONSES	
True	2.61%	40
False	64.12%	981
Don't Know	33.27%	509
TOTAL		1,530

Q49 If a deaf patient request an interpreter, you may ask your nurse, who has taken several semesters of ASL classes, to interpret for the consultation.

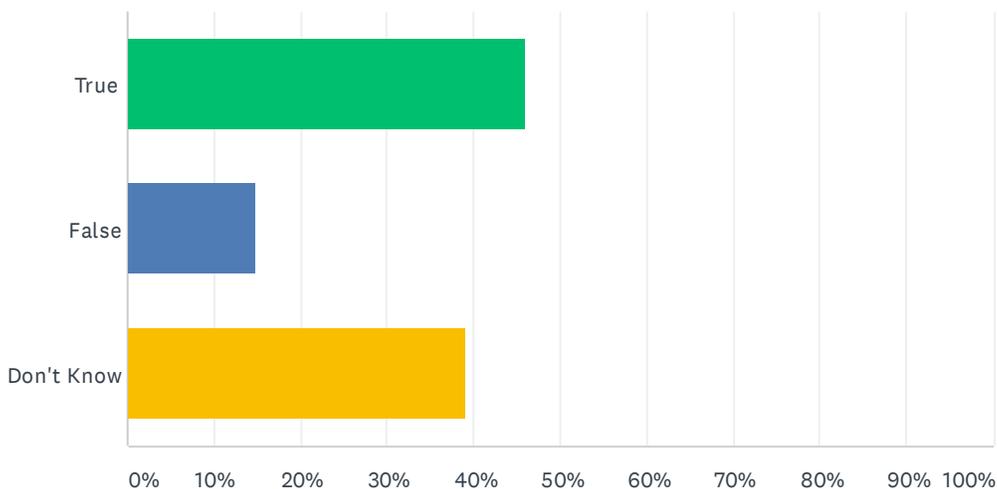
Answered: 1,526 Skipped: 33



ANSWER CHOICES	RESPONSES
True	4.06% 62
False	68.15% 1,040
Don't Know	27.79% 424
TOTAL	1,526

Q50 If you suspect hearing loss in an infant, you should make a note to recheck the infant’s hearing on the next visit.

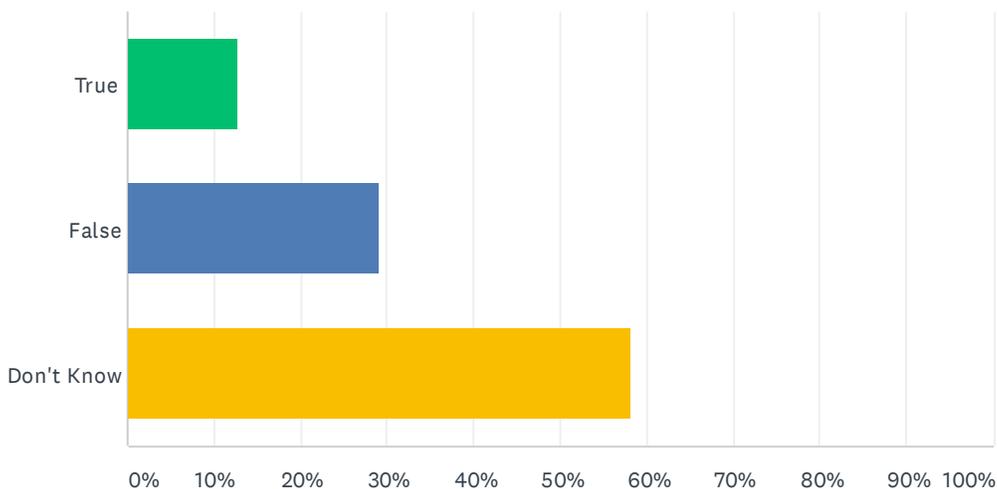
Answered: 1,529 Skipped: 30



ANSWER CHOICES	RESPONSES	
True	46.04%	704
False	14.85%	227
Don't Know	39.11%	598
TOTAL		1,529

Q51 The Americans with Disabilities Act requires an interpreter be present whether the patient wants one or not.

Answered: 1,524 Skipped: 35



ANSWER CHOICES		RESPONSES	
True		12.80%	195
False		29.07%	443
Don't Know		58.14%	886
TOTAL	TOTAL		1,524

Q52 Please list five problems a deaf person may have when they are hospitalized, other than the difficulty in communicating with the healthcare providers or the ability to use the room's telephone.

Answered: 828 Skipped: 731

ANSWER CHOICES	RESPONSES	
1	99.88%	827
2	89.98%	745
3	76.21%	631
4	56.52%	468
5	46.86%	388

Healthcare Worker Deaf Culture Competency Survey

#	1	DATE
1	understanding treatment team communications,	1/1/2021 9:56 AM
2	Watching television	12/15/2020 9:04 AM
3	???	12/15/2020 12:15 AM
4	people assuming they have other disabilities	12/14/2020 10:13 PM
5	Communicating with family	12/14/2020 8:54 PM
6	limited information	12/14/2020 3:39 PM
7	would not understand instructions	12/14/2020 2:27 PM
8	isolation	12/14/2020 11:58 AM
9	Hearing emergency alarms	12/14/2020 11:16 AM
10	Interacting with staff that enter the room	12/14/2020 11:08 AM
11	ordering meals	12/14/2020 11:06 AM
12	Asking directions	12/14/2020 11:05 AM
13	Being aware of noises in their surroundings, ie) alarms	12/14/2020 11:00 AM
14	May not be able to hear warning beeps on beds or machines	12/14/2020 10:52 AM
15	I	12/14/2020 10:51 AM
16	Communicating about meals	12/14/2020 10:48 AM
17	Fear	12/14/2020 10:48 AM
18	x	12/14/2020 10:47 AM
19	not hearing fire alarms	12/10/2020 5:09 PM
20	Unable to hear alarms	12/9/2020 7:52 AM
21	mask-wearing during pandemic	12/8/2020 4:52 PM
22	Not hearing equipment alarms	12/8/2020 4:31 PM
23	Not able to watch tv	12/8/2020 11:34 AM
24	Listening to music	12/8/2020 10:29 AM
25	Being disoriented	12/7/2020 9:05 PM
26	Hearing a fire alarm	12/7/2020 7:13 PM
27	Feeling unsafe because unable to use the usual ways to get help.	12/7/2020 5:36 PM
28	call light not good for deaf person	12/7/2020 3:48 PM
29	isolation	12/7/2020 3:27 PM
30	Don't know	12/7/2020 2:47 PM
31	Boredom	12/7/2020 2:12 PM
32	social isolation	12/7/2020 12:54 PM
33	Treatment on wrong patient	12/7/2020 12:46 PM
34	being misunderstood	12/7/2020 12:40 PM
35	not hearing important info	12/7/2020 12:32 PM
36	Cannot hear when an alarm goes off on any of their medical devices.	12/7/2020 12:30 PM
37	understanding treatment regimen	12/7/2020 11:20 AM

Healthcare Worker Deaf Culture Competency Survey

38	social isolation	12/7/2020 11:12 AM
39	Using television	12/7/2020 11:09 AM
40	difficulty reading instructions.	12/7/2020 11:06 AM
41	Social Isolation	12/7/2020 10:58 AM
42	Not understanding healthcare workers	12/7/2020 10:54 AM
43	Lack of good interpreters	12/7/2020 10:53 AM
44	communication	12/7/2020 10:49 AM
45	Difficulty sleeping	12/7/2020 10:44 AM
46	The lights are on the inside of the room, so announcing arrival is often difficult	12/7/2020 10:42 AM
47	Safety during an emergency	12/7/2020 10:34 AM
48	asking for assistance	12/7/2020 10:27 AM
49	Sensory	12/7/2020 10:18 AM
50	Using intercom devices	12/7/2020 10:16 AM
51	emergency alarms; recognizing when they are going off	12/7/2020 10:16 AM
52	Understanding role of different persons entering room	12/7/2020 10:16 AM
53	problems communicating with roommate	12/7/2020 10:14 AM
54	Boredom	12/7/2020 10:14 AM
55	asking to use the bathroom	12/7/2020 10:13 AM
56	Hearing announcements	12/7/2020 10:09 AM
57	unable to hear alarms	12/7/2020 10:06 AM
58	unable to hear alarms	12/7/2020 10:02 AM
59	no one to help	12/7/2020 10:01 AM
60	N/A	12/7/2020 9:59 AM
61	reading menu	12/7/2020 9:55 AM
62	Hearing someone through the intercom	12/7/2020 9:53 AM
63	Don't know	12/7/2020 9:52 AM
64	Safety	12/5/2020 1:29 PM
65	meds	12/4/2020 8:50 AM
66	Hearing fire and other alarms	12/3/2020 8:21 AM
67	There is no one best accommodation for all deaf people	12/3/2020 2:49 AM
68	Unable to hear if there is an emergency	12/2/2020 9:43 PM
69	Being aware of fire, or other serious emergency	12/2/2020 8:48 PM
70	Feel isolated	12/2/2020 7:37 PM
71	Hearing audible alarms	12/2/2020 7:09 PM
72	Food choices	12/2/2020 6:31 PM
73	communicating pain	12/2/2020 3:11 PM
74	Touble working with roommate(s)	12/2/2020 2:56 PM
75	difficulty ordering meals	12/2/2020 2:54 PM

Healthcare Worker Deaf Culture Competency Survey

76	feeling lonely	12/2/2020 2:44 PM
77	Not knowing when someone is in their room while they are sleeping	12/2/2020 2:38 PM
78	social isolation	12/2/2020 2:29 PM
79	anxiety	12/2/2020 2:26 PM
80	Lack of Social Support	12/2/2020 2:24 PM
81	fear/anxiety	12/2/2020 2:01 PM
82	using the call light	12/2/2020 2:01 PM
83	Not being able to ask for different food, etc	12/2/2020 1:59 PM
84	hearing alarms	12/2/2020 1:50 PM
85	call for assistance	12/2/2020 1:44 PM
86	Follow interactions where multiple people are speaking at once	12/2/2020 1:44 PM
87	Unable to effectively communicate pain levels	12/2/2020 1:44 PM
88	watching the tv	12/2/2020 1:38 PM
89	inability to hear safety messages over intercom	12/2/2020 12:45 PM
90	Ability to hear safety alarms	11/26/2020 12:56 AM
91	Knowing if there is an emergency	11/25/2020 9:30 AM
92	Poor sign placement	11/25/2020 8:09 AM
93	cannot hear fire alarm	11/24/2020 5:17 PM
94	Safety, if cannot hear overhead announcements	11/24/2020 5:07 PM
95	interpretation	11/24/2020 2:30 PM
96	access to an ASL/interpreter	11/24/2020 1:30 PM
97	being mobile,	11/24/2020 1:18 PM
98	unable to communicate	11/24/2020 11:31 AM
99	hearing alarms overhead	11/24/2020 9:38 AM
100	Call for the nurse.	11/24/2020 9:17 AM
101	Staff using call lights when pt cannot hear their response.	11/24/2020 9:09 AM
102	insurance	11/24/2020 8:53 AM
103	Feeling of isolation	11/24/2020 8:41 AM
104	Unaware of the plan of care on a consistent basis	11/24/2020 8:04 AM
105	inability to communicate with other staff	11/24/2020 7:40 AM
106	Not being able to ask for help.	11/24/2020 7:08 AM
107	difficulty with the way you approach the patient	11/24/2020 7:07 AM
108	getting written instructions for how to use the bed	11/24/2020 7:07 AM
109	Communication	11/24/2020 6:56 AM
110	Difficult time ordering Thier meals	11/24/2020 4:36 AM
111	Sense of fear of environment and procedures	11/24/2020 12:42 AM
112	Fear	11/24/2020 12:30 AM
113	can't hear the television	11/23/2020 7:40 PM

Healthcare Worker Deaf Culture Competency Survey

114	Isolation	11/22/2020 11:02 AM
115	Not hearing safety alarms	11/20/2020 2:56 PM
116	understanding rounds	11/19/2020 4:07 PM
117	getting their basic needs met	11/18/2020 10:30 AM
118	discerning if the call light is working	11/17/2020 6:03 PM
119	Staff don't look at them when they speak	11/17/2020 5:58 PM
120	Understanding what's going on	11/17/2020 3:51 PM
121	getting personal needs met	11/17/2020 3:06 PM
122	Hearing emergency codes	11/17/2020 2:47 PM
123	meals	11/17/2020 1:54 PM
124	Unable to respond to the audio when they use the call light	11/17/2020 1:53 PM
125	can't use the nurse call button/intercom	11/17/2020 10:50 AM
126	pain	11/17/2020 10:28 AM
127	misinterpreting actions happening around them	11/17/2020 10:00 AM
128	no available interpreter	11/17/2020 9:21 AM
129	Isoalatiin	11/17/2020 8:46 AM
130	Anxiety	11/17/2020 8:28 AM
131	ordering food choices	11/17/2020 8:12 AM
132	anxiety	11/17/2020 8:09 AM
133	being afraid due to not understanding what is happening to them	11/17/2020 8:07 AM
134	being afraid	11/17/2020 7:50 AM
135	being treated as stupid by staff/providers	11/17/2020 7:33 AM
136	TV	11/17/2020 6:53 AM
137	Extra sensitivity to other senses	11/17/2020 6:05 AM
138	Availability of interpreters	11/17/2020 5:29 AM
139	I don't work in a hospital setting, so I'd be guessing based on my experiences as a patient.	11/17/2020 2:56 AM
140	Plan of care	11/17/2020 12:29 AM
141	inability to ake needs known	11/12/2020 11:39 AM
142	ability to make informed decisions about care due to poor communication from staff	11/12/2020 7:59 AM
143	Contacting loved ones	11/11/2020 8:50 PM
144	ordering food	11/11/2020 5:54 PM
145	asking for pain meds	11/11/2020 11:09 AM
146	feelings of isolation	11/11/2020 10:46 AM
147	Communicating with dietary staff regarding food allergies	11/11/2020 7:44 AM
148	miss overhead announcements	11/10/2020 11:46 PM
149	Might be scared	11/10/2020 9:25 PM
150	Fear	11/10/2020 7:41 PM
151	?	11/10/2020 7:39 PM

Healthcare Worker Deaf Culture Competency Survey

152	Being in an unfamiliar environment	11/10/2020 1:03 PM
153	Feeling of isolation	11/10/2020 11:48 AM
154	feeling isolated	11/10/2020 10:57 AM
155	Can't hear warnings/alerts	11/10/2020 10:33 AM
156	Calling for help / call light	11/10/2020 10:06 AM
157	Is TV closed captioned?	11/10/2020 9:40 AM
158	knowing what is happening in an emergency	11/10/2020 9:28 AM
159	Might be startled if awakened during the night	11/10/2020 9:10 AM
160	Isolation	11/10/2020 8:57 AM
161	communicating with their family while in hospital	11/10/2020 8:35 AM
162	Understanding safety issues	11/10/2020 8:21 AM
163	Cannot hear alarms/monitors	11/10/2020 7:59 AM
164	unable to hear alarm systems	11/10/2020 7:49 AM
165	increased isolation	11/10/2020 7:40 AM
166	will not know if someone is knocking at their door	11/10/2020 7:18 AM
167	Disorientation	11/10/2020 5:51 AM
168	Understanding teaching	11/10/2020 5:35 AM
169	hearing overhead announcements	11/10/2020 12:58 AM
170	Being aware of any emergency signals	11/10/2020 12:51 AM
171	body image disturbance	11/10/2020 12:33 AM
172	Isolation from family	11/10/2020 12:16 AM
173	Fire alarms	11/4/2020 10:59 AM
174	I honestly do not know	11/4/2020 10:14 AM
175	Hearing alarms in the event of emergency	11/4/2020 10:13 AM
176	volume control of tv	11/4/2020 10:01 AM
177	marginilization	11/4/2020 9:46 AM
178	verbal orders	11/4/2020 9:40 AM
179	watching tv	11/4/2020 12:59 AM
180	Can't hear alarms (fire alarm) that would notify there's a safety issue.	11/3/2020 10:18 PM
181	hearing an emergency alarm	11/3/2020 8:05 PM
182	ordering trays	11/3/2020 4:38 PM
183	Not able to communicate needs adequately	11/3/2020 4:34 PM
184	Difficulty attracting attention if he/she needs something	11/3/2020 4:26 PM
185	Calling for assistance	11/3/2020 4:19 PM
186	arranging transportation	11/3/2020 3:22 PM
187	communicate if they are in pain	11/3/2020 2:45 PM
188	Impossibility of hearing alarms	11/3/2020 2:26 PM
189	They cannot speak over the intercom if they need to, after pushing the call light button.	11/3/2020 2:12 PM

Healthcare Worker Deaf Culture Competency Survey

190	can't hear codes	11/3/2020 1:11 PM
191	Hearing alarms	11/3/2020 12:45 PM
192	getting attention	11/3/2020 12:22 PM
193	inability to hear alarms	11/3/2020 12:20 PM
194	Cannot hear alarms on medical machines	11/3/2020 11:00 AM
195	Understanding discharge information and how to medications and care of their wounds, follow up appointments etc	11/3/2020 10:57 AM
196	Unable to understand condition	11/3/2020 10:11 AM
197	ability to maintain safety in severe psychiatric crises	11/3/2020 9:52 AM
198	decreased awareness of their surroundings	11/3/2020 9:34 AM
199	hearing/comprehending healthcare instructions	11/3/2020 9:30 AM
200	cannot use TV	11/3/2020 9:29 AM
201	Not knowing treatment plans, testing riutines, medications	11/3/2020 9:24 AM
202	hearing roomates	11/3/2020 8:58 AM
203	having a certified interpreter to communicate information accurately	11/3/2020 8:35 AM
204	Speaking	11/3/2020 8:33 AM
205	Isolation	11/3/2020 8:21 AM
206	hearing overhead announcements	11/3/2020 8:09 AM
207	Being treated in a timely fashion due to interpreter availability.	11/3/2020 7:22 AM
208	hear the alarms on machines	11/3/2020 6:34 AM
209	call button not placed within their reach	11/3/2020 6:24 AM
210	EMERGENCY ALARMS	11/3/2020 6:21 AM
211	Support	11/3/2020 2:43 AM
212	Lack of knowlewdge	11/2/2020 7:20 AM
213	Hearing alarms	11/1/2020 2:15 PM
214	Being avoided by uncomfortable others (staff, other patients).	10/31/2020 2:53 PM
215	not gettintg food they want	10/30/2020 11:07 PM
216	cannot hear alarms	10/28/2020 2:46 PM
217	Using call light	10/27/2020 1:09 PM
218	Hearing emergency intercom messages	10/27/2020 12:03 PM
219	pain	10/27/2020 11:56 AM
220	not hear alarms	10/26/2020 11:02 PM
221	isolation	10/26/2020 8:30 PM
222	don't know when someone walks in	10/26/2020 5:59 PM
223	Pain	10/26/2020 4:07 PM
224	group therapy is likely going to be problematic.	10/26/2020 3:39 PM
225	unable to make needs known	10/26/2020 2:56 PM
226	Difficulty with communication with dietary	10/26/2020 2:16 PM
227	unable to state they are having pain	10/26/2020 1:22 PM

Healthcare Worker Deaf Culture Competency Survey

228	Getting assistance if required	10/26/2020 1:20 PM
229	Knowing how to use the call button	10/26/2020 12:24 PM
230	orienting to surrounding	10/26/2020 12:18 PM
231	ordering food	10/26/2020 11:35 AM
232	realizing an evacuation emergency	10/26/2020 10:47 AM
233	x	10/26/2020 10:35 AM
234	Loneliness	10/26/2020 10:27 AM
235	how to work the bed	10/26/2020 10:15 AM
236	startling when staff walk in unannounced	10/26/2020 9:51 AM
237	frustration if interpreting services are not available	10/26/2020 9:50 AM
238	communication with healthcare staff	10/26/2020 9:42 AM
239	access to interpreters; poor signage in the room	10/26/2020 9:40 AM
240	They may be startled when anyone comes into their room	10/26/2020 9:40 AM
241	info from overhead PA system	10/26/2020 9:21 AM
242	Frustration	10/26/2020 8:57 AM
243	Unable to hear alarms	10/26/2020 8:43 AM
244	Knowing when people enter their room	10/26/2020 8:36 AM
245	aware of emergency alarms	10/26/2020 8:18 AM
246	Lack of socialization	10/26/2020 8:15 AM
247	Don/t know	10/26/2020 7:54 AM
248	inability to communicate	10/26/2020 7:32 AM
249	Socialization with others	10/26/2020 7:20 AM
250	The call light is dependent on the patient stating what they need help with.	10/26/2020 7:12 AM
251	unaware when someone enters the room	10/26/2020 7:09 AM
252	Not understanding procedures	10/26/2020 7:03 AM
253	Communicating their needs to all	10/26/2020 6:55 AM
254	Confusion	10/26/2020 6:52 AM
255	1	10/26/2020 6:36 AM
256	Food requests	10/26/2020 6:32 AM
257	Hearing alarms such as fire	10/22/2020 12:41 PM
258	lack of captioned programming (TV)	10/22/2020 9:55 AM
259	emergency situations	10/21/2020 10:43 AM
260	Hearing a fire alarm	10/21/2020 10:07 AM
261	not informed of meds	10/21/2020 8:00 AM
262	frustration	10/20/2020 10:30 PM
263	Feeling isolated	10/20/2020 12:23 PM
264	Visual ques they use at home - lights, vibrations etc.	10/20/2020 8:23 AM
265	They could be misinterpreted.	10/19/2020 11:42 PM

Healthcare Worker Deaf Culture Competency Survey

266	Unable to hear alarms - medical equipment/fire, etc.	10/19/2020 5:05 PM
267	hearing alarms if they go off	10/19/2020 12:02 PM
268	difficulty in communicating with other hospital staff	10/19/2020 11:42 AM
269	Pain	10/19/2020 11:16 AM
270	Cannot order the food	10/19/2020 10:52 AM
271	reading paperwork	10/19/2020 10:42 AM
272	inability to use the call light efficiently	10/19/2020 10:23 AM
273	Unable to hear alarms/alerts	10/19/2020 10:18 AM
274	Insufficient indicators of an emergency situation	10/19/2020 10:17 AM
275	trust	10/19/2020 10:02 AM
276	unwanted treatment	10/19/2020 10:00 AM
277	Responding to alarms	10/19/2020 9:50 AM
278	watching TV	10/19/2020 9:45 AM
279	Not clearly understanding their diagnosis	10/19/2020 9:45 AM
280	Will not hear if someone enters the room	10/19/2020 9:34 AM
281	isolation	10/19/2020 9:05 AM
282	communicating with staff about discharge instructions	10/19/2020 9:03 AM
283	emergency signals, hearing or reacting to	10/19/2020 8:57 AM
284	avoidance by staff	10/19/2020 8:52 AM
285	understanding what is going to happen during a procedure	10/19/2020 8:52 AM
286	communicating pain or discomfort	10/19/2020 8:35 AM
287	Deaf friends may have difficulty arranging visits	10/19/2020 8:07 AM
288	Inability to hear the tv in the room	10/19/2020 7:51 AM
289	being startled by nurses touching them for blood pressure	10/19/2020 6:01 AM
290	Not hearing alarms or alerts	10/19/2020 1:06 AM
291	Inability to hear overhead alerts like codes	10/19/2020 12:32 AM
292	unable to communicate with dietary and other staff	10/18/2020 11:23 PM
293	Hearing an alarm	10/18/2020 11:23 PM
294	Anxiety	10/18/2020 11:12 PM
295	not follow instructions.	10/18/2020 11:11 PM
296	Understanding the diagnosis and treatment	10/18/2020 10:56 PM
297	unable to understand complex medical info	10/18/2020 10:41 PM
298	access to interpreter	10/18/2020 10:27 PM
299	Communication	10/18/2020 10:10 PM
300	Using a call button and communicate with nurse	10/18/2020 10:04 PM
301	Don't know	10/18/2020 9:59 PM
302	communicating pain level	10/18/2020 9:57 PM
303	Unable to hear alarms	10/18/2020 9:55 PM

Healthcare Worker Deaf Culture Competency Survey

304	Isolation from not being able to use the tv or other social interactions	10/18/2020 9:54 PM
305	Emotional impact of diagnosis and hospitalization	10/16/2020 4:52 PM
306	low health literacy	10/15/2020 3:40 PM
307	unable to explain their health issues	10/15/2020 11:08 AM
308	understanding diagnostic testing results	10/14/2020 3:13 PM
309	using the tv	10/14/2020 9:56 AM
310	having providers take time to listen	10/14/2020 12:42 AM
311	getting hydration/nutrition needs met	10/13/2020 8:19 PM
312	if a fire or other emergency occurs on the floor	10/13/2020 4:12 PM
313	Maintaining a sense of privacy/awareness of when staff is visiting/entering pt's room	10/13/2020 3:38 PM
314	communicating with roommate	10/13/2020 2:30 PM
315	Can't hear smoke alarm	10/13/2020 12:51 PM
316	I am really not sure. I work in schools.	10/13/2020 12:02 PM
317	image issues	10/13/2020 11:56 AM
318	hearing an alarm	10/13/2020 11:33 AM
319	There may be lots of background noise	10/13/2020 11:19 AM
320	the patient is scared not understanding what is happening	10/13/2020 10:59 AM
321	Masks	10/13/2020 10:46 AM
322	fear	10/13/2020 10:36 AM
323	Lack of respectful treatment	10/13/2020 9:57 AM
324	Being notified of a hospital emergency that effects all patients and employees like a fire	10/13/2020 9:44 AM
325	scared	10/13/2020 9:31 AM
326	Can't communicate with other patients	10/13/2020 9:17 AM
327	light in all area	10/13/2020 9:16 AM
328	Tv watching	10/13/2020 9:12 AM
329	alarms	10/13/2020 8:42 AM
330	not knowing when someone enters the room	10/13/2020 8:41 AM
331	understanding scheduled procedures	10/13/2020 8:21 AM
332	asking questions they may have	10/13/2020 8:16 AM
333	Discrimination	10/13/2020 7:51 AM
334	fire alarms and safety issues	10/13/2020 7:39 AM
335	suboptimal pain management	10/12/2020 10:57 PM
336	requesting meals/changes to meals	10/12/2020 8:47 PM
337	being startled by staff approaching from behind	10/12/2020 8:26 PM
338	Discrimination from other HCP's/staff/visitors	10/12/2020 7:30 PM
339	Timing of accessing an interpreter when the doctor does rounds	10/12/2020 7:13 PM
340	-	10/12/2020 5:55 PM
341	hearing alerts over the hospital intercom	10/12/2020 5:31 PM

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342	Call lights	10/12/2020 5:22 PM
343	Isolation	10/12/2020 5:17 PM
344	hearing any overhead emergency announcements	10/12/2020 4:56 PM
345	Ability to communicate with room mates	10/12/2020 3:06 PM
346	misunderstanding important information	10/12/2020 3:06 PM
347	Being treated in a culturally insensitive way.	10/12/2020 2:46 PM
348	restraining arms during a procedure	10/12/2020 2:46 PM
349	emergency alarms	10/12/2020 2:15 PM
350	people don't know how to interact with a deaf person	10/12/2020 2:00 PM
351	Unable full use of their hands	10/12/2020 1:51 PM
352	May not hear fire alarm	10/12/2020 1:51 PM
353	Won't hear alarms	10/12/2020 1:49 PM
354	Increase risk Of falls	10/12/2020 1:27 PM
355	talking through intercom with front desk	10/12/2020 1:25 PM
356	sleeping d/t light pollution in room/building	10/12/2020 1:22 PM
357	receiving adequate informed consent	10/12/2020 1:19 PM
358	I don't work in a hospital	10/12/2020 1:15 PM
359	Knowing when there is a fire emergency	10/12/2020 1:15 PM
360	Difficulty in communicating with a roommate in a shared room.	10/9/2020 8:53 PM
361	hearing fire alarms	10/9/2020 1:51 PM
362	can not hear intercom.	10/8/2020 9:24 AM
363	not able to hear alarms	10/8/2020 4:12 AM
364	Understanding	10/7/2020 9:09 AM
365	not knowing if someone is in their room/wants to enter room	10/5/2020 3:32 PM
366	Discrimination by staff and other patients	10/5/2020 12:38 PM
367	hearing a fire alarm	10/5/2020 7:42 AM
368	If an alarm goes off	10/5/2020 6:19 AM
369	ordering meals	10/4/2020 11:36 AM
370	Inability to hear alarms	10/2/2020 3:24 PM
371	Following various instructions from simple nursing ones to complicated testing or treatments and physical therapies	10/2/2020 10:01 AM
372	Television	10/1/2020 7:17 PM
373	RN call button- they will not hear staff asking what the issue is	10/1/2020 1:20 PM
374	ordering meal	10/1/2020 12:42 PM
375	cannot hear fire alarm	10/1/2020 10:46 AM
376	Isolation	9/30/2020 11:54 PM
377	confusion	9/30/2020 12:56 PM
378	Can't hear the different sounds of a machine they may be hooked up to determine is something's wrong	9/30/2020 12:10 PM

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379	Patient cannot hear over intercom if staff answers call bell	9/30/2020 10:46 AM
380	Answer if someone is knocking on bathroom door.	9/30/2020 9:06 AM
381	fear of procedure	9/29/2020 8:57 PM
382	Environmental emergencies	9/29/2020 6:36 PM
383	entertainment TV, ect	9/29/2020 5:26 PM
384	alarms/danger	9/29/2020 4:53 PM
385	isolation	9/29/2020 3:53 PM
386	embarrassed	9/29/2020 2:27 PM
387	missing overhead announcements about emergencies	9/29/2020 2:08 PM
388	responding to an alarm	9/29/2020 12:06 PM
389	privacy (knowing when providers have entered room)	9/29/2020 9:46 AM
390	not knowing when fire alarm has been set	9/29/2020 8:51 AM
391	ordering meals	9/29/2020 8:50 AM
392	hearing important overhead announcements	9/29/2020 12:39 AM
393	stigma and assumptions about the competence	9/28/2020 10:24 PM
394	using call bell	9/28/2020 9:37 PM
395	missed information	9/28/2020 8:09 PM
396	speech	9/28/2020 4:55 PM
397	closed caption tv	9/28/2020 3:55 PM
398	Hearing name called	9/28/2020 3:42 PM
399	difficulty communicating needs to all staff	9/28/2020 3:05 PM
400	communicating about pain	9/28/2020 2:43 PM
401	hearing fire alarms	9/28/2020 2:15 PM
402	go to bathroom	9/28/2020 2:04 PM
403	Call bell	9/28/2020 1:21 PM
404	ability to hear and notify staff of alarms (tele, IV pump)	9/28/2020 1:03 PM
405	loud noises	9/28/2020 12:48 PM
406	can't hear alarms	9/28/2020 12:35 PM
407	Need closed captioning on television	9/28/2020 12:28 PM
408	Surprise intrusions	9/28/2020 12:16 PM
409	Hearing instructions	9/28/2020 12:10 PM
410	Understanding the diagnosis/procedure	9/28/2020 12:04 PM
411	problem may not be taken seriously as it should be	9/28/2020 11:38 AM
412	Not hearing staff entering their room	9/28/2020 10:56 AM
413	understanding procedures or treatments	9/28/2020 10:47 AM
414	Getting an interpreter	9/28/2020 10:28 AM
415	ability to communicate with patients	9/28/2020 9:49 AM
416	Watching television	9/28/2020 9:43 AM

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417	Ordering meals	9/28/2020 9:41 AM
418	pain management	9/28/2020 9:39 AM
419	Unable to hear alarms	9/28/2020 9:34 AM
420	hearing alarms	9/28/2020 9:31 AM
421	Knowing when someone enters the room	9/28/2020 9:30 AM
422	Communicating with their roommate	9/28/2020 9:13 AM
423	difficulty communicating with others around them	9/28/2020 9:12 AM
424	unable to hear emergency alarms	9/28/2020 9:10 AM
425	hearing machine alerts/alarms	9/28/2020 8:54 AM
426	Not hearing a critical monitoring machine beep	9/28/2020 8:54 AM
427	Hearing a fire alarm or other security alarms	9/28/2020 8:37 AM
428	safety concerns, cannot hear people enter	9/28/2020 8:32 AM
429	socializing	9/28/2020 8:27 AM
430	contacting family & friends	9/28/2020 8:22 AM
431	not hearing alarms	9/28/2020 8:21 AM
432	Feeling isolated	9/28/2020 8:17 AM
433	Feeling isolated	9/28/2020 8:13 AM
434	feeling isolated/scared outside usual environment (already vulnerable due to underlying need for hospitalization)	9/28/2020 8:13 AM
435	being ignored by the staff	9/28/2020 8:02 AM
436	Securing an interpreter	9/28/2020 7:39 AM
437	call system (to get nurse)	9/28/2020 7:32 AM
438	Isolation	9/28/2020 7:05 AM
439	Information that is shared over the loudspeaker for hearing patience	9/28/2020 6:57 AM
440	Communicating needs to staff	9/28/2020 6:39 AM
441	safety concerns, not hearing when people come in their room	9/28/2020 6:37 AM
442	May not have access to a qualified interpreter	9/28/2020 6:19 AM
443	Fire alarms	9/28/2020 6:13 AM
444	Safety - fire	9/28/2020 5:24 AM
445	Disoriented	9/28/2020 4:08 AM
446	Confusion of what treatment is needed and performed	9/28/2020 3:55 AM
447	Anxiety	9/28/2020 2:17 AM
448	Isolation	9/28/2020 12:00 AM
449	Communicating with a roommate	9/27/2020 11:50 PM
450	difficulty communicating with non-healthcare providers- e.g. food service	9/27/2020 11:05 PM
451	Fire drills	9/27/2020 10:40 PM
452	Difficulty asking questions	9/27/2020 10:38 PM
453	difficulty with hearing alarms	9/27/2020 10:28 PM
454	obtain information	9/27/2020 10:19 PM

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455	Fall risk	9/27/2020 9:50 PM
456	adequate pain management	9/27/2020 9:46 PM
457	Literacy	9/27/2020 9:19 PM
458	difficulty communicating with dietary and other services for meals etc	9/27/2020 9:17 PM
459	Communication with other patients/ room mates	9/27/2020 9:16 PM
460	Getting a meal	9/27/2020 9:15 PM
461	Communicating with non medical staff	9/27/2020 9:08 PM
462	Communicating with transportation to a test	9/27/2020 9:00 PM
463	Depression	9/27/2020 8:59 PM
464	Not being able to communicate with roommates	9/27/2020 8:54 PM
465	Communicating with non health care staff	9/27/2020 8:53 PM
466	Food staff	9/27/2020 8:49 PM
467	anxiety about their limited options to communicate	9/27/2020 8:49 PM
468	Feeling worried	9/27/2020 8:48 PM
469	Pain management	9/27/2020 8:46 PM
470	having an interpreter provided	9/27/2020 3:48 PM
471	room telephone is not equipped for the deaf	9/25/2020 3:54 PM
472	difficulty communicating food choices	9/25/2020 12:47 PM
473	Not hearing the response of nurse on the call button	9/24/2020 9:44 PM
474	getting help on emergent situations	9/23/2020 10:09 PM
475	will not fully understand medication regime	9/23/2020 4:15 PM
476	difficulty with the television (accessing closed-captioning)	9/23/2020 1:29 PM
477	fear	9/23/2020 11:20 AM
478	admissions may take longer	9/22/2020 9:29 PM
479	Hearing the PA system	9/22/2020 5:46 PM
480	getting needs known to staff	9/22/2020 2:49 PM
481	Fear of unknown	9/22/2020 2:45 PM
482	social isolation	9/22/2020 1:37 PM
483	They may not have their rights explained to them clearly	9/22/2020 1:27 PM
484	Isolation	9/22/2020 12:33 PM
485	Serious health risks unable to be communicated	9/22/2020 12:00 PM
486	inability to communicate pain	9/22/2020 10:41 AM
487	AT RISK FOR DELIRIUM	9/22/2020 12:13 AM
488	Difficulty hearing alarms	9/21/2020 9:01 PM
489	Isolation	9/21/2020 6:54 PM
490	Difficulty in scheduling or having staff call with results over the phone	9/21/2020 4:48 PM
491	Ability to hear alarms	9/21/2020 4:15 PM
492	Inability to order food	9/21/2020 3:25 PM

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493	Poor pain management	9/21/2020 3:21 PM
494	unable to hear overhead announcements	9/21/2020 3:05 PM
495	understanding medical diagnosis	9/21/2020 3:02 PM
496	hearing fire alarms	9/21/2020 2:59 PM
497	difficulty with menu	9/21/2020 1:26 PM
498	Knowing if an emergency occurs	9/21/2020 1:15 PM
499	Inability to hear alarms	9/21/2020 1:12 PM
500	Being ignored/avoided by healthcare staff	9/21/2020 12:51 PM
501	fire alarms	9/21/2020 12:48 PM
502	Unable to respond when they press the bottom for the nurse	9/21/2020 12:36 PM
503	hearing fire alarms	9/21/2020 12:36 PM
504	hearing overhead emergency announcements	9/21/2020 12:11 PM
505	fire alarms	9/21/2020 12:04 PM
506	unable to hear fire alarms	9/21/2020 11:56 AM
507	Can not hear alarms	9/21/2020 11:51 AM
508	Location of toilets	9/21/2020 11:32 AM
509	understanding why they are having procedures	9/21/2020 11:28 AM
510	SPEAKING	9/21/2020 11:20 AM
511	Communication	9/21/2020 11:20 AM
512	Miscommunication or misunderstanding about health status	9/21/2020 11:19 AM
513	Isolation	9/21/2020 11:17 AM
514	Communicate with ancillary staff	9/21/2020 11:13 AM
515	Interpretation	9/21/2020 11:02 AM
516	communicating with room mate	9/21/2020 10:59 AM
517	Can't listen to radio or tv	9/21/2020 10:38 AM
518	They will not hear alarms	9/21/2020 10:15 AM
519	Contacting a nurse / calling the ward secretary w requests	9/21/2020 10:02 AM
520	Fear, so their responses do not match what is being questioned during the interview	9/21/2020 9:59 AM
521	hard to know when someone is entering the room	9/21/2020 9:50 AM
522	Don't know	9/21/2020 9:47 AM
523	Difficulty communicating with housekeeping staff.	9/21/2020 9:42 AM
524	TV (CC)	9/21/2020 9:39 AM
525	Notification of a fire alarm	9/21/2020 9:36 AM
526	Can't communicate with other staff	9/21/2020 9:34 AM
527	Not knowing if a fire alarm is going off	9/21/2020 9:27 AM
528	They won't hear any alarms, such as smoke detectors	9/21/2020 9:21 AM
529	Cannot hear audible medical instrument alarms	9/21/2020 9:15 AM
530	not all information is interpreted/understood	9/21/2020 9:10 AM

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531	difficulty responding to emergency (fire alarm)	9/21/2020 9:05 AM
532	Ordering Meals	9/21/2020 9:03 AM
533	unable to hear the nurse through the call button	9/21/2020 8:55 AM
534	fear	9/21/2020 8:49 AM
535	facial expressions	9/21/2020 8:44 AM
536	pain	9/21/2020 8:33 AM
537	They may not hear important overhead pages or alarms	9/21/2020 8:31 AM
538	alarms	9/21/2020 8:29 AM
539	fear of unknown	9/21/2020 8:26 AM
540	Don't know	9/21/2020 7:56 AM
541	ignored/checked on less	9/21/2020 7:49 AM
542	No leisure activities available	9/21/2020 7:39 AM
543	Loneliness	9/21/2020 7:26 AM
544	Feeling alone, isolated	9/21/2020 7:00 AM
545	inability to convey pain	9/21/2020 6:01 AM
546	May be unaware someone has entered the room	9/21/2020 5:56 AM
547	Communication of pain	9/21/2020 4:24 AM
548	Not hearing the sounds of monitors in their room	9/21/2020 2:49 AM
549	informed consent	9/21/2020 1:22 AM
550	Not hearing if a fire alarm goes off.	9/21/2020 1:01 AM
551	Can't communicate over intercom	9/20/2020 11:30 PM
552	isolation	9/20/2020 11:19 PM
553	may not hear alarms for fire and other emergencies	9/20/2020 10:52 PM
554	Ordering diets	9/20/2020 10:39 PM
555	Providers thinking the patient is receiving information when they are not	9/20/2020 10:19 PM
556	Not able to get information from overhead intercom	9/20/2020 10:08 PM
557	Unable to hear someone enter the room	9/20/2020 10:00 PM
558	Decreased cognitive ability	9/20/2020 9:56 PM
559	Filling out forms	9/20/2020 9:42 PM
560	Unable to request people, help or support	9/20/2020 9:39 PM
561	people yelling in their ear	9/20/2020 9:38 PM
562	Getting proper care	9/20/2020 9:38 PM
563	Not knowing an alarm is going off.	9/20/2020 9:36 PM
564	Have inadequate treatment of pain	9/20/2020 9:34 PM
565	Watching TV if closed captioning is not available.	9/20/2020 9:30 PM
566	insecurity /anxiety	9/20/2020 9:29 PM
567	Trouble evacuating building in an emergency	9/20/2020 9:27 PM
568	it can be challenging to schedule an interpreter as they typically only come for a few hours at a time and its hard to predict when the hospital staff will come to the room	9/20/2020 9:24 PM

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569	bedside alarms	9/20/2020 9:21 PM
570	not being able to hear any emergency codes such as a fire	9/20/2020 9:13 PM
571	Cannot report a IV pump malfunction	9/20/2020 9:11 PM
572	Understanding medication instructions	9/20/2020 9:11 PM
573	decreased input into care plan	9/20/2020 9:11 PM
574	can't use the nurse's call button	9/20/2020 9:07 PM
575	Anxiety, stress	9/20/2020 9:03 PM
576	understanding any communication without an interpreter	9/20/2020 9:03 PM
577	Difficulty communicating their needs	9/20/2020 8:58 PM
578	hearing other staff	9/20/2020 8:57 PM
579	Isolation	9/20/2020 8:53 PM
580	Isolation	9/20/2020 8:49 PM
581	Hearing hospital alarms	9/20/2020 8:48 PM
582	Cant hear roommate or communicate with them	9/20/2020 8:45 PM
583	many difficulties with communication	9/20/2020 8:45 PM
584	HTN	9/20/2020 8:41 PM
585	Hearing tv	9/20/2020 8:41 PM
586	Hearing someone entering their room	9/20/2020 8:38 PM
587	feeling isolated	9/20/2020 8:38 PM
588	Communicating with other hospital employees	9/20/2020 8:38 PM
589	Announcements or Alarms	9/20/2020 8:37 PM
590	Hearing alarms	9/20/2020 8:35 PM
591	knowing if there is an emergency alarm	9/20/2020 8:32 PM
592	Lack of understanding	9/20/2020 8:30 PM
593	Vision	9/20/2020 12:30 PM
594	Trouble managing pain	9/20/2020 12:28 PM
595	Difficulty communicating with other hospital staff.	9/19/2020 11:40 AM
596	?	9/19/2020 9:29 AM
597	inability to call the nurse station and explain what they want	9/18/2020 6:38 PM
598	Hearing overhead alarms (like fire)	9/18/2020 4:56 PM
599	fire alarms	9/18/2020 3:45 PM
600	unable to hear alarms, over head pages	9/18/2020 11:22 AM
601	Unable to watch TV to pass the time	9/18/2020 11:00 AM
602	TV use	9/18/2020 4:18 AM
603	The intercom system.	9/17/2020 7:27 PM
604	Ordering meals	9/17/2020 6:38 PM
605	Communicating with support staff	9/17/2020 3:51 PM
606	Will not hear any emergency warnings	9/17/2020 2:25 PM

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607	staff not having/making time to communicate	9/17/2020 10:42 AM
608	Anxiety	9/16/2020 9:45 PM
609	Unable to hear fire alarm	9/16/2020 8:56 PM
610	Communicating pain	9/16/2020 6:30 PM
611	medical errors	9/16/2020 5:01 PM
612	Alot backroom noise	9/16/2020 4:33 PM
613	inability to communicate with roommate	9/16/2020 2:37 PM
614	Medical errors	9/16/2020 2:28 PM
615	Unable to hear monitor alarms	9/16/2020 2:20 PM
616	if there is a fire, cannot hear alarm	9/16/2020 1:33 PM
617	Difficulty communicating with dietary to select food preferences	9/16/2020 12:40 PM
618	PAIN	9/16/2020 12:32 PM
619	difficulties ordering food, understanding the menu, special diet restrictions	9/16/2020 12:13 PM
620	May not hear fire alarm	9/16/2020 12:04 PM
621	placing/understanding meal orders from dietary	9/16/2020 11:09 AM
622	communicating with roommate	9/16/2020 10:23 AM
623	become aware of alarms	9/16/2020 8:55 AM
624	difficulty contacting/communicating w/family	9/16/2020 8:29 AM
625	pain relief	9/16/2020 8:26 AM
626	Difficulty utilizing video/technology for interpreting services	9/16/2020 7:36 AM
627	getting instructions from aids re daily activities	9/16/2020 7:26 AM
628	feeling isolated	9/16/2020 5:38 AM
629	lonliness	9/15/2020 11:39 PM
630	hearing people may think that patient has intellectual disability	9/15/2020 9:49 PM
631	Using bed alarm	9/15/2020 9:43 PM
632	asking for help	9/15/2020 9:39 PM
633	loneliness	9/15/2020 9:33 PM
634	Misdiagnosis	9/15/2020 9:31 PM
635	Inability to communicate with the call button	9/15/2020 9:27 PM
636	Communicating with other staff	9/15/2020 9:08 PM
637	intake at desk	9/15/2020 8:45 PM
638	Basic needs are not met	9/15/2020 8:28 PM
639	Not being aware of emergency sounds	9/15/2020 8:28 PM
640	Communication method	9/15/2020 8:28 PM
641	Tv	9/15/2020 8:27 PM
642	Diffculty asking for help	9/15/2020 7:44 PM
643	Fear	9/15/2020 7:26 PM
644	Can't hear the intercom	9/15/2020 7:03 PM

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645	not hearing fire alarm	9/15/2020 7:01 PM
646	inability to use their hands to sign if IV's etc are adfixed	9/15/2020 6:40 PM
647	I am a Psychologist, not a MD.	9/15/2020 6:26 PM
648	Lack of adequate pain management	9/15/2020 6:22 PM
649	Requesting diet choices	9/15/2020 5:43 PM
650	isolation	9/15/2020 5:42 PM
651	Difficulty with cleaning staff	9/15/2020 4:58 PM
652	understanding the roles of different people	9/15/2020 4:44 PM
653	Learning of emergencies like fire and safety codes	9/15/2020 4:33 PM
654	inability to hear alarms	9/15/2020 4:33 PM
655	Inability to hear alarms	9/15/2020 3:53 PM
656	Hear intercom at bedside	9/15/2020 3:44 PM
657	delayed care	9/15/2020 3:38 PM
658	they can't hear you enter the room especially if sleeping	9/15/2020 3:18 PM
659	feelings of isolation	9/15/2020 3:14 PM
660	safety	9/15/2020 2:51 PM
661	people entering room	9/15/2020 2:47 PM
662	Knowing that an alarm has sounded	9/15/2020 2:44 PM
663	having the proper resources (internet/tv) available in the room	9/15/2020 2:41 PM
664	Relationships with providers	9/15/2020 1:59 PM
665	missing overhead announcements about emergencies	9/15/2020 1:54 PM
666	Not being told all the information	9/15/2020 1:50 PM
667	Not hear fire alarms and other safety signals	9/15/2020 1:35 PM
668	fire alarms	9/15/2020 1:34 PM
669	Asking for food	9/15/2020 1:29 PM
670	Unable to get an in person interpreter,sometimes only video is available	9/15/2020 1:29 PM
671	Isolation	9/15/2020 1:17 PM
672	Social emotional impact	9/15/2020 1:08 PM
673	Hearing codes	9/15/2020 1:06 PM
674	ordering their meal	9/15/2020 1:01 PM
675	Loss of social interaction	9/15/2020 1:01 PM
676	Not hear emergency alarms	9/15/2020 12:59 PM
677	Unable to hear overhead announcements	9/15/2020 12:58 PM
678	Being aware of alarms	9/15/2020 12:57 PM
679	emotional isolation	9/15/2020 12:57 PM
680	Inability to secure an ASL interpreter due to shortage.	9/15/2020 12:56 PM
681	hearing overhead announcements	9/15/2020 12:54 PM
682	call button when asking for assistance	9/15/2020 12:52 PM

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683	CANT HEAR ALARMS	9/15/2020 12:52 PM
684	incorrect admission report	9/15/2020 12:51 PM
685	inability to respond to safety alerts	9/15/2020 12:49 PM
686	feeling isolated	9/15/2020 12:45 PM
687	Responding to emergencies (alarms)	9/15/2020 12:39 PM
688	Unable to hear the PA system.	9/15/2020 12:35 PM
689	Lip reading with masks on	9/15/2020 12:30 PM
690	difficulty calling for help when needed	9/15/2020 12:29 PM
691	I don't know	9/15/2020 12:29 PM
692	Interpreter availability	9/15/2020 12:21 PM
693	Not hearing alarms	9/15/2020 12:20 PM
694	call light intercom system	9/15/2020 12:17 PM
695	difficulty understanding demonstrations	9/15/2020 12:09 PM
696	Knowledge of a code called on overhead page	9/15/2020 12:05 PM
697	responding to alarms	9/15/2020 12:03 PM
698	confusion	9/15/2020 12:01 PM
699	feeling isolated	9/15/2020 12:00 PM
700	Communicating with hospital staff	9/15/2020 11:57 AM
701	not able to hear fire alarm	9/15/2020 11:57 AM
702	isolation	9/15/2020 11:54 AM
703	interruption to routines	9/15/2020 11:54 AM
704	Will not hear alarms-Fire alarm, Code grey ect	9/15/2020 11:53 AM
705	difficulty understanding communication from Healthcare providers	9/15/2020 11:52 AM
706	getting help when needed	9/15/2020 11:52 AM
707	Television distance to see subtitles	9/15/2020 11:52 AM
708	Privacy	9/15/2020 11:51 AM
709	Locating an available ASL interpreter. Few in area.	9/15/2020 11:50 AM
710	Anxiety or confusion/disorientation	9/15/2020 11:50 AM
711	knowing when there is danger (e.g. alarms without lights going off)	9/15/2020 11:50 AM
712	awareness of the surrounding with noise related issues	9/15/2020 11:49 AM
713	Not hearing alarms	9/15/2020 11:47 AM
714	Difficulty ordering meals	9/15/2020 11:45 AM
715	Communicating with person bringing in there food	9/15/2020 11:45 AM
716	Not hearing fire alarms	9/15/2020 11:42 AM
717	more confusion due to decreased interaction	9/15/2020 11:42 AM
718	social isolation	9/15/2020 11:41 AM
719	call button	9/15/2020 11:41 AM
720	difficulty getting an intepreter	9/15/2020 11:39 AM

Healthcare Worker Deaf Culture Competency Survey

721	communicating with roomates	9/15/2020 11:36 AM
722	Roommate	9/15/2020 11:34 AM
723	hearing emergency alarms	9/15/2020 11:30 AM
724	Ability to call for nurse/ help	9/15/2020 11:27 AM
725	fear	9/15/2020 11:26 AM
726	Adequate interpretation	9/15/2020 11:22 AM
727	They may be unable to see expressions due tp masks on providers	9/15/2020 11:14 AM
728	never experienced	9/15/2020 11:13 AM
729	Can't hear fire alarms or alarms connected to equipment	9/15/2020 11:13 AM
730	Communication with other patients	9/15/2020 11:08 AM
731	stigma	9/15/2020 11:06 AM
732	Providers may not know how to optimally interact with a deaf person.	9/15/2020 11:03 AM
733	Hearing overhead pages	9/15/2020 10:47 AM
734	information shared over loudpseaker	9/15/2020 10:41 AM
735	pain management	9/15/2020 10:40 AM
736	Reacting to an alarm	9/15/2020 10:30 AM
737	ordering meals	9/15/2020 10:03 AM
738	communicating to the other staff members - housekeeping and nursing	9/15/2020 10:01 AM
739	providers assuming that deafness equals lack of cognitive ability	9/15/2020 9:58 AM
740	Feeling isolated	9/15/2020 9:55 AM
741	Developing relationship with caregivers	9/15/2020 9:46 AM
742	ordering lunch	9/15/2020 9:45 AM
743	comprehension of written material	9/15/2020 9:43 AM
744	Foods	9/15/2020 9:42 AM
745	inability to hear emergency announcements or fire drills	9/15/2020 9:39 AM
746	don't know	9/15/2020 9:38 AM
747	isolation	9/15/2020 9:35 AM
748	responding to emergency situations (auditory alerts)	9/15/2020 9:32 AM
749	call for help with call light	9/15/2020 9:31 AM
750	advocating for oneself	9/15/2020 9:23 AM
751	sleep	9/15/2020 9:18 AM
752	Cannot hear fire alarms	9/15/2020 9:17 AM
753	unable to hear fire alarm	9/15/2020 9:17 AM
754	Lack of information	9/15/2020 9:15 AM
755	lack of provider knowledge	9/15/2020 9:10 AM
756	Unable to respond when they press the bottom for the nurse	9/15/2020 9:07 AM
757	for multiple needs throughout the day it is challenging to get an interpreter everytime	9/15/2020 9:00 AM
758	Family being kept up to date	9/15/2020 8:56 AM

Healthcare Worker Deaf Culture Competency Survey

759	unable to hear fire alarm	9/15/2020 8:54 AM
760	inability to communicate with staff - all levels of staff	9/15/2020 8:51 AM
761	Hearing a fire alarm	9/15/2020 8:43 AM
762	Getting social support	9/15/2020 8:38 AM
763	Not being able to hear announcements made over the speakers	9/15/2020 8:35 AM
764	Won't be able to hear someone speak on the intercom	9/15/2020 8:31 AM
765	will not hear alarms	9/15/2020 8:24 AM
766	lots of staff members coming in and out of the room	9/15/2020 8:21 AM
767	communicating needs	9/15/2020 8:17 AM
768	knowing the schedule for the day	9/15/2020 8:14 AM
769	Anxiety	9/15/2020 8:11 AM
770	Isolation	9/15/2020 8:10 AM
771	Can't get audible information from monitors	9/15/2020 8:04 AM
772	Difficulty accessing an interpreter in a timely fashion	9/15/2020 7:46 AM
773	Getting attention of staff	9/15/2020 7:30 AM
774	communication tools nurse to patient require hearing	9/15/2020 7:27 AM
775	cannot hear knock on their door for entrance or bathroom door	9/15/2020 7:23 AM
776	Unable to recognize alarms on equipment	9/15/2020 7:11 AM
777	Hearing a fire alarm	9/15/2020 7:06 AM
778	Fear	9/15/2020 6:52 AM
779	Feeling stigmatized	9/15/2020 6:25 AM
780	Being aware of alarms- such as IV pumps beeping	9/15/2020 5:41 AM
781	Fear/anxiety	9/15/2020 5:29 AM
782	Pain	9/15/2020 5:13 AM
783	Unable to hear alarms	9/15/2020 4:48 AM
784	Difficulty understanding what is happening	9/15/2020 3:16 AM
785	Being startled by staff coming into their space	9/15/2020 2:22 AM
786	Difficulty recognizing emergency cues/ alarms	9/15/2020 12:26 AM
787	Dealing with another patient in the same room	9/15/2020 12:19 AM
788	Not hearing hospital wide announcements or alarms	9/15/2020 12:19 AM
789	Isolation	9/15/2020 12:14 AM
790	Communication with ancillary staff, house keeping, dietary	9/14/2020 11:52 PM
791	With masks required for covid, cannot read lips	9/14/2020 11:48 PM
792	Dealing with chaos	9/14/2020 11:20 PM
793	Be unaware of someone coming in their room	9/14/2020 11:14 PM
794	Don't know.	9/14/2020 11:05 PM
795	Communicate with the family	9/14/2020 11:02 PM
796	Lack of written information	9/14/2020 10:56 PM

Healthcare Worker Deaf Culture Competency Survey

797	Can't hear any monitors	9/14/2020 10:36 PM
798	Understanding why tests are being done	9/14/2020 10:31 PM
799	feeling isolated	9/14/2020 10:29 PM
800	Not duly understanding what's wrong with them	9/14/2020 10:24 PM
801	Various people in and out not knowing	9/14/2020 10:22 PM
802	vision problems	9/14/2020 10:21 PM
803	Would not be aware that someone was entering the room and may suffer from lack of privacy as a result.	9/14/2020 10:15 PM
804	Risk of infection	9/14/2020 10:10 PM
805	Feeling isolated	9/14/2020 10:09 PM
806	using the hospital phone service	9/14/2020 10:00 PM
807	hearing alarms	9/14/2020 9:54 PM
808	Getting an interpreter	9/14/2020 9:53 PM
809	Difficulty hearing audible monitor warnings	9/14/2020 9:51 PM
810	A sense of isolation being in a hearing culture	9/14/2020 9:50 PM
811	Knowing when there's a fire	9/14/2020 9:47 PM
812	Awareness of a fire alarm	9/14/2020 9:44 PM
813	Don't Know	9/14/2020 9:43 PM
814	Privacy	9/14/2020 9:36 PM
815	Being ignored or neglected	9/14/2020 9:34 PM
816	Accessing mental health services	9/14/2020 9:33 PM
817	Answering a call light.	9/14/2020 9:31 PM
818	May not hear alarms or other emergency sounds	9/14/2020 9:23 PM
819	can't hear alarms	9/14/2020 9:22 PM
820	how to call for help?	9/14/2020 9:22 PM
821	Not hearing alarms	9/14/2020 9:21 PM
822	Hearing people moving towards them.	9/14/2020 9:21 PM
823	Responding to knocking on the door	9/14/2020 9:19 PM
824	Hearing Overhead announcements	9/14/2020 9:17 PM
825	Emergencies	9/14/2020 9:17 PM
826	Food dietary	9/14/2020 9:15 PM
827	Communicating with billing	9/14/2020 9:14 PM

Healthcare Worker Deaf Culture Competency Survey

#	2	DATE
1	understanding signage	1/1/2021 9:56 AM
2	Asking a non-medical question (eg, about food)	12/15/2020 9:04 AM
3	???	12/15/2020 12:15 AM
4	IV lines, etc. interfering with their ability to sign	12/14/2020 10:13 PM
5	Hearing equipment alarms and beeps	12/14/2020 8:54 PM
6	limited understanding	12/14/2020 3:39 PM
7	could not hear alarm	12/14/2020 2:27 PM
8	Being touched to gain attention or wake for care	12/14/2020 1:12 PM
9	anxiety	12/14/2020 11:58 AM
10	Knowing when people enter the room	12/14/2020 11:16 AM
11	ordering food	12/14/2020 11:08 AM
12	expressing needs	12/14/2020 11:06 AM
13	Using the tv	12/14/2020 11:05 AM
14	Understanding the various systems and protocol	12/14/2020 11:00 AM
15	May not be able to hear fire alarms or other overhead notices	12/14/2020 10:52 AM
16	Do	12/14/2020 10:51 AM
17	Summoning help	12/14/2020 10:48 AM
18	feeling isolated	12/14/2020 10:48 AM
19	x	12/14/2020 10:47 AM
20	not hearing bed alarms	12/10/2020 5:09 PM
21	Difficulty signing if there is an IV in their arm	12/9/2020 7:52 AM
22	resistance from providers to obtain interpreter services	12/8/2020 4:52 PM
23	Not hearing things drop	12/8/2020 4:31 PM
24	Meal requests	12/8/2020 11:34 AM
25	Hearing announcements	12/8/2020 10:29 AM
26	Anxiety/fear	12/7/2020 9:05 PM
27	Hear phone ring	12/7/2020 7:13 PM
28	may not be trusting of staff because relationship building is slow difficult	12/7/2020 5:36 PM
29	interpreter cannot stay 24/7	12/7/2020 3:48 PM
30	fear	12/7/2020 3:27 PM
31	Being ignored	12/7/2020 2:12 PM
32	recipient of medical errors	12/7/2020 12:54 PM
33	not hearing alarms that may go off	12/7/2020 12:40 PM
34	having important info misinterpreted	12/7/2020 12:32 PM
35	Possible lack of communication with their family/friends.	12/7/2020 12:30 PM
36	understanding restrictions	12/7/2020 11:20 AM
37	lonliness	12/7/2020 11:12 AM

Healthcare Worker Deaf Culture Competency Survey

38	Hearing fire alarm	12/7/2020 11:09 AM
39	diff. with anesthesia	12/7/2020 11:06 AM
40	Fear	12/7/2020 10:58 AM
41	Workers not understanding them	12/7/2020 10:54 AM
42	Being in an environment not adapted to their needs	12/7/2020 10:53 AM
43	comprehension for patient	12/7/2020 10:49 AM
44	Anxiety	12/7/2020 10:44 AM
45	Privacy, see above statement	12/7/2020 10:42 AM
46	Difficulty socializing	12/7/2020 10:34 AM
47	understanding conversations	12/7/2020 10:27 AM
48	Isolation	12/7/2020 10:18 AM
49	Hearing alerts/alarms	12/7/2020 10:16 AM
50	making diet preferences known	12/7/2020 10:16 AM
51	Nurses not interacting when in room	12/7/2020 10:16 AM
52	communicating with aids regarding meals	12/7/2020 10:14 AM
53	Loneliness	12/7/2020 10:14 AM
54	accessing spiritual services	12/7/2020 10:13 AM
55	Calling a nurse	12/7/2020 10:09 AM
56	unable to hear what transport and other staff say	12/7/2020 10:06 AM
57	unable to follow conversations not directed at them	12/7/2020 10:02 AM
58	understanding medical procedures in the moment	12/7/2020 9:55 AM
59	Don't know	12/7/2020 9:52 AM
60	Comfort	12/5/2020 1:29 PM
61	pain	12/4/2020 8:50 AM
62	Relating to room mate	12/3/2020 8:21 AM
63	Deaf individuals face discrimination daily	12/3/2020 2:49 AM
64	Communicating with other patients	12/2/2020 8:48 PM
65	Feel ignored	12/2/2020 7:37 PM
66	Hearing overhead notifications or announcements	12/2/2020 7:09 PM
67	Room temp	12/2/2020 6:31 PM
68	communicating with their family, friends, supports	12/2/2020 3:11 PM
69	Trouble with entertainment (TV, radio)	12/2/2020 2:56 PM
70	difficulty finding activities to keep them interested	12/2/2020 2:54 PM
71	feeling vulnerable	12/2/2020 2:44 PM
72	Not hearing any emergency announcements	12/2/2020 2:38 PM
73	difficulty communicating with support staff such as dietary services or transport, housekeeping	12/2/2020 2:29 PM
74	fear	12/2/2020 2:26 PM
75	Knowing their right to an interpreter	12/2/2020 2:24 PM

Healthcare Worker Deaf Culture Competency Survey

76	pain	12/2/2020 2:01 PM
77	television	12/2/2020 2:01 PM
78	Providers often talk to each other and not directly to the patient, who will miss these nuances	12/2/2020 1:59 PM
79	hearing when someone has entered their room	12/2/2020 1:50 PM
80	be respected	12/2/2020 1:44 PM
81	Hearing alerts (IV pumps, telemetry, etc)	12/2/2020 1:44 PM
82	Unable to hear warnings such as alarms, codes, drills.	12/2/2020 1:44 PM
83	cannot hear door open and close	12/2/2020 12:45 PM
84	Knowing their rights to the use of an interpreter.	11/26/2020 12:56 AM
85	Cant read	11/25/2020 8:09 AM
86	unable to hear overhead intercoms	11/24/2020 5:17 PM
87	at risk for injury in code/emergency situations	11/24/2020 1:30 PM
88	asking for the bathroom	11/24/2020 1:18 PM
89	being misunderstood	11/24/2020 11:31 AM
90	communicating pain or other symptoms	11/24/2020 9:38 AM
91	Express the level of pain they are in.	11/24/2020 9:17 AM
92	May not understand when scheduled events will occur.	11/24/2020 9:09 AM
93	hearing an alarm	11/24/2020 8:53 AM
94	Feeling of anxiety due to perhaps feeling uninformed	11/24/2020 8:41 AM
95	Inability to quickly convey urgent needs or symptoms	11/24/2020 8:04 AM
96	inability to receive important safety information	11/24/2020 7:40 AM
97	Not be able to hear the tv	11/24/2020 7:08 AM
98	not having the interpreter with him 24 hours a day	11/24/2020 7:07 AM
99	getting assist to get to the bathroom	11/24/2020 7:07 AM
100	Explaining symptoms	11/24/2020 6:56 AM
101	Isolation and Bn lonely if no one to talk to	11/24/2020 4:36 AM
102	Inability to convey emotions and concerns	11/24/2020 12:42 AM
103	Inadequacy	11/24/2020 12:30 AM
104	can't hear any alarms	11/23/2020 7:40 PM
105	Not hearing emergency alarms	11/22/2020 11:02 AM
106	Not being able to communicate with family	11/20/2020 2:56 PM
107	hearing a fire alarm	11/19/2020 4:07 PM
108	feelings of isolation	11/18/2020 10:30 AM
109	hearing a fire alarm	11/17/2020 6:03 PM
110	They may feel more isolated	11/17/2020 5:58 PM
111	The medications	11/17/2020 3:51 PM
112	isolation feelings	11/17/2020 3:06 PM
113	hearing alarms	11/17/2020 2:47 PM

Healthcare Worker Deaf Culture Competency Survey

114	comfort	11/17/2020 1:54 PM
115	TV entertainment or educational programming may not have language capturing and if there is it may not be in there language	11/17/2020 1:53 PM
116	can't listen to TV	11/17/2020 10:50 AM
117	medication	11/17/2020 10:28 AM
118	getting someones attention	11/17/2020 10:00 AM
119	lack of understanding about the deaf community	11/17/2020 9:21 AM
120	Confusion	11/17/2020 8:46 AM
121	Isolation	11/17/2020 8:28 AM
122	call bell use	11/17/2020 8:12 AM
123	getting basic needs accomplished	11/17/2020 8:09 AM
124	feeling issolated	11/17/2020 8:07 AM
125	having questions unanswered	11/17/2020 7:50 AM
126	less interaction with staff because of communic barriers	11/17/2020 7:33 AM
127	Response to call button	11/17/2020 6:53 AM
128	Not being able to interact with roommate	11/17/2020 6:05 AM
129	Unfamiliar with surroundings/procedures	11/17/2020 5:29 AM
130	ordering meals	11/12/2020 11:39 AM
131	inability to request simple things like water or assistance with the bedside intercom system	11/12/2020 7:59 AM
132	Needs requests	11/11/2020 8:50 PM
133	communicating with nursing	11/11/2020 5:54 PM
134	hearing alarms on machines	11/11/2020 11:09 AM
135	Express where they may have discomfort	11/11/2020 7:44 AM
136	uncertainty of the medications they are recieving	11/10/2020 11:46 PM
137	Feel isolated	11/10/2020 9:25 PM
138	Isolation	11/10/2020 7:41 PM
139	?	11/10/2020 7:39 PM
140	Not hearing sounds related to emergencies	11/10/2020 1:03 PM
141	wrong diet served	11/10/2020 10:57 AM
142	Can't hear directions in an emergency	11/10/2020 10:33 AM
143	Receiving education	11/10/2020 10:06 AM
144	Communicating with roommate	11/10/2020 9:40 AM
145	knowing how to order food	11/10/2020 9:28 AM
146	Difficulty communicating dietary needs/restrictions	11/10/2020 8:57 AM
147	calling/asking for assistance	11/10/2020 8:35 AM
148	Following instructions from therapy staff	11/10/2020 8:21 AM
149	Confusion about what is going on	11/10/2020 7:59 AM
150	difficulty communicating with other patients	11/10/2020 7:49 AM
151	lack of access to alarms/announcements	11/10/2020 7:40 AM

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152	can't hear alarms in the building (fire etc) or on any machines they're hooked up to	11/10/2020 7:18 AM
153	Communication with dietary	11/10/2020 5:51 AM
154	Following directions	11/10/2020 5:35 AM
155	hearing fire alarms or other warnings	11/10/2020 12:58 AM
156	Communicating what is preferred/needed for food	11/10/2020 12:51 AM
157	anxiety	11/10/2020 12:33 AM
158	Isolation from other patients	11/10/2020 12:16 AM
159	Hearing knock at the door	11/4/2020 10:59 AM
160	being woken up for routine check ups	11/4/2020 10:13 AM
161	emergency system understanding	11/4/2020 10:01 AM
162	micro aggression	11/4/2020 9:46 AM
163	verbal communication following a procedure	11/4/2020 9:40 AM
164	asking for help	11/4/2020 12:59 AM
165	Can't communicate easily with other staff (lab tech, housekeeping, nutrition services)	11/3/2020 10:18 PM
166	ordering meals	11/3/2020 8:05 PM
167	navigating their room	11/3/2020 4:38 PM
168	Isolation due to inability to communicate with others	11/3/2020 4:34 PM
169	Difficulty communicating requests & needs	11/3/2020 4:26 PM
170	Making needs known	11/3/2020 4:19 PM
171	billing issues	11/3/2020 3:22 PM
172	clarify diagnosis , treatment options	11/3/2020 2:45 PM
173	Difficulty in communicating with other patients	11/3/2020 2:26 PM
174	They will not be able to communicate with ancillary staff members.	11/3/2020 2:12 PM
175	tv without closed captioning would be difficult	11/3/2020 1:11 PM
176	Interacting with food service staff	11/3/2020 12:45 PM
177	Being understood	11/3/2020 12:22 PM
178	not able to occupy time by watching TV if no subtitles	11/3/2020 12:20 PM
179	Stress of being in an environment set up for hearing culture.	11/3/2020 11:00 AM
180	Not understanding their diagnosis, what they can and cannot do, and how to care for themselves when they are in the community	11/3/2020 10:57 AM
181	Fear of being misunderstood	11/3/2020 10:11 AM
182	PPE impeding quality ASL interpreting	11/3/2020 9:52 AM
183	being startled by people going in and out of their room	11/3/2020 9:34 AM
184	inability to read lips of the caregivers at night	11/3/2020 9:30 AM
185	feeling isolated	11/3/2020 9:29 AM
186	Reading notes, education materials	11/3/2020 9:24 AM
187	knowing when a visitor has arrived	11/3/2020 8:58 AM
188	understanding hospital routine	11/3/2020 8:35 AM
189	Frustration	11/3/2020 8:33 AM

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190	Difficulty understanding	11/3/2020 8:21 AM
191	hearing other patients	11/3/2020 8:09 AM
192	TV has no word caption availability.	11/3/2020 7:22 AM
193	hear the TV	11/3/2020 6:34 AM
194	Fear	11/3/2020 2:43 AM
195	Isolated	11/2/2020 7:20 AM
196	Ordering food	11/1/2020 2:15 PM
197	Being left out of the loop re: decision-making with MD/RN's.	10/31/2020 2:53 PM
198	unable to hear alarms	10/30/2020 11:07 PM
199	someone can enter their room without the patient being aware	10/28/2020 2:46 PM
200	Understanding TV	10/27/2020 1:09 PM
201	limited access to pastoral care	10/27/2020 12:03 PM
202	lonliness	10/27/2020 11:56 AM
203	not hearing someone respond if they call for help	10/26/2020 11:02 PM
204	limited information surrounding their hospitalization	10/26/2020 8:30 PM
205	can't hear the fire alarm	10/26/2020 5:59 PM
206	using Bathroom	10/26/2020 4:07 PM
207	unable to ask for help	10/26/2020 2:56 PM
208	Difficulty communicating if sent for testing off unit	10/26/2020 2:16 PM
209	unable to communicate with other patient in a shared room	10/26/2020 1:22 PM
210	Hearing an oncoming obstacle	10/26/2020 1:20 PM
211	Having another patient in the same room	10/26/2020 12:24 PM
212	sleeping	10/26/2020 12:18 PM
213	alarms	10/26/2020 11:35 AM
214	realizing an IV or other machine is malfunctioning or needs attention	10/26/2020 10:47 AM
215	x	10/26/2020 10:35 AM
216	Increased anxiety	10/26/2020 10:27 AM
217	whether or not they are allowed to go to the bathroom	10/26/2020 10:15 AM
218	not hearing safety code bells chime	10/26/2020 9:51 AM
219	staff yelling at the person to "help them to hear"	10/26/2020 9:50 AM
220	communication with food services	10/26/2020 9:42 AM
221	social isolation	10/26/2020 9:40 AM
222	They may feel isolated	10/26/2020 9:40 AM
223	audible alarms	10/26/2020 9:21 AM
224	Fear	10/26/2020 8:57 AM
225	Unable to hear if others are in the room	10/26/2020 8:43 AM
226	Communicating w staff other than health care (food service, custodial, etc)	10/26/2020 8:36 AM
227	multiple care givers in room at same time, particularly if trying to read lips	10/26/2020 8:18 AM

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228	Feeling isolated	10/26/2020 8:15 AM
229	Ability to watch tv / order food	10/26/2020 7:20 AM
230	There are so many people trying to obtain and convey information to patient in a day the patient may be given less information timely.	10/26/2020 7:12 AM
231	inability to have access to an interpreter at all times	10/26/2020 7:09 AM
232	Not hearing equipment alerts/sounds	10/26/2020 7:03 AM
233	Understanding their situation	10/26/2020 6:55 AM
234	Misunderstanding	10/26/2020 6:52 AM
235	2	10/26/2020 6:36 AM
236	Medication pen.	10/26/2020 6:32 AM
237	communicating any needs	10/22/2020 12:41 PM
238	poor respect for deaf culture competency (staff)	10/22/2020 9:55 AM
239	Hearing a telemetry monitor	10/21/2020 10:07 AM
240	not informed of care treatment	10/21/2020 8:00 AM
241	embarrassment	10/20/2020 10:30 PM
242	Feeling marginalized	10/20/2020 12:23 PM
243	Staff understanding the different care needed	10/20/2020 8:23 AM
244	Unable to use paging system	10/19/2020 5:05 PM
245	difficulty communicating with other patients	10/19/2020 11:42 AM
246	using Bathroom	10/19/2020 11:16 AM
247	Cannot get around the hospital easily	10/19/2020 10:52 AM
248	hearing monitors going off	10/19/2020 10:42 AM
249	Insufficient indicators or descriptions of procedure or routines to follow	10/19/2020 10:17 AM
250	comfort	10/19/2020 10:02 AM
251	safety concerns	10/19/2020 10:00 AM
252	Communicating with ancillary staff	10/19/2020 9:50 AM
253	Not being able to adequately get their needs met	10/19/2020 9:45 AM
254	Information is exchanged more slowly	10/19/2020 9:34 AM
255	won't hear safety alarms	10/19/2020 9:05 AM
256	maybe they have additional disabilities	10/19/2020 9:03 AM
257	assumptions re: intellect	10/19/2020 8:52 AM
258	understanding treatment options	10/19/2020 8:52 AM
259	communicating need for food or water	10/19/2020 8:35 AM
260	CNA'S may not communicate when providing care	10/19/2020 8:07 AM
261	inability to hear overhead announcements	10/19/2020 7:51 AM
262	not being able to communicate pain level	10/19/2020 6:01 AM
263	Not hearing when someone enters their room	10/19/2020 1:06 AM
264	Less entry to room by healthcare personnel	10/19/2020 12:32 AM
265	trouble calling for help	10/18/2020 11:23 PM

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266	Hearing a reminder for medication or if their equipment has malfunctioned	10/18/2020 11:23 PM
267	Frustration	10/18/2020 11:12 PM
268	feelings isolation.	10/18/2020 11:11 PM
269	getting the help they need in the room	10/18/2020 10:56 PM
270	can't hear TV or hospital videos	10/18/2020 10:41 PM
271	access to follow-up care	10/18/2020 10:27 PM
272	Communication	10/18/2020 10:10 PM
273	Get fast help in ed	10/18/2020 10:04 PM
274	"	10/18/2020 9:59 PM
275	bathroom needs	10/18/2020 9:57 PM
276	Unable to hear overhead pages	10/18/2020 9:55 PM
277	Increased risk of communication errors	10/18/2020 9:54 PM
278	Isolation of not being able to communicate with any hearing staff member	10/16/2020 4:52 PM
279	isolation	10/15/2020 3:40 PM
280	risk for falls/injuries	10/15/2020 11:08 AM
281	experiencing anxiety over hospitalization	10/14/2020 3:13 PM
282	communicating with roommate	10/14/2020 9:56 AM
283	getting people's attention	10/14/2020 12:42 AM
284	increased risk for falls	10/13/2020 8:19 PM
285	if someone else is in their room	10/13/2020 4:12 PM
286	Obtaining good review of equipment use- does the call button have lights or vibrate when activated	10/13/2020 3:38 PM
287	describing symptoms	10/13/2020 2:30 PM
288	Can't hear gunshot	10/13/2020 12:51 PM
289	missed opportunities for services	10/13/2020 11:56 AM
290	responding to the nurse call button	10/13/2020 11:33 AM
291	The TV may not have closed captioning/subtitles	10/13/2020 11:19 AM
292	the patient will have difficulty ordering a dinner(food)	10/13/2020 10:59 AM
293	Contacting staff from the room	10/13/2020 9:44 AM
294	isolated	10/13/2020 9:31 AM
295	Unable to hear fire alarms	10/13/2020 9:17 AM
296	getting used to all the traffice that goes in and outt of room	10/13/2020 9:16 AM
297	The paster can communicate	10/13/2020 9:12 AM
298	access to closed caption	10/13/2020 8:42 AM
299	unfamiliar environment	10/13/2020 8:41 AM
300	watching TV	10/13/2020 8:21 AM
301	communicating symptoms	10/13/2020 8:16 AM
302	Ordering Food	10/13/2020 7:51 AM
303	television	10/13/2020 7:39 AM

Healthcare Worker Deaf Culture Competency Survey

304	misunderstanding of plan of care	10/12/2020 10:57 PM
305	requesting information on supplies (extra toilet paper)	10/12/2020 8:47 PM
306	not able to be alerted to alarms	10/12/2020 8:26 PM
307	informed consent if an interpreter is not present	10/12/2020 7:13 PM
308	-	10/12/2020 5:55 PM
309	Hearing fire warnings	10/12/2020 5:22 PM
310	Stress	10/12/2020 5:17 PM
311	Needing closed captioned TV	10/12/2020 3:06 PM
312	inability to connect appropriately with patient's support system	10/12/2020 3:06 PM
313	the unknown environment	10/12/2020 2:46 PM
314	communicating with roommates	10/12/2020 2:15 PM
315	isolation since it having an interpreter is a limited time	10/12/2020 2:00 PM
316	Limited time with an interpreter	10/12/2020 1:51 PM
317	May be startled by staff coming in room	10/12/2020 1:51 PM
318	Can't use TV	10/12/2020 1:49 PM
319	Cannot hear alarms	10/12/2020 1:27 PM
320	anything coming through overhead syst.	10/12/2020 1:25 PM
321	access to an interpreter	10/12/2020 1:22 PM
322	responding to auditory cues of alarms	10/12/2020 1:19 PM
323	I don't know	10/12/2020 1:15 PM
324	Providers frustration in inability to communicate	10/12/2020 1:15 PM
325	Just like any patient they may have an increased anxiety of being hospitalized and may think they will be treated differently because they are deaf.	10/9/2020 8:53 PM
326	communicating with nurses and staff	10/9/2020 1:51 PM
327	can not hear alarms.	10/8/2020 9:24 AM
328	may feel isolated	10/8/2020 4:12 AM
329	not knowing if someonesomething is coming up behind them in the hall	10/5/2020 3:32 PM
330	Autonomy not respected	10/5/2020 12:38 PM
331	knowing when someone is in their room	10/5/2020 7:42 AM
332	understanding lab tech/draws	10/4/2020 11:36 AM
333	Communicating needs and preferances (e.g. food, extra blanket)	10/2/2020 10:01 AM
334	Being subjected to non certified "interpreters"	10/1/2020 1:20 PM
335	asking for help	10/1/2020 12:42 PM
336	cannot order meals if not in written form	10/1/2020 10:46 AM
337	Not hearing alarms on IV etc.	9/30/2020 11:54 PM
338	anxiety	9/30/2020 12:56 PM
339	Can't hear a fire alarm	9/30/2020 12:10 PM
340	Pt cannot hear emergency alarms (fire)	9/30/2020 10:46 AM

Healthcare Worker Deaf Culture Competency Survey

341	Respond to emergency call.	9/30/2020 9:06 AM
342	anger that interpreter isn't provided	9/29/2020 8:57 PM
343	communicating pain/ discomfort	9/29/2020 5:26 PM
344	confirming identification	9/29/2020 4:53 PM
345	fear	9/29/2020 3:53 PM
346	unable to hear bells and alarms	9/29/2020 2:27 PM
347	unable to access help easily in an emergency	9/29/2020 2:08 PM
348	communicating with their roommate	9/29/2020 12:06 PM
349	invasion of personal space (being touched as a form of communication)	9/29/2020 9:46 AM
350	feeling isolated with disability	9/29/2020 8:51 AM
351	completing ADLs	9/29/2020 8:50 AM
352	isolation	9/28/2020 10:24 PM
353	communicating needs	9/28/2020 9:37 PM
354	call light difficulty	9/28/2020 8:09 PM
355	dont speak english	9/28/2020 4:55 PM
356	discharge instruction that requires direction not written	9/28/2020 3:55 PM
357	Following directions	9/28/2020 3:42 PM
358	ability to express concerns over treatment	9/28/2020 3:05 PM
359	communicating with other personnel, such as food service	9/28/2020 2:43 PM
360	hearing loudspeaker announcements	9/28/2020 2:15 PM
361	hear fire alarm	9/28/2020 2:04 PM
362	Alarms	9/28/2020 1:21 PM
363	ability to communicate with other staff	9/28/2020 1:03 PM
364	communication	9/28/2020 12:48 PM
365	may not have info about their meds	9/28/2020 12:35 PM
366	Lack of knowledge of how to interact with deaf individuals by other hospital staff	9/28/2020 12:28 PM
367	Lack of awareness of overhead announcements	9/28/2020 12:16 PM
368	Communicating needs	9/28/2020 12:10 PM
369	Getting an adequate interpreter	9/28/2020 12:04 PM
370	Fear	9/28/2020 11:38 AM
371	sharing information	9/28/2020 10:47 AM
372	Members of the team not being informed of deaf status	9/28/2020 10:28 AM
373	Ordering food	9/28/2020 9:43 AM
374	Requesting medication	9/28/2020 9:41 AM
375	dietary management	9/28/2020 9:39 AM
376	Unable to communicate with roommate	9/28/2020 9:34 AM
377	alert of an emergency	9/28/2020 9:30 AM
378	Hearing people coming into the room	9/28/2020 9:13 AM

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379	difficulty locating areas they are looking for	9/28/2020 9:12 AM
380	no Closed caption on TV	9/28/2020 9:10 AM
381	hearing knock on the door	9/28/2020 8:54 AM
382	Being overlooked due to providers being uncomfortable	9/28/2020 8:54 AM
383	pushing the call button and knowing someone is responding	9/28/2020 8:37 AM
384	may have less contact with staff, staff avoidance because communication is difficult	9/28/2020 8:32 AM
385	ability to know of ways to call the nurse - call button	9/28/2020 8:22 AM
386	not able to communicate with roommate and/or their visitors	9/28/2020 8:21 AM
387	Embarrassed about disability	9/28/2020 8:17 AM
388	Feeling scared	9/28/2020 8:13 AM
389	communicating with roommates and others	9/28/2020 8:13 AM
390	having less care from providers	9/28/2020 8:02 AM
391	Securing an interpreter	9/28/2020 7:39 AM
392	television	9/28/2020 7:32 AM
393	Confusion	9/28/2020 7:05 AM
394	Information that is shared over the loudspeaker for hearing patients	9/28/2020 6:57 AM
395	Watching TV	9/28/2020 6:39 AM
396	safety not hearing fire alarms	9/28/2020 6:37 AM
397	May become frustrated due to misunderstanding in communicating with limited resources	9/28/2020 6:19 AM
398	Calling for assistance	9/28/2020 6:13 AM
399	Communicating with staff	9/28/2020 5:24 AM
400	Loneliness	9/28/2020 4:08 AM
401	Irritability due to not having enough resources for the deaf	9/28/2020 3:55 AM
402	Proper care	9/28/2020 2:17 AM
403	Unable to hear equipment alarms	9/28/2020 12:00 AM
404	Communicating with housekeeping staff	9/27/2020 11:50 PM
405	unable to watch TV if not well captioned	9/27/2020 11:05 PM
406	Calling for help(Desk may answer over room intercom)	9/27/2020 10:40 PM
407	Difficulty understanding the care plan	9/27/2020 10:38 PM
408	social isolation	9/27/2020 10:28 PM
409	provide information	9/27/2020 10:19 PM
410	Inability to use call light	9/27/2020 9:50 PM
411	appropriate discharge planning	9/27/2020 9:46 PM
412	Insurance	9/27/2020 9:19 PM
413	unable to communicate effectively with roommate	9/27/2020 9:17 PM
414	Communication with other hospital employees	9/27/2020 9:16 PM
415	Being aware of alarms on machines	9/27/2020 9:15 PM
416	Hearing alarms or safety announcements	9/27/2020 9:08 PM

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417	Not hearing equipment alarms	9/27/2020 9:00 PM
418	Anxiety and agitation	9/27/2020 8:59 PM
419	Not being able to have an interpreter readily available	9/27/2020 8:54 PM
420	Requesting food	9/27/2020 8:53 PM
421	Maintenance	9/27/2020 8:49 PM
422	anxiety about alarms, notifications other patients hear	9/27/2020 8:49 PM
423	Feeling hungry	9/27/2020 8:48 PM
424	Food service	9/27/2020 8:46 PM
425	understanding the interpreter	9/27/2020 3:48 PM
426	medication related errors	9/25/2020 12:47 PM
427	Not hearing someone knocking on the door to enter room.	9/24/2020 9:44 PM
428	difficulties with room mate	9/23/2020 10:09 PM
429	will not fully understand disease process	9/23/2020 4:15 PM
430	difficulty communicating meal preferences	9/23/2020 1:29 PM
431	they may not give information	9/23/2020 11:20 AM
432	it takes time to get an interpreter usually, delaying care.	9/22/2020 9:29 PM
433	Hearing the TV	9/22/2020 5:46 PM
434	understanding procedures that are ordered	9/22/2020 2:49 PM
435	Don't like using video interpreter phone	9/22/2020 2:45 PM
436	medication, testing or treatment mistakes	9/22/2020 1:37 PM
437	Providers may talk to family instead of them	9/22/2020 1:27 PM
438	Communicating with dietary and other ancillary services	9/22/2020 12:33 PM
439	Ignorance /Fear of staff not knowing how to "deal" with patient	9/22/2020 12:00 PM
440	inability to communicate educational needs	9/22/2020 10:41 AM
441	INSOMNIA	9/22/2020 12:13 AM
442	Difficulty alerting staff of his/her needs	9/21/2020 9:01 PM
443	Lack of understanding	9/21/2020 6:54 PM
444	video interpreters can be choppy depending on internet connection	9/21/2020 4:48 PM
445	Ability to use the call light system	9/21/2020 4:15 PM
446	Inability to hear alarms	9/21/2020 3:25 PM
447	Isolation	9/21/2020 3:21 PM
448	unable to hear bed alarm	9/21/2020 3:05 PM
449	know when someone is in the room	9/21/2020 3:02 PM
450	hearing someone entering the room	9/21/2020 2:59 PM
451	knowing when some one enters room	9/21/2020 1:26 PM
452	Difficulty communicating with food services/other hospital staff	9/21/2020 1:12 PM
453	Being assumed to be of lower intelligence	9/21/2020 12:51 PM
454	codes	9/21/2020 12:48 PM

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455	Unable to watch TV if not closed caption	9/21/2020 12:36 PM
456	using closed caption on tv	9/21/2020 12:36 PM
457	hearing alarms	9/21/2020 12:11 PM
458	inability to be awakened with sounds during an emergency	9/21/2020 11:56 AM
459	Emergency alarms	9/21/2020 11:32 AM
460	understanding directions related to procedures	9/21/2020 11:28 AM
461	COMMUNICATION	9/21/2020 11:20 AM
462	Understanding	9/21/2020 11:20 AM
463	feeling isolated	9/21/2020 11:19 AM
464	environment safety	9/21/2020 11:17 AM
465	Lack of an interpreter services	9/21/2020 11:13 AM
466	Communication	9/21/2020 11:02 AM
467	communicating with dietary	9/21/2020 10:59 AM
468	They will not hear the nurse over the speaker system	9/21/2020 10:15 AM
469	Feeling Isolated	9/21/2020 10:02 AM
470	ASL is their first language so writing things down in English is not appropriate	9/21/2020 9:59 AM
471	needs closed caption on tv	9/21/2020 9:50 AM
472	Difficulty communicating with billing office.	9/21/2020 9:42 AM
473	Ordering food	9/21/2020 9:39 AM
474	Notification of a lock down	9/21/2020 9:36 AM
475	Can't communicate with a roommate	9/21/2020 9:34 AM
476	Communication with family	9/21/2020 9:27 AM
477	They won't be able to watch TV	9/21/2020 9:21 AM
478	Cannot hear other audible clues in environmen—fire alarm, labored breathing or communication from roommate	9/21/2020 9:15 AM
479	they may face descrimination	9/21/2020 9:10 AM
480	difficulty understanding instructions due to lack of interpretation	9/21/2020 9:05 AM
481	Personal Care	9/21/2020 9:03 AM
482	embarrassment	9/21/2020 8:49 AM
483	understanding of medical information	9/21/2020 8:44 AM
484	symptoms	9/21/2020 8:33 AM
485	The television may not have captions	9/21/2020 8:31 AM
486	tv	9/21/2020 8:29 AM
487	anxiety	9/21/2020 8:26 AM
488	treated like a child/spoken down to	9/21/2020 7:49 AM
489	Unable to determine if there's an emergency/hear alarms	9/21/2020 7:39 AM
490	Needs being overlooked or minimized	9/21/2020 7:26 AM
491	Feeling different than most	9/21/2020 7:00 AM
492	lack of individualized care	9/21/2020 6:01 AM

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493	May be unaware of overhead emergency alerts	9/21/2020 5:56 AM
494	Feeling comfortable with health care workers	9/21/2020 4:24 AM
495	Not hearing the sounds of violence or an argument nearby	9/21/2020 2:49 AM
496	anesthesia	9/21/2020 1:22 AM
497	Not hearing when the meal gets delivered if/when the deaf person is sleeping. They never hear it and the CNA comes in and will collect the try thinking the patient just wasn't hungry.	9/21/2020 1:01 AM
498	Can't hear/respond to alarm bell	9/20/2020 11:30 PM
499	difficulty with communication with non medical staff	9/20/2020 11:19 PM
500	may not be able to communicate with family	9/20/2020 10:52 PM
501	Just about all hospital personnel are health care providers	9/20/2020 10:39 PM
502	Patient and providers thinking they are getting accurate information when they are not	9/20/2020 10:19 PM
503	Inability to sleep	9/20/2020 10:08 PM
504	Unaware of schedule and procedures	9/20/2020 10:00 PM
505	Physically weak	9/20/2020 9:56 PM
506	Getting acquainted	9/20/2020 9:42 PM
507	Inability to relay fear or that not understanding.	9/20/2020 9:39 PM
508	Finding laboratory or x-ray results	9/20/2020 9:38 PM
509	Not being able to communicate with a roommate	9/20/2020 9:36 PM
510	Be perceived as being uncooperative	9/20/2020 9:34 PM
511	Fire alarms	9/20/2020 9:30 PM
512	being poorly understood	9/20/2020 9:29 PM
513	Trouble calling for help	9/20/2020 9:27 PM
514	difficulty being woken up when it is time for vitals etc- most HCP don't want to touch patients to wake them up as this can be triggering	9/20/2020 9:24 PM
515	understanding roles of team members	9/20/2020 9:21 PM
516	Cannot hear someone entering a room	9/20/2020 9:11 PM
517	Responding to ancillary/non medical staff requests	9/20/2020 9:11 PM
518	unable to note arrival of visitors to room	9/20/2020 9:11 PM
519	Difficulty understanding	9/20/2020 8:58 PM
520	communicating with roommate	9/20/2020 8:57 PM
521	Fear	9/20/2020 8:53 PM
522	Lack of hearing of alarm	9/20/2020 8:49 PM
523	Lack of interpreter services	9/20/2020 8:48 PM
524	cant convey how they feel or what they want	9/20/2020 8:45 PM
525	diabetes	9/20/2020 8:41 PM
526	Ordering food	9/20/2020 8:38 PM
527	being misunderstood	9/20/2020 8:38 PM
528	Talking to other patients/visitors	9/20/2020 8:38 PM
529	Phone	9/20/2020 8:37 PM

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530	Hearing someone answering call bell via intercom	9/20/2020 8:35 PM
531	Providers who interpret deafness as a lack of intellect	9/20/2020 8:32 PM
532	Frustration with being out of a familiar environment	9/20/2020 8:30 PM
533	Mental issues	9/20/2020 12:30 PM
534	Medication administration	9/20/2020 12:28 PM
535	Difficulty communicating with other patients	9/19/2020 11:40 AM
536	Communicating with support staff like dietary aides.	9/18/2020 4:56 PM
537	alarms on their medical equipment	9/18/2020 3:45 PM
538	communicating with roommates	9/18/2020 11:22 AM
539	Call light use	9/18/2020 4:18 AM
540	Being able to hear as care providers enter room	9/17/2020 7:27 PM
541	Communicating to staff	9/17/2020 6:38 PM
542	Use of television	9/17/2020 3:51 PM
543	hospital staff not trained in use of interpreter tablet	9/17/2020 10:42 AM
544	Unable to hear if someone is in the room	9/16/2020 8:56 PM
545	Enjoying traditional tv entertainment	9/16/2020 6:30 PM
546	medication errors	9/16/2020 5:01 PM
547	Wearing mask make it difficulty to read lips	9/16/2020 4:33 PM
548	equipment used in hospital settings not geared for HOH/deaf	9/16/2020 2:37 PM
549	Unknown allergies	9/16/2020 2:28 PM
550	Poor lighting conditions	9/16/2020 2:20 PM
551	cannot call for help	9/16/2020 1:33 PM
552	Inability to use intercoms associated with call lights	9/16/2020 12:40 PM
553	NEED TO USE BATHROOM	9/16/2020 12:32 PM
554	difficulties with call light system -being answered via intercom	9/16/2020 12:13 PM
555	May not be able to communicate with Roomate	9/16/2020 12:04 PM
556	difficulty in understanding instructions from technicians (x-ray, phlebotomists, etc)	9/16/2020 11:09 AM
557	ask for help with specific requests	9/16/2020 8:55 AM
558	difficulty communicating w/friends	9/16/2020 8:29 AM
559	calling for assistance	9/16/2020 8:26 AM
560	Gaining adequate information/understanding of health status	9/16/2020 7:36 AM
561	reacting to fire alarms	9/16/2020 7:26 AM
562	difficulty to understand current medical situation	9/16/2020 5:38 AM
563	delerium	9/15/2020 11:39 PM
564	difficulty communicating with other staff (e.g., dietary)	9/15/2020 9:49 PM
565	Follow nursing instructions	9/15/2020 9:43 PM
566	hearing an alarm	9/15/2020 9:39 PM
567	misunderstood	9/15/2020 9:33 PM

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568	Ignored	9/15/2020 9:31 PM
569	Can't hear sirens or emergency bells	9/15/2020 9:27 PM
570	Hearing alarms or warnings	9/15/2020 9:08 PM
571	unable to hear name being called by MA	9/15/2020 8:45 PM
572	Issues with proper pain management	9/15/2020 8:28 PM
573	Not being aware of services available to them	9/15/2020 8:28 PM
574	Lack of understanding of medical terminology	9/15/2020 8:28 PM
575	Overhead announcements	9/15/2020 8:27 PM
576	Difficulty communicating due to a different form of sign language	9/15/2020 7:44 PM
577	Embarrassment	9/15/2020 7:26 PM
578	TV may not have closed captioning	9/15/2020 7:03 PM
579	bothered by lights flashing all night	9/15/2020 7:01 PM
580	inability to state that they need their glasses to see	9/15/2020 6:40 PM
581	Lack of access to adequate interpreters	9/15/2020 6:22 PM
582	Requesting toilet use	9/15/2020 5:43 PM
583	unable to hear announcements	9/15/2020 5:42 PM
584	Trouble getting food/nutrition services	9/15/2020 4:58 PM
585	limited ability to ask questions when there is time pressure	9/15/2020 4:44 PM
586	Communicating with support staff like dietary and environmental services about immediate needs	9/15/2020 4:33 PM
587	Difficulty communicating with food services/other hospital staff	9/15/2020 3:53 PM
588	Hear overhead paging for emergencies	9/15/2020 3:44 PM
589	being scared	9/15/2020 3:38 PM
590	can't hear fire alarms	9/15/2020 3:18 PM
591	not understanding how to ask for help	9/15/2020 3:14 PM
592	isolation	9/15/2020 2:51 PM
593	diff. tests that need to be done out of room	9/15/2020 2:47 PM
594	Operating closed captioning on the television	9/15/2020 2:44 PM
595	Feeling awkward b/c folks don't understand	9/15/2020 2:41 PM
596	Receiving services	9/15/2020 1:59 PM
597	unable to access help easily in an emergency	9/15/2020 1:54 PM
598	People assuming they are unable to understand complicated info	9/15/2020 1:50 PM
599	Staying connected with family outside the hospital	9/15/2020 1:35 PM
600	ordering food	9/15/2020 1:34 PM
601	Understanding announcements	9/15/2020 1:08 PM
602	not hearing alarms	9/15/2020 1:01 PM
603	Inability to hear alarms	9/15/2020 1:01 PM
604	Can't watch tv	9/15/2020 12:59 PM
605	Unable to hear emergency alerts	9/15/2020 12:58 PM

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606	Higher risk medication errors	9/15/2020 12:57 PM
607	loneliness	9/15/2020 12:57 PM
608	Assumption that individual will understand written English	9/15/2020 12:56 PM
609	conveying pain level to nurse	9/15/2020 12:54 PM
610	TV	9/15/2020 12:52 PM
611	can't call out for help	9/15/2020 12:52 PM
612	assumption of reading level	9/15/2020 12:51 PM
613	Inability to use tv/radio sound information	9/15/2020 12:49 PM
614	having an inadequate ASL interpreter	9/15/2020 12:45 PM
615	Speaking remotely after ringing the call light	9/15/2020 12:39 PM
616	Inability to hear alarms or buzzers.	9/15/2020 12:35 PM
617	Reading material with inadequate lighting	9/15/2020 12:30 PM
618	difficulty with privacy--never know when people are in the room	9/15/2020 12:29 PM
619	Needs being met	9/15/2020 12:21 PM
620	Being avoided by staff	9/15/2020 12:20 PM
621	interpreter services always available	9/15/2020 12:17 PM
622	difficulty understanding how to request certain things	9/15/2020 12:09 PM
623	Knowledge of his/her IV beeping	9/15/2020 12:05 PM
624	communicating with roommate	9/15/2020 12:03 PM
625	undernutrition	9/15/2020 12:01 PM
626	confusion about their care plan	9/15/2020 12:00 PM
627	Feeling lonely and isolated	9/15/2020 11:57 AM
628	not able to watch/hear TV	9/15/2020 11:57 AM
629	ordering food	9/15/2020 11:54 AM
630	feeling of isolation	9/15/2020 11:54 AM
631	Can not use the call light system to communicate needs to the desk	9/15/2020 11:53 AM
632	problems requesting pain meds	9/15/2020 11:52 AM
633	getting questions answered	9/15/2020 11:52 AM
634	Reading lips with COVID due to mask	9/15/2020 11:52 AM
635	TV without captions	9/15/2020 11:51 AM
636	Environmental challenges- overhead codes/ alarms	9/15/2020 11:50 AM
637	Lack of privacy/autonomy	9/15/2020 11:50 AM
638	keeping safe - being able to call for help if boundaries are crossed	9/15/2020 11:50 AM
639	ordering food	9/15/2020 11:49 AM
640	Feeling isolated	9/15/2020 11:47 AM
641	Trouble with day-night routines	9/15/2020 11:45 AM
642	The television doesn't have close caption	9/15/2020 11:45 AM
643	Not understanding medication instructions	9/15/2020 11:42 AM

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644	navigating the system	9/15/2020 11:42 AM
645	sleep/wake disturbance	9/15/2020 11:41 AM
646	tv closed captions	9/15/2020 11:41 AM
647	calling for assistance	9/15/2020 11:36 AM
648	Housekeeping	9/15/2020 11:34 AM
649	watching TV	9/15/2020 11:30 AM
650	Inability to hear fire alarms or emergency pages overhead	9/15/2020 11:27 AM
651	insensitivity by staff	9/15/2020 11:26 AM
652	Caption telephone availability	9/15/2020 11:22 AM
653	no experience	9/15/2020 11:13 AM
654	Can't hear announcements over PA system	9/15/2020 11:13 AM
655	Feeling isolated	9/15/2020 11:08 AM
656	conflict with roommates	9/15/2020 11:06 AM
657	The deaf person's preferences for communication may be inconsistently communicated to all providers.	9/15/2020 11:03 AM
658	Knowing when machinery is alerting med staff	9/15/2020 10:47 AM
659	hearing person/patient next to them with mental health issues	9/15/2020 10:41 AM
660	having accurate information	9/15/2020 10:40 AM
661	Sleeping if the room is lit	9/15/2020 10:30 AM
662	describing pain	9/15/2020 10:03 AM
663	order dietary needs	9/15/2020 10:01 AM
664	not being able to hear emergency alarms or notifications	9/15/2020 9:58 AM
665	Discharge planning	9/15/2020 9:55 AM
666	Isolation	9/15/2020 9:46 AM
667	interacting with Security	9/15/2020 9:45 AM
668	orientation to hospital procedures	9/15/2020 9:43 AM
669	Personal needs	9/15/2020 9:42 AM
670	poor care	9/15/2020 9:35 AM
671	participating in social events on unit	9/15/2020 9:32 AM
672	watch entertainment	9/15/2020 9:31 AM
673	being alerted or aware in case of emergency	9/15/2020 9:23 AM
674	TV	9/15/2020 9:18 AM
675	unable to hear their own monitor	9/15/2020 9:17 AM
676	Isolation	9/15/2020 9:15 AM
677	lack of interpreter use/ availability	9/15/2020 9:10 AM
678	Unable to watch TV if not closed caption	9/15/2020 9:07 AM
679	can't hear their own monitors (i.e. heart, etc.)	9/15/2020 9:00 AM
680	Equipment that doesn't allow them easy access for emergency alerts.	9/15/2020 8:56 AM
681	unable to watch television	9/15/2020 8:54 AM

Healthcare Worker Deaf Culture Competency Survey

682	lack of understanding on part of staff of unique challenges	9/15/2020 8:51 AM
683	Discussing meals/dietary needs	9/15/2020 8:43 AM
684	Hearing monitor/emergency alarms unless there are lights associated	9/15/2020 8:38 AM
685	Can't make their needs know to the therapist	9/15/2020 8:31 AM
686	isolation	9/15/2020 8:21 AM
687	understanding clinicians	9/15/2020 8:17 AM
688	ordering meals	9/15/2020 8:14 AM
689	Problems communicating with staff	9/15/2020 8:11 AM
690	Difficulty understanding reasons for meds or procedures	9/15/2020 8:10 AM
691	Can't hear fire alarm	9/15/2020 8:04 AM
692	Lack of understanding re: deaf culture by hospital staff/providers	9/15/2020 7:46 AM
693	Frustration from lack of understanding what is going on	9/15/2020 7:30 AM
694	not in familiar surroundings	9/15/2020 7:27 AM
695	cannot hear television and need closed caption	9/15/2020 7:23 AM
696	Unable to understand information provided	9/15/2020 7:11 AM
697	Using the bedside nurse call system	9/15/2020 7:06 AM
698	Prejudice from staff	9/15/2020 6:52 AM
699	Feeling isolated	9/15/2020 6:25 AM
700	Entrance of staff to the room, if entrance is not in visual range	9/15/2020 5:41 AM
701	Discrimination	9/15/2020 5:29 AM
702	Feeling loss of control of their situation	9/15/2020 5:13 AM
703	Cannot hear when someone is coming and going from their room	9/15/2020 4:48 AM
704	Access to an interpreter at all times	9/15/2020 3:16 AM
705	Not hearing alerts/alarms	9/15/2020 2:22 AM
706	Difficulty reading paperwork	9/15/2020 12:26 AM
707	Anxiety about procedures but fear of being perceived as intellectually challenged so do not ask interpreter to ask their questions to the doctor, nurses etc.	9/15/2020 12:19 AM
708	Not hearing equipment alarms	9/15/2020 12:19 AM
709	Confusion re lack of explanations	9/15/2020 12:14 AM
710	Sleeping	9/14/2020 11:52 PM
711	Unwanted physical contact to get their attention	9/14/2020 11:48 PM
712	Television service	9/14/2020 11:20 PM
713	Won't hear overhead paging for evacuation/emergency	9/14/2020 11:14 PM
714	Understanding what the tests are for	9/14/2020 11:02 PM
715	If they can read lips, masks will interfere with lip reading	9/14/2020 10:56 PM
716	Can't hear the nurse coming in	9/14/2020 10:36 PM
717	Feeling comfortable communicating with team	9/14/2020 10:31 PM
718	difficulty being aware of other stimuli in their environments (alarms)	9/14/2020 10:29 PM
719	Not being able to ask a question easily	9/14/2020 10:24 PM

Healthcare Worker Deaf Culture Competency Survey

720	Sleep issues due to unfamiliar surroundings	9/14/2020 10:22 PM
721	safety	9/14/2020 10:21 PM
722	Would not be able to understand who was taking him to another area of the hospital for testing.	9/14/2020 10:15 PM
723	Financial burden	9/14/2020 10:10 PM
724	Hearing over head warnings	9/14/2020 10:09 PM
725	being aware of medical staff being in their room/space	9/14/2020 10:00 PM
726	hearing a communication over an intercom system	9/14/2020 9:54 PM
727	Getting written instructions	9/14/2020 9:53 PM
728	Difficulty communicating with hospital support staff	9/14/2020 9:51 PM
729	communication with ancillary staff (e.g. ordering food, getting ancillary care)	9/14/2020 9:50 PM
730	Waking up if there's an emergency	9/14/2020 9:47 PM
731	Be aware of someone knocking on the room or bathroom doors	9/14/2020 9:44 PM
732	Communicating with other staff - Nutrition, housekeeping	9/14/2020 9:36 PM
733	Not hearing any alarms or monitors	9/14/2020 9:34 PM
734	Communicating with their family members	9/14/2020 9:33 PM
735	Requesting help	9/14/2020 9:31 PM
736	Difficulty communicating with other staff (meal prep, etc)	9/14/2020 9:23 PM
737	lack of situational awareness	9/14/2020 9:22 PM
738	sense of isolation	9/14/2020 9:22 PM
739	Not knowing when somebody walks in the room	9/14/2020 9:21 PM
740	Unaware of equipment sounds	9/14/2020 9:21 PM
741	Protecting their privacy	9/14/2020 9:19 PM
742	Watching TV	9/14/2020 9:17 PM
743	Watching television	9/14/2020 9:17 PM
744	Communication with family	9/14/2020 9:15 PM
745	Communicating with dietary staff	9/14/2020 9:14 PM

Healthcare Worker Deaf Culture Competency Survey

#	3	DATE
1	obtaining informed consent	1/1/2021 9:56 AM
2	???	12/15/2020 12:15 AM
3	difficulty getting other basic needs met due to lack of staff training to communicate with deaf people	12/14/2020 10:13 PM
4	Hearing intercom announcements	12/14/2020 8:54 PM
5	fewer checks by health care team members	12/14/2020 3:39 PM
6	would be unable to let caregivers know thier needs	12/14/2020 2:27 PM
7	Possible delays in treatment or care while waiting for interpreters and rights to be adequately/effectively provided	12/14/2020 1:12 PM
8	fear of unknown	12/14/2020 11:58 AM
9	going to the bathroom	12/14/2020 11:08 AM
10	conveying level of pain	12/14/2020 11:06 AM
11	Calling for help	12/14/2020 11:05 AM
12	Ordering meals	12/14/2020 11:00 AM
13	May not be able to use the bed call bell for assistance	12/14/2020 10:52 AM
14	Not	12/14/2020 10:51 AM
15	Explaining new symptoms	12/14/2020 10:48 AM
16	x	12/14/2020 10:47 AM
17	feeling isolated	12/10/2020 5:09 PM
18	lack of access to 24-hour interpreter services	12/8/2020 4:52 PM
19	No radio	12/8/2020 4:31 PM
20	Hearing alarms	12/8/2020 10:29 AM
21	Hear nurse trying to communicate through intercom	12/7/2020 7:13 PM
22	inability to express self to staff	12/7/2020 3:48 PM
23	disorientation, ie. time, place, expected procedures and treatments	12/7/2020 3:27 PM
24	Bad roommate	12/7/2020 2:12 PM
25	misunderstanding their care providers	12/7/2020 12:40 PM
26	Have a hard time ordering their meals.	12/7/2020 12:30 PM
27	having company	12/7/2020 11:20 AM
28	Communicate with roommate	12/7/2020 11:09 AM
29	difficulty with communication while sedated.	12/7/2020 11:06 AM
30	Anxiety	12/7/2020 10:58 AM
31	Can't fully express needs	12/7/2020 10:54 AM
32	Scared because of difficulty in communication	12/7/2020 10:53 AM
33	comprension for staff	12/7/2020 10:49 AM
34	Depression	12/7/2020 10:44 AM
35	Requesting assistance	12/7/2020 10:42 AM
36	Difficulty keeping busy (no tv)	12/7/2020 10:34 AM

Healthcare Worker Deaf Culture Competency Survey

37	Mood changes	12/7/2020 10:18 AM
38	Utilizing the TV / setting subtitles	12/7/2020 10:16 AM
39	medication changes; allergies to meds	12/7/2020 10:16 AM
40	Having change in process or procedure not shared	12/7/2020 10:16 AM
41	increased anxiety	12/7/2020 10:14 AM
42	Fear	12/7/2020 10:14 AM
43	engaging socially with staff	12/7/2020 10:13 AM
44	unable to hear reply or speak in response to call bell	12/7/2020 10:06 AM
45	understanding compliance of medical care	12/7/2020 9:55 AM
46	Don't know	12/7/2020 9:52 AM
47	Anxiety	12/5/2020 1:29 PM
48	calling for help	12/4/2020 8:50 AM
49	Staff avoiding them	12/3/2020 8:21 AM
50	When everyone around you is wearing masks, you have no idea who is talking or what the issue is about.	12/3/2020 2:49 AM
51	Unable to communicate needs	12/2/2020 7:37 PM
52	Roomates and their visitors' comments	12/2/2020 7:09 PM
53	Tv use	12/2/2020 6:31 PM
54	discussing their needs with the nurses	12/2/2020 3:11 PM
55	Trouble with communicating with visitors	12/2/2020 2:56 PM
56	feeling anxious of the unknown	12/2/2020 2:44 PM
57	Watching TV without	12/2/2020 2:38 PM
58	boredom if well enough--may not have usual technology available for any entertainment (cc on tv too small)	12/2/2020 2:29 PM
59	nervous	12/2/2020 2:26 PM
60	Emotional reaction to hospitalization	12/2/2020 2:24 PM
61	isolation	12/2/2020 2:01 PM
62	unable to use phone	12/2/2020 2:01 PM
63	Being startled by every person coming into their (unfamiliar) space, as hospital personnel are taught to knock	12/2/2020 1:59 PM
64	feeling adequately supported	12/2/2020 1:50 PM
65	be seen as capable	12/2/2020 1:44 PM
66	Unaware if they are being relayed the correct information from the interpreter if one is available	12/2/2020 1:44 PM
67	Ability to use the bedside call light.	11/26/2020 12:56 AM
68	Cant hear alarms	11/25/2020 8:09 AM
69	unable to have phone calls unless computer available	11/24/2020 5:17 PM
70	increased risk for medication errors	11/24/2020 1:30 PM
71	ordering dinner	11/24/2020 1:18 PM
72	Fear of unknown	11/24/2020 11:31 AM
73	ordering meals	11/24/2020 9:38 AM

Healthcare Worker Deaf Culture Competency Survey

74	Communicate with CNA's.	11/24/2020 9:17 AM
75	May not be aware when someone enters their room/space.	11/24/2020 9:09 AM
76	accessing the TV	11/24/2020 8:53 AM
77	Feeling scared/frightened of hospital environment tand uncertainty we all feel related to that which is heightened by not being able to hear	11/24/2020 8:41 AM
78	Difficulty following instructions during tests/procedures when interpreter is not present	11/24/2020 8:04 AM
79	Struggling to ask questions or communicate requests	11/24/2020 7:08 AM
80	difficulty expressing his needs	11/24/2020 7:07 AM
81	understanding the roles of the caregivers in the room	11/24/2020 7:07 AM
82	Safety	11/24/2020 6:56 AM
83	Scared and alarmed if not prepared for what's next	11/24/2020 4:36 AM
84	Getting access to ASL services	11/24/2020 12:42 AM
85	Sad	11/24/2020 12:30 AM
86	can't communicate with other "staff"	11/23/2020 7:40 PM
87	Not knowing how loud their TV is for roommate comfort	11/22/2020 11:02 AM
88	ordering food	11/19/2020 4:07 PM
89	not being fully informed of their condition, treatment	11/18/2020 10:30 AM
90	hearing instructions over a loudspeaker	11/17/2020 6:03 PM
91	They may not understand written material	11/17/2020 5:58 PM
92	privacy issues	11/17/2020 3:06 PM
93	ordering meals if by phone	11/17/2020 2:47 PM
94	pain control	11/17/2020 1:54 PM
95	Won't hear fire alarms or other warnings sounds	11/17/2020 1:53 PM
96	Can't communicate with orderlies	11/17/2020 10:50 AM
97	decision making	11/17/2020 10:28 AM
98	isolation	11/17/2020 10:00 AM
99	wearing mask prevents lipreading	11/17/2020 9:21 AM
100	Depression	11/17/2020 8:46 AM
101	Miscommunication	11/17/2020 8:28 AM
102	communicating pain	11/17/2020 8:12 AM
103	peer support	11/17/2020 8:09 AM
104	having trouble communicating his/her needs to providers	11/17/2020 8:07 AM
105	not understanding why they are there	11/17/2020 7:50 AM
106	Requesting assistance	11/17/2020 6:53 AM
107	Delay in discussions re: health with provider	11/17/2020 6:05 AM
108	Busy units.....constant motion.....	11/17/2020 5:29 AM
109	getting infoormation	11/12/2020 11:39 AM
110	upon opening eyes, it would be startling to find someone in the room without having heard them enter	11/12/2020 7:59 AM

Healthcare Worker Deaf Culture Competency Survey

111	Informed consent process	11/11/2020 8:50 PM
112	communicating with roommate	11/11/2020 5:54 PM
113	intercoms	11/11/2020 11:09 AM
114	fear of not knowing the treatment plan	11/10/2020 11:46 PM
115	Not be able to sleep	11/10/2020 9:25 PM
116	Frustration	11/10/2020 7:41 PM
117	?	11/10/2020 7:39 PM
118	Not hearing cries from other patients	11/10/2020 1:03 PM
119	Can't communicate with everyone they may encounter in an emergency	11/10/2020 10:33 AM
120	Safety	11/10/2020 10:06 AM
121	Hearing emergency alarms, ie Code Red	11/10/2020 9:40 AM
122	coping with a possible roommate and their family/visitors	11/10/2020 9:28 AM
123	Possibility of being "ignored" because of bias	11/10/2020 8:57 AM
124	Understanding verbal patient education	11/10/2020 8:21 AM
125	May feel isolated	11/10/2020 7:59 AM
126	lack of access to support devices used at home	11/10/2020 7:49 AM
127	visitors may be startling (unless there's a notification of approach)	11/10/2020 7:18 AM
128	Navigation	11/10/2020 5:51 AM
129	Inability to express needs	11/10/2020 5:35 AM
130	interacting effectively with dietary staff	11/10/2020 12:58 AM
131	When room mate trying to get assistance	11/10/2020 12:51 AM
132	feelings of isolation	11/10/2020 12:33 AM
133	Ordering meals	11/4/2020 10:59 AM
134	watching tv/entertainment	11/4/2020 10:13 AM
135	startle with inability to hear staff entering room	11/4/2020 10:01 AM
136	discrimination	11/4/2020 9:46 AM
137	following verbal instructions during imaging procedures	11/4/2020 9:40 AM
138	Attention to Emergency	11/4/2020 12:59 AM
139	If there's an emergency, how do they communicate quickly when an interpreter isn't readily available	11/3/2020 10:18 PM
140	calling for help	11/3/2020 4:38 PM
141	Unable to hear what doctors, nurses or others are saying	11/3/2020 4:34 PM
142	Difficulty with TV unless close-captioned	11/3/2020 4:26 PM
143	Understanding what is happening during code fire alarms	11/3/2020 4:19 PM
144	contacting love ones	11/3/2020 3:22 PM
145	ask questions	11/3/2020 2:45 PM
146	Greater potential for becoming disoriented	11/3/2020 2:26 PM
147	can't hear alarms	11/3/2020 1:11 PM
148	Interacting with financial services staff	11/3/2020 12:45 PM

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149	Frustration being misunderstood by staff as a behavior	11/3/2020 12:22 PM
150	inability to communicate with roommate	11/3/2020 12:20 PM
151	He/she may not have 24/7 access to an interpreter from the deaf community	11/3/2020 11:00 AM
152	Not being able to hear the nurse explain what each medication they are receiving is for	11/3/2020 10:57 AM
153	Poor outcome due to miscommunication	11/3/2020 10:11 AM
154	alteration in mobility r/t IV access, port access, etc	11/3/2020 9:52 AM
155	difficulty with room mates	11/3/2020 9:34 AM
156	care team losing their hearing aids	11/3/2020 9:30 AM
157	Difficulty communicating needs	11/3/2020 9:24 AM
158	unable to hear if fire alarm is going off	11/3/2020 8:58 AM
159	understanding hospital procedures	11/3/2020 8:35 AM
160	Anxiety	11/3/2020 8:33 AM
161	Difficulty communicating	11/3/2020 8:21 AM
162	participating in groups	11/3/2020 8:09 AM
163	If homeless, who will advocate for their needs while the hospital?	11/3/2020 7:22 AM
164	hear people coming in the the room	11/3/2020 6:34 AM
165	Loneliness	11/3/2020 2:43 AM
166	Scared	11/2/2020 7:20 AM
167	Obtaining special testing	11/1/2020 2:15 PM
168	Being less regarded when the patient signals a problem (e.g., pain, nausea, etc.).	10/31/2020 2:53 PM
169	feeling lonely	10/30/2020 11:07 PM
170	may not clearly respond to reply when call button pressed	10/28/2020 2:46 PM
171	May not understand written language well	10/27/2020 1:09 PM
172	?	10/27/2020 12:03 PM
173	fear	10/27/2020 11:56 AM
174	ability to understand what is being said to them by physicians and nurses and ancillary staff	10/26/2020 8:30 PM
175	IV may block their hand from signing.	10/26/2020 5:59 PM
176	getting medications	10/26/2020 4:07 PM
177	unable to understand the discharge instructions	10/26/2020 2:56 PM
178	Difficulty with admission process	10/26/2020 2:16 PM
179	unable to request assistance with call light	10/26/2020 1:22 PM
180	Hearing someone warning of danger	10/26/2020 1:20 PM
181	May have low literacy level or unable to read in English	10/26/2020 12:24 PM
182	adjusting to level of activity	10/26/2020 12:18 PM
183	announcements	10/26/2020 11:35 AM
184	realizing someone has entered the room	10/26/2020 10:47 AM
185	x	10/26/2020 10:35 AM
186	Loss of hearing aids (if applicable)	10/26/2020 10:27 AM

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187	what is happening to them	10/26/2020 10:15 AM
188	unable to hear fire warnings.	10/26/2020 9:51 AM
189	person may be nervous or scared and may not be able to communicate this	10/26/2020 9:50 AM
190	communication with ambulating bed to bathroom asking for help	10/26/2020 9:42 AM
191	they can't hear if their alarms are going off; continue to beep	10/26/2020 9:40 AM
192	They won't hear warning monitors	10/26/2020 9:40 AM
193	TV	10/26/2020 9:21 AM
194	Difficulty sleeping	10/26/2020 8:57 AM
195	Difficulty communicating with ancillary staff	10/26/2020 8:43 AM
196	Getting adequate information about treatments and other health related interactions	10/26/2020 8:36 AM
197	Not fully understanding instructions	10/26/2020 8:15 AM
198	Difficulty watching tv as sometimes close caption is too small and far away	10/26/2020 7:12 AM
199	Not hearing emergency alarms	10/26/2020 7:03 AM
200	Discrimination	10/26/2020 6:55 AM
201	Shame	10/26/2020 6:52 AM
202	3	10/26/2020 6:36 AM
203	Sleep	10/26/2020 6:32 AM
204	Pain relief	10/22/2020 12:41 PM
205	long wait times for interpretation	10/22/2020 9:55 AM
206	Hearing a staff call light	10/21/2020 10:07 AM
207	unable to hear any emergency announcements ie fire	10/21/2020 8:00 AM
208	withdrawal	10/20/2020 10:30 PM
209	Sense of loneliness	10/20/2020 8:23 AM
210	IV's/medical equipment or injuries may restrict movement for ASL	10/19/2020 5:05 PM
211	isolation	10/19/2020 11:42 AM
212	getting medications	10/19/2020 11:16 AM
213	Cannot watch all programs in TV	10/19/2020 10:52 AM
214	using the nurse call button	10/19/2020 10:42 AM
215	Support staff w/o knowledge of deaf/hh issues & com techniquesmm g	10/19/2020 10:17 AM
216	anxiety	10/19/2020 10:02 AM
217	Getting an interpreter	10/19/2020 9:50 AM
218	Loneliness	10/19/2020 9:45 AM
219	Delay in care due to time to obtain services	10/19/2020 9:34 AM
220	delayed information based on interpreter availability	10/19/2020 9:05 AM
221	they may be ignored by staff	10/19/2020 9:03 AM
222	assumptions about relationships	10/19/2020 8:52 AM
223	understanding follow-up	10/19/2020 8:52 AM
224	communicating need to go to the bathroom	10/19/2020 8:35 AM

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225	Loneliness due to COVID and isolation from family	10/19/2020 8:07 AM
226	challenges getting an ASL interpreter	10/19/2020 7:51 AM
227	not knowing why they are being transported	10/19/2020 6:01 AM
228	TV will need to have closed captions.	10/19/2020 1:06 AM
229	Limited access to interpreters depending on hospital and time of day	10/19/2020 12:32 AM
230	unable to hear bells and alarms	10/18/2020 11:23 PM
231	Hearing the television	10/18/2020 11:23 PM
232	Anger or uncontrolled behavior	10/18/2020 11:12 PM
233	difficulty communicating with dietary and other staff	10/18/2020 10:56 PM
234	can't hear fire alarm	10/18/2020 10:41 PM
235	access to follow-up nursing monitoring	10/18/2020 10:27 PM
236	Communication	10/18/2020 10:10 PM
237	"	10/18/2020 9:59 PM
238	communication simple needs such as diet requests	10/18/2020 9:57 PM
239	Increased risk of medical person error	10/18/2020 9:54 PM
240	Being away from deaf culture	10/16/2020 4:52 PM
241	not understanding how to use the call button ask for help etc	10/15/2020 3:40 PM
242	safety	10/15/2020 11:08 AM
243	anticipation	10/14/2020 3:13 PM
244	getting a translator	10/14/2020 12:42 AM
245	communicating pain levels	10/13/2020 8:19 PM
246	to communicate with other patients	10/13/2020 4:12 PM
247	Unable to hear firearm--need to see alarms/lights	10/13/2020 3:38 PM
248	reporting pain	10/13/2020 2:30 PM
249	Can't hear police sirens/warnings	10/13/2020 12:51 PM
250	Nurses who need to wake them up may startle them if touching.	10/13/2020 11:19 AM
251	patient may not be able to communicate with lab	10/13/2020 10:59 AM
252	Can't communicate for food services	10/13/2020 9:17 AM
253	call bell	10/13/2020 9:16 AM
254	Can only press help button	10/13/2020 9:12 AM
255	not being able to see printed word	10/13/2020 8:42 AM
256	access to WIFI for texting	10/13/2020 8:21 AM
257	asking for help with ADLs	10/13/2020 8:16 AM
258	Filling out forms	10/13/2020 7:51 AM
259	consenting for procedures particularly emergent	10/13/2020 7:39 AM
260	feeling scared	10/12/2020 10:57 PM
261	having conversations on their fears/worries about their hospitalization	10/12/2020 8:47 PM
262	not able to have an interpreter the whole time needed	10/12/2020 8:26 PM

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263	feeling isolated	10/12/2020 7:13 PM
264	-	10/12/2020 5:55 PM
265	Not getting needs met	10/12/2020 5:17 PM
266	Fire alarms	10/12/2020 3:06 PM
267	being misidentified	10/12/2020 3:06 PM
268	Can't wear hearing aids	10/12/2020 1:51 PM
269	May need tv or other audio device too loud and be asked to turn it down,	10/12/2020 1:51 PM
270	Untreated pain	10/12/2020 1:27 PM
271	fire alarm	10/12/2020 1:25 PM
272	pain management	10/12/2020 1:22 PM
273	trouble communicate with roommate	10/12/2020 1:19 PM
274	I don't know	10/12/2020 1:15 PM
275	Undereducated providers in dealing with HOH/deaf persons	10/12/2020 1:15 PM
276	Fear of not hearing any alarms or alerts with equipment.	10/9/2020 8:53 PM
277	hearing when someone enters the room	10/9/2020 1:51 PM
278	can not hear any instructions.	10/8/2020 9:24 AM
279	missing overhead pages intended for patients	10/5/2020 3:32 PM
280	Lack of interpreter	10/5/2020 12:38 PM
281	communicating meal preferences	10/5/2020 7:42 AM
282	understanding medications being administered	10/4/2020 11:36 AM
283	Inability to connect to others and feeling of isolation	10/2/2020 10:01 AM
284	Not having access to interpreters when speaking with staff	10/1/2020 1:20 PM
285	using the TV	10/1/2020 12:42 PM
286	cannot communicate with custodial staff or MA for assistance	10/1/2020 10:46 AM
287	Not being able to communicate with unit secretary over intercom.	9/30/2020 11:54 PM
288	restlessness	9/30/2020 12:56 PM
289	Pt may become board as cannot watch TV or listen to music.	9/30/2020 10:46 AM
290	communicating dietary needs and wants	9/29/2020 5:26 PM
291	isolation	9/29/2020 4:53 PM
292	lack of knowledge of procedures	9/29/2020 3:53 PM
293	difficulty communicating with nonmedical staff such as dietary aides	9/29/2020 2:08 PM
294	feeling isolated	9/29/2020 12:06 PM
295	staff biases (communicating with a family member rather than pt, for example)	9/29/2020 9:46 AM
296	not knowing if there is a problem with other patient that may affect them	9/29/2020 8:51 AM
297	getting enough sleep	9/29/2020 8:50 AM
298	difficulty making medical decisions while in the hospital	9/28/2020 10:24 PM
299	safety	9/28/2020 9:37 PM
300	not able to hear her surrounding may make it more unsafe	9/28/2020 8:09 PM

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301	no family	9/28/2020 4:55 PM
302	instruction during testing	9/28/2020 3:55 PM
303	May be considered unconscious/unresponsive when they are sleeping	9/28/2020 3:42 PM
304	understanding of procedures and need for them	9/28/2020 3:05 PM
305	watching TV to hear the sound	9/28/2020 2:15 PM
306	when in pain	9/28/2020 2:04 PM
307	Roommates/visitors	9/28/2020 1:21 PM
308	prejudice/discrimination from staff	9/28/2020 1:03 PM
309	gaps in discharge planning	9/28/2020 12:48 PM
310	may lack info about care and options	9/28/2020 12:35 PM
311	Poor treatment outcomes	9/28/2020 12:28 PM
312	Boredom, isolation since no one else is communicating	9/28/2020 12:16 PM
313	Hearing announcements	9/28/2020 12:10 PM
314	Getting needs met such as pain medication and food	9/28/2020 12:04 PM
315	May not understand what's happening in their care	9/28/2020 11:38 AM
316	Decreased interactions with team members	9/28/2020 10:28 AM
317	Medication side effects	9/28/2020 9:43 AM
318	Making basic needs known	9/28/2020 9:41 AM
319	clarification of medication	9/28/2020 9:39 AM
320	inability to hear the TV	9/28/2020 9:30 AM
321	Knowing when someone is approaching them if they are sleeping	9/28/2020 9:13 AM
322	difficulty getting food/fluid	9/28/2020 9:12 AM
323	Restricted use of their own phone for communication purposes	9/28/2020 9:10 AM
324	communicating with food service, janitorial staff, etc.	9/28/2020 8:54 AM
325	Not being able to communicate with a roommate	9/28/2020 8:54 AM
326	questions about where personal use items/toiletries are	9/28/2020 8:22 AM
327	not hearing people knock or announce themselves when entering the room	9/28/2020 8:21 AM
328	Knowing their rights as a deaf patient	9/28/2020 8:13 AM
329	hearing warning tones on monitors	9/28/2020 8:13 AM
330	Securing an interpreter	9/28/2020 7:39 AM
331	knowing staff have entered room	9/28/2020 7:32 AM
332	Difficulty understanding patient care plan	9/28/2020 7:05 AM
333	The gross lack of ASL interpreters in the state of Rhode Island	9/28/2020 6:57 AM
334	Being safe in an emergency situation i.e., lock down	9/28/2020 6:39 AM
335	judgements people make about intellect because of communication/hearing	9/28/2020 6:37 AM
336	May not be able to write or read depending on illness	9/28/2020 6:19 AM
337	Security - intruder	9/28/2020 5:24 AM
338	Anxiety	9/28/2020 4:08 AM

Healthcare Worker Deaf Culture Competency Survey

339	Unable to hear when someone has entered into the room	9/28/2020 12:00 AM
340	Communicating with food service staff & clerical	9/27/2020 11:50 PM
341	trouble getting staff's attention	9/27/2020 11:05 PM
342	Communicating with roommate	9/27/2020 10:40 PM
343	Difficulty understanding what the team is talking about as they communicate with one another	9/27/2020 10:38 PM
344	might not understand/hear what to report to MD or nurse	9/27/2020 10:28 PM
345	Inability to order meals	9/27/2020 9:50 PM
346	Afraid to ask for additional help	9/27/2020 9:19 PM
347	Unable to hear emergency signal to evacuate	9/27/2020 9:17 PM
348	Enjoying entertainment like TV	9/27/2020 9:16 PM
349	Communicating with a roommate	9/27/2020 9:15 PM
350	Deaf friends or family unable to find them	9/27/2020 9:00 PM
351	Calling for help	9/27/2020 8:59 PM
352	Inability for health workers to communicate to patients	9/27/2020 8:54 PM
353	Hearing emergency pages or notifications like fire alarm	9/27/2020 8:49 PM
354	anxiety that they're concerns won't be understood/valued	9/27/2020 8:49 PM
355	Feeling lonely	9/27/2020 8:48 PM
356	Verifying identity before tests	9/27/2020 8:46 PM
357	the interpretor does not understand the disease	9/27/2020 3:48 PM
358	If Television has closed caption.	9/24/2020 9:44 PM
359	not clearly understanding situation'condition due to communication	9/23/2020 10:09 PM
360	won't be able to communicate with roommate	9/23/2020 4:15 PM
361	difficulty communicating with housekeeping staff	9/23/2020 1:29 PM
362	will not know what's happening in their care	9/23/2020 11:20 AM
363	providers only make up a fraction of needed communication. Nurses, imaging other communication needs are critical.	9/22/2020 9:29 PM
364	Hearing the staff	9/22/2020 5:46 PM
365	understanding medications being used	9/22/2020 2:49 PM
366	unaware of fire drill or fire	9/22/2020 1:37 PM
367	People may treat them like they are cognitively limmited	9/22/2020 1:27 PM
368	Hearing alarms	9/22/2020 12:33 PM
369	Feeling s of isolation r/t lack of ability or lack of communication	9/22/2020 12:00 PM
370	inability to respond to emergency directives	9/22/2020 10:41 AM
371	INCREASED ANXIETY AND ISOLATION	9/22/2020 12:13 AM
372	Difficulty understanding discharge instructions	9/21/2020 9:01 PM
373	Lack of support	9/21/2020 6:54 PM
374	patient may prefer written documents or to not have a interpretor but hospital policy sometimes forces them to	9/21/2020 4:48 PM
375	Ability to watch TV if not CC	9/21/2020 4:15 PM

Healthcare Worker Deaf Culture Competency Survey

376	Staff may assume they are intellectually handicapped	9/21/2020 3:25 PM
377	Misinterpretation or misunderstanding	9/21/2020 3:21 PM
378	unable to hear when the call light is being responded to	9/21/2020 3:05 PM
379	why test are being done	9/21/2020 3:02 PM
380	Difficulty signalling need for help	9/21/2020 1:12 PM
381	Not being provided an interpreter	9/21/2020 12:51 PM
382	order food	9/21/2020 12:48 PM
383	Unable to communicate with roommate	9/21/2020 12:36 PM
384	interacting with room mate	9/21/2020 12:36 PM
385	watching TV if not close captioned	9/21/2020 12:11 PM
386	lack of social interaction with other patients	9/21/2020 11:56 AM
387	Communication with roommates	9/21/2020 11:32 AM
388	communicating problems to staff	9/21/2020 11:28 AM
389	Advocacy	9/21/2020 11:20 AM
390	CDI not available	9/21/2020 11:19 AM
391	Lack of hearing equipment	9/21/2020 11:13 AM
392	Knowing their rights	9/21/2020 11:02 AM
393	can't hear fire alarm	9/21/2020 10:59 AM
394	Loss of support system (esp during Pandemic)	9/21/2020 10:02 AM
395	Saying "yes" to questions asked of them without really understanding the question	9/21/2020 9:59 AM
396	cannot hear alarms going off	9/21/2020 9:50 AM
397	Difficulty communicating with dietary staff.	9/21/2020 9:42 AM
398	Contacting family/outside support	9/21/2020 9:39 AM
399	Notification of a phone call	9/21/2020 9:36 AM
400	Can't order food if it is done through a listening phone	9/21/2020 9:34 AM
401	They won't be able to communicate with roommates	9/21/2020 9:21 AM
402	Social isolation	9/21/2020 9:15 AM
403	they may be at high risk for adverse health outcomes	9/21/2020 9:10 AM
404	difficulty communicating pain	9/21/2020 9:05 AM
405	frustration	9/21/2020 8:49 AM
406	time factors	9/21/2020 8:44 AM
407	misunderstood	9/21/2020 8:33 AM
408	They may not be able to understand directions in the event of an emergency, such as a fire and/or evacuation	9/21/2020 8:31 AM
409	discrimination	9/21/2020 8:26 AM
410	treated as unintelligent	9/21/2020 7:49 AM
411	Difficulty ordering meals/alerting dietary of preferences	9/21/2020 7:39 AM
412	Anxiety and or depression not being observed or treated	9/21/2020 7:26 AM
413	Doesn't want to bring attention to themself	9/21/2020 7:00 AM

Healthcare Worker Deaf Culture Competency Survey

414	lack of informed consent	9/21/2020 6:01 AM
415	May not be able to communicate with roommate, housekeeping and dietary	9/21/2020 5:56 AM
416	Understanding their POC	9/21/2020 4:24 AM
417	Not hearing a fire alarm	9/21/2020 2:49 AM
418	having needs adequately addressed	9/21/2020 1:22 AM
419	A confused elderly patient from another room wanders into the deaf patient's room will they are sleeping not hearing them...	9/21/2020 1:01 AM
420	Don't know if medical equipment is beeping	9/20/2020 11:30 PM
421	inability to hear alarms	9/20/2020 11:19 PM
422	can't hear tv and may not have subtitles	9/20/2020 10:52 PM
423	Housekeeping communication	9/20/2020 10:39 PM
424	People interacting with the patient who don't know they are deaf.	9/20/2020 10:19 PM
425	Anxiety	9/20/2020 10:08 PM
426	Not be introduced properly to staff	9/20/2020 10:00 PM
427	Unable	9/20/2020 9:56 PM
428	Understanding	9/20/2020 9:42 PM
429	Does not know when tests are ordered what this may mean	9/20/2020 9:39 PM
430	Being aware of emergencies	9/20/2020 9:38 PM
431	Being in the bathroom or behind a curtain and not realizing someone is in their room	9/20/2020 9:36 PM
432	Be ignored	9/20/2020 9:34 PM
433	call lights	9/20/2020 9:30 PM
434	difficulty in making his/her needs known	9/20/2020 9:29 PM
435	Answering questions asked by food handlers	9/20/2020 9:27 PM
436	hearing if nurse is nearby	9/20/2020 9:21 PM
437	Inability to communicate with family	9/20/2020 9:11 PM
438	Hearing alarms	9/20/2020 9:11 PM
439	lack of access to tv	9/20/2020 9:11 PM
440	Not enough providers who know ASL	9/20/2020 8:58 PM
441	need to use restroom	9/20/2020 8:57 PM
442	Frustration	9/20/2020 8:53 PM
443	Television	9/20/2020 8:49 PM
444	does not hear anyone enter the room	9/20/2020 8:45 PM
445	obesity	9/20/2020 8:41 PM
446	Talkingconnecting with family and resources without personal traslation	9/20/2020 8:38 PM
447	unable to socialize	9/20/2020 8:38 PM
448	Watching tv/ other entertainment	9/20/2020 8:38 PM
449	Instructions	9/20/2020 8:37 PM
450	Watching tv	9/20/2020 8:35 PM
451	Delays in obtaining access to services (interpreters, etc)	9/20/2020 8:32 PM

Healthcare Worker Deaf Culture Competency Survey

452	Limited resources	9/20/2020 8:30 PM
453	Social issues	9/20/2020 12:30 PM
454	A fire alarm	9/19/2020 11:40 AM
455	Summoning help for getting out of bed.	9/18/2020 4:56 PM
456	Communicating to others	9/17/2020 6:38 PM
457	Detecting an alarm in an emergency	9/17/2020 3:51 PM
458	staff assuming patient can read lips	9/17/2020 10:42 AM
459	Unable to hear medical equipment alarms	9/16/2020 8:56 PM
460	Making calls to outside family	9/16/2020 6:30 PM
461	lack of understanding medical procedures	9/16/2020 5:01 PM
462	Lack of appropriate interpreters	9/16/2020 4:33 PM
463	Payment/insurance	9/16/2020 2:28 PM
464	Inadequate access to interpreter services	9/16/2020 2:20 PM
465	cannot use the phone	9/16/2020 1:33 PM
466	Difficulty understanding patient teaching	9/16/2020 12:40 PM
467	COMMUNICATING CONDITION TO THE STAFF	9/16/2020 12:32 PM
468	social isolation (roommate, staff), TVs do not always have CC	9/16/2020 12:13 PM
469	IV pump alarm	9/16/2020 12:04 PM
470	Communication with aides, CNAs, or other personal-care providers	9/16/2020 11:09 AM
471	difficulty communicating with food service staff	9/16/2020 8:29 AM
472	understanding discharge instructions	9/16/2020 8:26 AM
473	Discomfort sharing personal health information with interpreter	9/16/2020 7:36 AM
474	at risk for medical issue to be undiagnosed due to difficult to communicate issue	9/16/2020 5:38 AM
475	unable to hear a fire alarm or other important alarms	9/15/2020 9:49 PM
476	Getting support when learning about bad diagnosis and prognosis	9/15/2020 9:43 PM
477	medical error	9/15/2020 9:33 PM
478	More time spent in hospital	9/15/2020 9:31 PM
479	initial intake info	9/15/2020 8:45 PM
480	Lack of information on medication and treatment	9/15/2020 8:28 PM
481	Embarrassed by deafness	9/15/2020 8:28 PM
482	Floor washers	9/15/2020 8:27 PM
483	Not every deaf or hoh person uses ASL	9/15/2020 7:44 PM
484	Inadequate care	9/15/2020 7:26 PM
485	people walking in on them without warning	9/15/2020 7:01 PM
486	inability to understand if there is a fire if no visual signals are present	9/15/2020 6:40 PM
487	Lack of understanding of care plan due to improper or miscommunication of care plan	9/15/2020 6:22 PM
488	Description of pain/problem	9/15/2020 5:43 PM
489	unable to participate in ongoing care assessments	9/15/2020 5:42 PM

Healthcare Worker Deaf Culture Competency Survey

490	HCP's giving lesser care	9/15/2020 4:58 PM
491	arranging discharge planning	9/15/2020 4:44 PM
492	Using door bells to access locked units	9/15/2020 4:33 PM
493	Difficulty signalling need for help	9/15/2020 3:53 PM
494	Face masks of providers prevent lip reading	9/15/2020 3:44 PM
495	miscommunication	9/15/2020 3:38 PM
496	can't hear the phone ring, should have a flashing light	9/15/2020 3:18 PM
497	not able to ask questions	9/15/2020 3:14 PM
498	night time interruptions	9/15/2020 2:47 PM
499	Avoidance by hospital staff who are unable to communicate with patient	9/15/2020 2:44 PM
500	feeling discrimination	9/15/2020 2:41 PM
501	Cultural issues	9/15/2020 1:59 PM
502	difficulty communicating with nonmedical staff such as dietary aides	9/15/2020 1:54 PM
503	Feeling left out of conversations among providers in the room	9/15/2020 1:50 PM
504	Bored/ can't pass time with television	9/15/2020 1:35 PM
505	shared rooms	9/15/2020 1:34 PM
506	Negotiating shared space with room mate	9/15/2020 1:08 PM
507	feeling afraid	9/15/2020 1:01 PM
508	Increased risk of delirium	9/15/2020 1:01 PM
509	Support group participation	9/15/2020 12:59 PM
510	Lack of access to closed captioning on television	9/15/2020 12:58 PM
511	Feeling of isolation	9/15/2020 12:57 PM
512	difficulty getting needs met.	9/15/2020 12:57 PM
513	Less confidentiality	9/15/2020 12:56 PM
514	not being informed about where you are being wheeled	9/15/2020 12:54 PM
515	if there is another patient cannot hear them	9/15/2020 12:52 PM
516	can't clearly describe symptoms	9/15/2020 12:52 PM
517	delay in care	9/15/2020 12:51 PM
518	inability to experience pleasant choir type entertainment in hospital	9/15/2020 12:49 PM
519	having to wait a long time for interpreter to arrive	9/15/2020 12:45 PM
520	Having to wait for an interpreter or VRI	9/15/2020 12:39 PM
521	Unable to hear the TV.	9/15/2020 12:35 PM
522	Adjusting to different environment	9/15/2020 12:30 PM
523	unsteady while walking in the hallway--people passing by quickly could confuse sense of balance.	9/15/2020 12:29 PM
524	Connecting with staff	9/15/2020 12:21 PM
525	Difficulty communicating with roommate and their family	9/15/2020 12:20 PM
526	people who think just speaking louder solves the hearing problem	9/15/2020 12:17 PM
527	difficulty comprehending information	9/15/2020 12:09 PM

Healthcare Worker Deaf Culture Competency Survey

528	Challenges obtaining closed captioning on TV	9/15/2020 12:05 PM
529	lack of sleep; disturbed sleep wake cycle	9/15/2020 12:01 PM
530	injury from falls	9/15/2020 12:00 PM
531	Being treated as less capable than they are	9/15/2020 11:57 AM
532	difficulty getting an interpreter in a timely manner	9/15/2020 11:57 AM
533	using the call light	9/15/2020 11:54 AM
534	communicating needs, desires to ancillary staff	9/15/2020 11:54 AM
535	Mood-can feel isolated and secluded if needs are not met	9/15/2020 11:53 AM
536	difficulty following pre or pos procedure instructions	9/15/2020 11:52 AM
537	feeling isolated	9/15/2020 11:52 AM
538	Inability to hear fire or emergency alarms	9/15/2020 11:52 AM
539	Visitors	9/15/2020 11:51 AM
540	Requesting emergency assistance	9/15/2020 11:50 AM
541	Safety concerns	9/15/2020 11:50 AM
542	knowing about changes throughout their day (not communicated with interpreter)	9/15/2020 11:50 AM
543	TV may not have closed caption available	9/15/2020 11:49 AM
544	Not being presented important information in a way they can understand	9/15/2020 11:47 AM
545	Less engaging things to do during the day (TV may not have close captioning)	9/15/2020 11:45 AM
546	The transport person bringing the pt for testing outside the room	9/15/2020 11:45 AM
547	Feeling lonely or undersupported	9/15/2020 11:42 AM
548	staff misunderstanding	9/15/2020 11:42 AM
549	inadvertant depersonalization by staff	9/15/2020 11:41 AM
550	making their needs known	9/15/2020 11:36 AM
551	Dietary	9/15/2020 11:34 AM
552	food service	9/15/2020 11:30 AM
553	Anxiety about hospital stay	9/15/2020 11:27 AM
554	inability to use regular telephone	9/15/2020 11:26 AM
555	Limited english in writing notes to medical staff	9/15/2020 11:22 AM
556	unknown	9/15/2020 11:13 AM
557	A sense of isolation	9/15/2020 11:13 AM
558	The provider may think the deaf person is lower intelligence, when really being deaf is less rarely related to reduced intelligence.	9/15/2020 11:03 AM
559	Hearing fire alarm while asleep	9/15/2020 10:47 AM
560	fire alarm without lights	9/15/2020 10:41 AM
561	awareness of environment	9/15/2020 10:40 AM
562	Communicating with the kitchen staff	9/15/2020 10:30 AM
563	requesting to use the bathroom	9/15/2020 10:03 AM
564	being unable to communicate with other support staff, ie cafeteria workers, housekeepers	9/15/2020 9:58 AM
565	Unprepared for course of care or discharge	9/15/2020 9:46 AM

Healthcare Worker Deaf Culture Competency Survey

566	going to the gift shop	9/15/2020 9:45 AM
567	informed consent	9/15/2020 9:43 AM
568	Questions about what's happening	9/15/2020 9:42 AM
569	medical errors	9/15/2020 9:35 AM
570	feelings of isolation	9/15/2020 9:32 AM
571	hear emergency bells/overhead announcements	9/15/2020 9:31 AM
572	social isolation	9/15/2020 9:23 AM
573	discharge planning	9/15/2020 9:18 AM
574	unable to hear entertainment (TV with subtitles)	9/15/2020 9:17 AM
575	Inability to hear alarms	9/15/2020 9:15 AM
576	providers sharing all information	9/15/2020 9:10 AM
577	Unable to communicate with roommate	9/15/2020 9:07 AM
578	?	9/15/2020 9:00 AM
579	Food preferences and allergy alerts	9/15/2020 8:56 AM
580	fear of unfamiliar surroundings	9/15/2020 8:54 AM
581	lack of visual aides, TTY's,	9/15/2020 8:51 AM
582	Understanding/reading complicated written materials/consents	9/15/2020 8:43 AM
583	Communicating with other patients in their room	9/15/2020 8:38 AM
584	Fear	9/15/2020 8:31 AM
585	fear	9/15/2020 8:21 AM
586	managing visitors	9/15/2020 8:14 AM
587	Confusion about medications	9/15/2020 8:11 AM
588	Can't hear announcements	9/15/2020 8:04 AM
589	Insufficient access to order food or request necessary items	9/15/2020 7:46 AM
590	Roommate challenges due to limited communication	9/15/2020 7:30 AM
591	Communicating symptoms to staff	9/15/2020 7:06 AM
592	People trying to be overly helpful (annoying)	9/15/2020 6:52 AM
593	Unable to hear alarms or alerts on devices in the hospital	9/15/2020 6:25 AM
594	Review of discharge instructions, unless written	9/15/2020 5:41 AM
595	Safety signals (like fire alarms) from PA system/announcements	9/15/2020 5:29 AM
596	Insomnia	9/15/2020 5:13 AM
597	Confusion	9/15/2020 3:16 AM
598	Not being able to communicate with dietary for meal choices	9/15/2020 2:22 AM
599	Difficulty communicating updates to family and friends	9/15/2020 12:26 AM
600	Unable to use intercom types of call systems to access nurse	9/15/2020 12:19 AM
601	Deaf friends or family unable to find them	9/15/2020 12:19 AM
602	Frustration	9/15/2020 12:14 AM
603	Using call bell	9/14/2020 11:52 PM

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604	Lack of provider knowledge on acceptable behaviors	9/14/2020 11:48 PM
605	Food service	9/14/2020 11:20 PM
606	Will not be able to communicate in a timely manner, must wait for interpreter service	9/14/2020 11:14 PM
607	Why they are being stuck with numerous needles	9/14/2020 11:02 PM
608	Healthcare providers may make false assumptions about their health literacy	9/14/2020 10:56 PM
609	Can't talk with roommate	9/14/2020 10:36 PM
610	Finding assistance when lost in hospital	9/14/2020 10:31 PM
611	Not being able to hear emergency information broadcast overhead	9/14/2020 10:24 PM
612	lack of advocacy	9/14/2020 10:21 PM
613	Might not receive the same questions about his well being and needs that have not been met (eg, room temperature, lighting, etc). Staff might not assess these issues because they can't communicate and an interpreter is usually reserved for medial questions.	9/14/2020 10:15 PM
614	Discharge plan	9/14/2020 10:10 PM
615	loss of hearing aides when staff put them away	9/14/2020 10:00 PM
616	difficulty communicating to registration personel	9/14/2020 9:54 PM
617	Difficulty ordering food	9/14/2020 9:51 PM
618	coordinating visitors for social support	9/14/2020 9:50 PM
619	Communication with housekeeping or dietary personnel	9/14/2020 9:44 PM
620	Knowing when rounds will be	9/14/2020 9:36 PM
621	Disorientation	9/14/2020 9:34 PM
622	Providing consent/refusal for any medical procedures	9/14/2020 9:33 PM
623	Communicating needs	9/14/2020 9:31 PM
624	Others may speak to the patient, expecting verbal response	9/14/2020 9:23 PM
625	danger of collisions with others	9/14/2020 9:22 PM
626	Isolation	9/14/2020 9:21 PM
627	Emergency evacuation	9/14/2020 9:21 PM
628	Inform the nurses when their infusion or alarm is beeping	9/14/2020 9:19 PM
629	Calling a nurse	9/14/2020 9:17 PM
630	Issues in sharing a room	9/14/2020 9:15 PM
631	Speaking with roommates	9/14/2020 9:14 PM

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#	4	DATE
1	communicating about nature of symptoms, reactions, questions about treatment, problem solving challenges	1/1/2021 9:56 AM
2	???	12/15/2020 12:15 AM
3	Expressing their needs to staff	12/14/2020 8:54 PM
4	anxiety	12/14/2020 3:39 PM
5	would not be able to get the things they need	12/14/2020 2:27 PM
6	Not knowing if an alarm or request for help has been received	12/14/2020 1:12 PM
7	Lack of control over environment	12/14/2020 11:58 AM
8	explaining their symptoms	12/14/2020 11:08 AM
9	not understanding the plan of care	12/14/2020 11:06 AM
10	Hearing fire alarm	12/14/2020 11:05 AM
11	Awareness of people coming in and going out of room	12/14/2020 11:00 AM
12	Know	12/14/2020 10:51 AM
13	Explaining pain	12/14/2020 10:48 AM
14	x	12/14/2020 10:47 AM
15	feeling confused	12/10/2020 5:09 PM
16	startled when staff enter room	12/8/2020 4:52 PM
17	Not hearing roommate	12/8/2020 4:31 PM
18	communicating with roommate	12/8/2020 10:29 AM
19	inability to explain needs	12/7/2020 3:48 PM
20	being fully aware of diagnosis and treatment	12/7/2020 3:27 PM
21	Startled	12/7/2020 2:12 PM
22	feeling isolated	12/7/2020 12:40 PM
23	Feeling isolated.	12/7/2020 12:30 PM
24	getting what they need when they need it	12/7/2020 11:20 AM
25	use of electronics if cc not avail.	12/7/2020 11:06 AM
26	Depression	12/7/2020 10:58 AM
27	Poor lighting	12/7/2020 10:53 AM
28	access to services	12/7/2020 10:49 AM
29	Orientation	12/7/2020 10:44 AM
30	Reporting a change in physical health	12/7/2020 10:42 AM
31	Calling for help in an emergency	12/7/2020 10:34 AM
32	Fear	12/7/2020 10:18 AM
33	getting aid in hygiene/going to the bathroom	12/7/2020 10:16 AM
34	Not having an interpreter	12/7/2020 10:16 AM
35	inability to access appropriate resources for entertainment	12/7/2020 10:14 AM
36	Frustration	12/7/2020 10:14 AM
37	advocating for self when interpreter is not present (outside of formal conversations)	12/7/2020 10:13 AM

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38	unable to hear words spoken in CAT scan etc	12/7/2020 10:06 AM
39	hearing a fire alarm	12/7/2020 9:55 AM
40	Don't know	12/7/2020 9:52 AM
41	emergency	12/4/2020 8:50 AM
42	Anxiety	12/3/2020 2:49 AM
43	Communication through intercoms	12/2/2020 7:09 PM
44	Fear/anxiety	12/2/2020 6:31 PM
45	making specific requests	12/2/2020 3:11 PM
46	Not having ancillary staff (kitchen, etc) know they are deaf	12/2/2020 2:56 PM
47	pain issues	12/2/2020 2:44 PM
48	ashamed	12/2/2020 2:26 PM
49	Potential for Low Health Literacy	12/2/2020 2:24 PM
50	food preferences denied	12/2/2020 2:01 PM
51	speaking with health care staff	12/2/2020 2:01 PM
52	Not hearing alarms/alerts for their safety	12/2/2020 1:59 PM
53	calling for help	12/2/2020 1:50 PM
54	Obtaining information	11/25/2020 8:09 AM
55	fall risk if unable to call for assist to bathroom	11/24/2020 1:30 PM
56	being unable to hear danger sounds- ie, alarms	11/24/2020 11:31 AM
57	Be frightened when someone enters the room, they didn't hear walk in.	11/24/2020 9:17 AM
58	May need assistance with hearing devices	11/24/2020 9:09 AM
59	During COVID having visitors	11/24/2020 8:53 AM
60	Not always understanding everything but being timid to ask or sensing that providers are busy and not wanting to be a bother or not knowing how to get their attention	11/24/2020 8:41 AM
61	Increased risk of delirium r/t isolation and decreased stimulation in patients who are at risk for delirium due to age/diagnosis/treatment	11/24/2020 8:04 AM
62	Not being able to hear anyone coming into the room	11/24/2020 7:08 AM
63	having access to a phone that translates into written word	11/24/2020 7:07 AM
64	Not hearing a fire drill	11/24/2020 6:56 AM
65	Difficulty asking for what they need	11/24/2020 4:36 AM
66	Poor sleep	11/24/2020 12:30 AM
67	waiting longer for assistance	11/23/2020 7:40 PM
68	Increased risk of misidentification by not being able to confirm ID	11/22/2020 11:02 AM
69	using the television	11/19/2020 4:07 PM
70	difficulty accessing family members	11/18/2020 10:30 AM
71	room mate not understanding	11/17/2020 6:03 PM
72	May be sicker when presenting for care	11/17/2020 5:58 PM
73	safety	11/17/2020 3:06 PM
74	explaining concerns	11/17/2020 2:47 PM

Healthcare Worker Deaf Culture Competency Survey

75	Won't hear ancillary staffs questions—dietary staff	11/17/2020 1:53 PM
76	Can't communicate with kitchen staff	11/17/2020 10:50 AM
77	time waiting for a sign interperter	11/17/2020 10:00 AM
78	Anxiety	11/17/2020 8:46 AM
79	Frustration	11/17/2020 8:28 AM
80	d/c planning	11/17/2020 8:12 AM
81	realize how little I really know about the topic	11/17/2020 8:09 AM
82	feeling alone	11/17/2020 7:50 AM
83	Alarms	11/17/2020 6:53 AM
84	Loneliness especially on night shifts	11/17/2020 5:29 AM
85	discrimination or judgement	11/12/2020 7:59 AM
86	logistical questions (bathing, bathroom)	11/11/2020 5:54 PM
87	Be unaware of what is going on.	11/10/2020 9:25 PM
88	Inferiority	11/10/2020 7:41 PM
89	?	11/10/2020 7:39 PM
90	Not understanding hospital protocols	11/10/2020 1:03 PM
91	Communicating through call bell system	11/10/2020 9:40 AM
92	feeling safe using the bathroom without knowing if anyone is outside the door	11/10/2020 9:28 AM
93	Reading/Consenting to complex procedures	11/10/2020 8:57 AM
94	Communicating with the dietary staff	11/10/2020 8:21 AM
95	May have difficulty with reliance on written communication	11/10/2020 7:59 AM
96	feelings of isolation	11/10/2020 7:49 AM
97	is the TV accessible (closed captioning available?)	11/10/2020 7:18 AM
98	Having to wait for interpreters	11/10/2020 5:51 AM
99	fear	11/10/2020 12:33 AM
100	Subtitles on the television	11/4/2020 10:59 AM
101	ordering food service	11/4/2020 10:13 AM
102	function of call bell working	11/4/2020 10:01 AM
103	being misunderstood by staff	11/4/2020 9:46 AM
104	overhead announcements	11/4/2020 9:40 AM
105	communicating with other patient if not in single room	11/4/2020 12:59 AM
106	having access to an intrepretor 24/7	11/3/2020 4:38 PM
107	Unable to hear warnings-fire, etc.	11/3/2020 4:34 PM
108	Difficulty communicating with front desk personnel via intercom	11/3/2020 4:26 PM
109	consent	11/3/2020 3:22 PM
110	suboptimal care due to communication barrier	11/3/2020 2:45 PM
111	Difficulty in benefiting from support services	11/3/2020 2:26 PM
112	Interacting with roommates	11/3/2020 12:45 PM

Healthcare Worker Deaf Culture Competency Survey

113	staff avoiding them	11/3/2020 12:22 PM
114	Other people may think the deaf person is ignoring them if they ask a question from far away.	11/3/2020 11:00 AM
115	If they are getting IV's not being able to understand the frequency and why it is needed, not being able to hear the nurse calming them down before placing IV needle.	11/3/2020 10:57 AM
116	Confusion, uncertainty regarding instructions	11/3/2020 10:11 AM
117	alteration in mobility r/t acquired injury	11/3/2020 9:52 AM
118	hearing aid batteries wearing down/no replacements on hand	11/3/2020 9:30 AM
119	Aside from sign language, language barrier (not English-speaking)	11/3/2020 9:24 AM
120	Depression	11/3/2020 8:33 AM
121	Frustration	11/3/2020 8:21 AM
122	hearing someones footsteps approaching	11/3/2020 8:09 AM
123	When discharged who will ensure any discharged plan or follow-up with discharge orders.	11/3/2020 7:22 AM
124	communicating with room mate	11/3/2020 6:34 AM
125	Timley interventions	11/1/2020 2:15 PM
126	Being less able to effectively receive solace, sympathy, reassurance from caring others.	10/31/2020 2:53 PM
127	lack of interpreters	10/30/2020 11:07 PM
128	?	10/27/2020 12:03 PM
129	unable to sleep	10/27/2020 11:56 AM
130	alarms	10/26/2020 8:30 PM
131	getting help quickly	10/26/2020 4:07 PM
132	unable to understand medicaiton instructions	10/26/2020 2:56 PM
133	Difficulty accessing closed captioning on TV	10/26/2020 2:16 PM
134	not understanding procedures or test results	10/26/2020 1:22 PM
135	Watching tv if CC is off	10/26/2020 1:20 PM
136	obtaining adequate pain control	10/26/2020 12:18 PM
137	watching tv	10/26/2020 11:35 AM
138	hearing the TV	10/26/2020 10:47 AM
139	x	10/26/2020 10:35 AM
140	Inadequate pain management	10/26/2020 10:27 AM
141	what is the plan of treatment	10/26/2020 10:15 AM
142	cant hear TV	10/26/2020 9:51 AM
143	staff may try to avoid contact with the person	10/26/2020 9:50 AM
144	pain management	10/26/2020 9:42 AM
145	Information gets lost related to their care	10/26/2020 9:40 AM
146	hospital-provided computer	10/26/2020 9:21 AM
147	Difficulty communicating with dietary	10/26/2020 8:43 AM
148	Getting any information that may be disseminated through general announcements over public address systems	10/26/2020 8:36 AM
149	Unable to communicate with family/friends	10/26/2020 8:15 AM

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150	I don't know	10/26/2020 7:12 AM
151	Fear	10/26/2020 6:55 AM
152	Poorer outcomes	10/26/2020 6:52 AM
153	4	10/26/2020 6:36 AM
154	Bathroom priledges	10/26/2020 6:32 AM
155	Need to go to bathroom with help	10/22/2020 12:41 PM
156	lack of adequate certified interpretation	10/22/2020 9:55 AM
157	Hearing overhead pages or announcements	10/21/2020 10:07 AM
158	if someone is in room and they are at danger	10/21/2020 8:00 AM
159	uncooperativeness	10/20/2020 10:30 PM
160	Medical equipment/position in bed may restrict field of vision for communication.	10/19/2020 5:05 PM
161	difficulty getting attention when need help	10/19/2020 11:42 AM
162	getting help quickly	10/19/2020 11:16 AM
163	May not be able to call for follow up appointments	10/19/2020 10:52 AM
164	turning captions on tv	10/19/2020 10:42 AM
165	Room TV w/o privateheadphones or closed captioning	10/19/2020 10:17 AM
166	Not having an Interpreter there when they need them	10/19/2020 9:45 AM
167	Added steps to communicate may result in staff limiting interaction with patient and lead to missing important information	10/19/2020 9:34 AM
168	communication with roommate	10/19/2020 9:05 AM
169	may understand different languages	10/19/2020 9:03 AM
170	impatience of busy staff	10/19/2020 8:52 AM
171	understanding what they can and can't do post-procedure	10/19/2020 8:52 AM
172	making sure the clinician/nurse understands their medical information	10/19/2020 8:35 AM
173	Interpreters may not be available at all times	10/19/2020 8:07 AM
174	current issues with support people visiting due to covid	10/19/2020 7:51 AM
175	not able to explain symptoms	10/19/2020 6:01 AM
176	Difficulty communicating with meal delivery person.	10/19/2020 1:06 AM
177	Bias against care decisions (e.g. decisions regarding newborn testing and treatment)	10/19/2020 12:32 AM
178	trouble watching television	10/18/2020 11:23 PM
179	Hearing their roommate request something	10/18/2020 11:23 PM
180	Withdrawal deptession	10/18/2020 11:12 PM
181	can't hear when call button is responded to	10/18/2020 10:41 PM
182	access to requested assistance	10/18/2020 10:27 PM
183	Communication	10/18/2020 10:10 PM
184	"	10/18/2020 9:59 PM
185	if lighting bothers them	10/18/2020 9:57 PM
186	Missed important signs and symptoms	10/18/2020 9:54 PM
187	pt will be unable to know about their diagnosis	10/15/2020 11:08 AM

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188	feeling forgotten	10/14/2020 3:13 PM
189	providers asking questions and doing the exam in the semi-dark making it harder to see or lip read	10/14/2020 12:42 AM
190	Unable to hear announcements for services-i.e. chapel	10/13/2020 3:38 PM
191	using the intercom/call bell system	10/13/2020 2:30 PM
192	Can't hear someone enter their room	10/13/2020 12:51 PM
193	Patient may not hear if there is a code red	10/13/2020 10:59 AM
194	TV	10/13/2020 9:16 AM
195	Hard to say something is wrong	10/13/2020 9:12 AM
196	not understanding an interpreter	10/13/2020 8:42 AM
197	expressing what their symptoms are	10/13/2020 8:21 AM
198	Lack of interpreters	10/13/2020 7:39 AM
199	inaccurate interpretations by care providers	10/12/2020 10:57 PM
200	making sure they are aware of alarms in their room to reach out for assistance	10/12/2020 8:47 PM
201	not knowing what is going on, when seeing a panic	10/12/2020 8:26 PM
202	TV if not closed captioned	10/12/2020 7:13 PM
203	-	10/12/2020 5:55 PM
204	Subpar medical care due to communication barriers	10/12/2020 5:17 PM
205	Being startled when awakened suddenly	10/12/2020 3:06 PM
206	Being misunderstood	10/12/2020 3:06 PM
207	Medical equipment alarms may interfere with hearing aids	10/12/2020 1:51 PM
208	culture - deaf vs hearing	10/12/2020 1:22 PM
209	cut off from friends and family	10/12/2020 1:19 PM
210	I don't know	10/12/2020 1:15 PM
211	Calling for nursing assistance	10/12/2020 1:15 PM
212	Not having the ability to hear any firealarms or announcements that are made over the speaker.	10/9/2020 8:53 PM
213	hearing the drs. explain what is wrong and treatments	10/9/2020 1:51 PM
214	trouble conveying feelings or pain.	10/8/2020 9:24 AM
215	miscommunication with ancillary depts such as spiritual/religious	10/5/2020 3:32 PM
216	Privacy issues	10/5/2020 12:38 PM
217	explaining an IV is painful	10/4/2020 11:36 AM
218	Apprehension or panic created with lack of understanding in case of an emergent event	10/2/2020 10:01 AM
219	knowing what is coming next	10/1/2020 12:42 PM
220	cannot hear knocks on the door to have visitors.	10/1/2020 10:46 AM
221	withdrawn	9/30/2020 12:56 PM
222	being woken up for vitals/ med's/ testing. with little communication	9/29/2020 5:26 PM
223	fear/uncertainty	9/29/2020 4:53 PM
224	injuries	9/29/2020 3:53 PM

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225	getting help with self-care needs	9/29/2020 2:08 PM
226	adaptive CC for tv	9/29/2020 8:51 AM
227	knowing when things are going to happen (i.e. testing, etc)	9/29/2020 8:50 AM
228	sharing information with significant others	9/28/2020 10:24 PM
229	frustration	9/28/2020 9:37 PM
230	cant read	9/28/2020 4:55 PM
231	problems that arise if unable to read	9/28/2020 3:55 PM
232	May be considered a psych case when not responsive.	9/28/2020 3:42 PM
233	hear room mates talk to them	9/28/2020 2:15 PM
234	Having closed caption availability	9/28/2020 1:21 PM
235	may not be involved in discharge planning as much as others	9/28/2020 12:35 PM
236	Low health literacy due to lack of information	9/28/2020 12:28 PM
237	Can't hear a television	9/28/2020 12:16 PM
238	Asking for help	9/28/2020 12:10 PM
239	Contacting family/supports	9/28/2020 12:04 PM
240	be misinterpreted	9/28/2020 11:38 AM
241	Privacy issues	9/28/2020 9:43 AM
242	Feeling scared	9/28/2020 9:41 AM
243	delay in services - including admission/discharge	9/28/2020 9:39 AM
244	not able to hear the alerts on an IV monitor	9/28/2020 9:30 AM
245	difficulty getting any type of questions answered	9/28/2020 9:12 AM
246	Not hearing a fire alarm	9/28/2020 8:54 AM
247	there will not always be an interpreter at the bedside so identification for labs/tests etc will not be possible	9/28/2020 8:21 AM
248	Feeling patronized by staff	9/28/2020 8:13 AM
249	hearing overhead announcements	9/28/2020 8:13 AM
250	Securing an interpreter	9/28/2020 7:39 AM
251	non- health care provider communication (dietary)	9/28/2020 7:32 AM
252	Difficulty communicating patients response to intervention/treatment	9/28/2020 7:05 AM
253	The gross lack of ASL interpreters in the state of Rhode Island	9/28/2020 6:57 AM
254	Asking for help	9/28/2020 6:39 AM
255	substandard care	9/28/2020 6:37 AM
256	do to conditions from pandemic may not have a family member with them 24 hours for help	9/28/2020 6:19 AM
257	Frustration	9/28/2020 4:08 AM
258	Difficulty communicating with potential hospital room mates	9/28/2020 12:00 AM
259	Not hearing door knocks	9/27/2020 11:50 PM
260	With the TV if no CC or can not see CC	9/27/2020 10:40 PM
261	More medical complications	9/27/2020 10:38 PM
262	difficulty getting interpreter quickly	9/27/2020 10:28 PM

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263	Difficulty understanding treatment	9/27/2020 9:50 PM
264	Translational services	9/27/2020 9:19 PM
265	unable to respond to nurse if call button is activated.	9/27/2020 9:17 PM
266	Be dependent of interpreter	9/27/2020 9:16 PM
267	Using the television	9/27/2020 9:15 PM
268	Difficulty communicating with roommates	9/27/2020 9:00 PM
269	Feeling cared for	9/27/2020 8:59 PM
270	Call button	9/27/2020 8:49 PM
271	Feeling confused	9/27/2020 8:48 PM
272	Adequate interpretation services	9/27/2020 8:46 PM
273	the interpreter doe not convey information correctly	9/27/2020 3:48 PM
274	Hearing a fire alarm	9/24/2020 9:44 PM
275	not clearly understanding instructions due to communication	9/23/2020 10:09 PM
276	won't feel fully supported/frightened about unknown	9/23/2020 4:15 PM
277	isolation/lack of peers who are sharing similar experiences	9/23/2020 1:29 PM
278	be misinterpreted	9/23/2020 11:20 AM
279	person may have trouble finding restrooms, or getting out of the way in a busy ER	9/22/2020 9:29 PM
280	Communicating any issues.	9/22/2020 5:46 PM
281	understanding discharge plans	9/22/2020 2:49 PM
282	they will need a TV with closed captioning.	9/22/2020 1:37 PM
283	the wait for an interpreter may be long	9/22/2020 1:27 PM
284	Fear	9/22/2020 12:00 PM
285	inability to know when a provider is approaching	9/22/2020 10:41 AM
286	UNABLE TO HEAR ALARMS, ETC	9/22/2020 12:13 AM
287	Difficulty following instruction from PT/OT	9/21/2020 9:01 PM
288	difficulty with call button to get help/express needs to nurses	9/21/2020 4:48 PM
289	Ability to know someone is coming in the room/curtain	9/21/2020 4:15 PM
290	Difficulty with consenting to procedures	9/21/2020 3:25 PM
291	Anger	9/21/2020 3:21 PM
292	may not know when someone is knocking on bathroom door	9/21/2020 3:05 PM
293	understanding lab results	9/21/2020 3:02 PM
294	Bias from staff	9/21/2020 1:12 PM
295	Inadequate pain control	9/21/2020 12:51 PM
296	aware of tests to be done	9/21/2020 12:48 PM
297	Feeling lonely	9/21/2020 12:36 PM
298	reading the food menu	9/21/2020 12:11 PM
299	trusting healthcare providers when unable to communicate with them	9/21/2020 11:56 AM
300	Getting out of bed	9/21/2020 11:32 AM

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301	not hearing fire alarms during drills or emergencies	9/21/2020 11:28 AM
302	Discharge planning	9/21/2020 11:20 AM
303	difficulty reading written materials	9/21/2020 11:19 AM
304	can't hear directions from other people/visitors	9/21/2020 10:59 AM
305	Body language is misinterpreted, Deaf people gesture when speaking which may come across as aggression to hearing people	9/21/2020 9:59 AM
306	Difficulty with feeling alone and isolated.	9/21/2020 9:42 AM
307	Notification of a code	9/21/2020 9:36 AM
308	Can't use the television	9/21/2020 9:34 AM
309	They will feel isolated and alone	9/21/2020 9:21 AM
310	stress/anxiety	9/21/2020 8:44 AM
311	attention to facial expressions by patient	9/21/2020 8:33 AM
312	There may be difficulty for them to communicate with other patients and outside people, such as their family members	9/21/2020 8:31 AM
313	isolation	9/21/2020 6:01 AM
314	May not have typical assist equipment as they do in home environ	9/21/2020 5:56 AM
315	How to communicate in general	9/21/2020 4:24 AM
316	Not hearing the phone ring	9/21/2020 2:49 AM
317	frustration	9/21/2020 1:22 AM
318	The nurse taking care of a new mom that is deaf, pops in a DVD on Helpful Hints for The First Week Home With Your Newborn Baby, but it does not come with a closed caption feature.	9/21/2020 1:01 AM
319	TV hopefully has closed captioning	9/20/2020 11:30 PM
320	access to TV	9/20/2020 11:19 PM
321	can't tell when someone is knocking on the door	9/20/2020 10:52 PM
322	Providers might inaccurately assess the patient due to factors indirectly related to deafness (alertness, responsiveness, etc).	9/20/2020 10:19 PM
323	Loss of autonomy	9/20/2020 10:08 PM
324	Critically ill	9/20/2020 9:56 PM
325	Scated	9/20/2020 9:42 PM
326	Unable to indicate physical needs	9/20/2020 9:39 PM
327	maintaining privacy	9/20/2020 9:36 PM
328	Be perceived as cognitively impaired	9/20/2020 9:34 PM
329	Communicating with the other patient in the room	9/20/2020 9:30 PM
330	communication problems from staff approaching and communicating out of the patient's visual field	9/20/2020 9:29 PM
331	Trouble following instructions for a test	9/20/2020 9:27 PM
332	not knowing when someone is entering the room	9/20/2020 9:21 PM
333	Inability to receive safety instructions ns	9/20/2020 9:11 PM
334	Communicating with room mates	9/20/2020 9:11 PM
335	explaining needs	9/20/2020 8:57 PM

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336	Anger	9/20/2020 8:53 PM
337	heart disease	9/20/2020 8:41 PM
338	Hearing alarms	9/20/2020 8:38 PM
339	Tv or entertainment	9/20/2020 8:37 PM
340	Heredity	9/20/2020 12:30 PM
341	TV use	9/19/2020 11:40 AM
342	Participating in P.T. or other therapies correctly	9/18/2020 4:56 PM
343	On able to hear warnings	9/17/2020 6:38 PM
344	patients feel isolated	9/17/2020 10:42 AM
345	Understanding the info relayed by rounding medical providers	9/16/2020 6:30 PM
346	misunderstanding	9/16/2020 5:01 PM
347	Poor interpreting	9/16/2020 2:28 PM
348	No batteries for their hearing aids/cochlear implants	9/16/2020 2:20 PM
349	boredom	9/16/2020 1:33 PM
350	Difficulty with full informed consent (including getting questions answered) if interpreter not present	9/16/2020 12:40 PM
351	FOOD CHOICES	9/16/2020 12:32 PM
352	Staff Prejudice ie: assuming they are less intelligent because they are Deaf	9/16/2020 12:13 PM
353	May not be able to confirm right medication	9/16/2020 12:04 PM
354	privacy concerns (e.g. unable to hear a knock at the door while washing or other personal tasks	9/16/2020 11:09 AM
355	Access to preferred communication type.	9/16/2020 7:36 AM
356	have unmet needs	9/16/2020 5:38 AM
357	Unable to understand code status	9/15/2020 9:43 PM
358	frustration	9/15/2020 9:33 PM
359	Not taken seriously	9/15/2020 9:31 PM
360	tv	9/15/2020 8:45 PM
361	Staff not attending to healthcare needs, ignored	9/15/2020 8:28 PM
362	Alienation by some staff uncomfortable with deafness	9/15/2020 8:28 PM
363	Difficulty ordering food	9/15/2020 7:44 PM
364	No interpreter	9/15/2020 7:26 PM
365	not able to communicate with roommate	9/15/2020 7:01 PM
366	their age - especially if very young or very old	9/15/2020 6:40 PM
367	Biased treatment by providers	9/15/2020 6:22 PM
368	Understanding what's taught to them	9/15/2020 5:43 PM
369	unable to speak with members of the care team	9/15/2020 5:42 PM
370	Blaming their problems in their deafness	9/15/2020 4:58 PM
371	keeping in contact with family members for support	9/15/2020 4:44 PM
372	Loss of some communication skills depending on injury or physical status	9/15/2020 4:33 PM

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373	Potential loss of hearing devices or tools to help communicate with	9/15/2020 3:44 PM
374	stigmatization	9/15/2020 3:38 PM
375	can't hear the names of what meds are being given	9/15/2020 3:18 PM
376	not know plan of care	9/15/2020 3:14 PM
377	medication explanations	9/15/2020 2:47 PM
378	Accurate information to the provider	9/15/2020 1:59 PM
379	getting help with self-care needs	9/15/2020 1:54 PM
380	Providers spending less time with them	9/15/2020 1:50 PM
381	Unclear communication around privacy "Knock first" etc	9/15/2020 1:35 PM
382	Additional testing	9/15/2020 1:08 PM
383	being startled awake by touch	9/15/2020 1:01 PM
384	Decreased knowledge related to discharge teaching	9/15/2020 12:57 PM
385	Ongoing stigma toward the Deaf community	9/15/2020 12:56 PM
386	being treated like a child	9/15/2020 12:54 PM
387	housekeeping staff	9/15/2020 12:52 PM
388	misdiagnosis related to unclear symptom reporting	9/15/2020 12:51 PM
389	difficulty being understood by roommates and housekeeping staff	9/15/2020 12:49 PM
390	having to write everything out when the interpreter leaves	9/15/2020 12:45 PM
391	Reviewing videos about health education if not subtitled	9/15/2020 12:39 PM
392	Unable to hear room mate.	9/15/2020 12:35 PM
393	Understanding direction from nursing staff	9/15/2020 12:30 PM
394	anxiety due to concerns that they won't understand what is going on	9/15/2020 12:29 PM
395	bias	9/15/2020 12:17 PM
396	feeling uncomfortable with unknown providers	9/15/2020 12:09 PM
397	falls	9/15/2020 12:01 PM
398	Infection	9/15/2020 12:00 PM
399	communicating with housekeeping	9/15/2020 11:54 AM
400	Feel rushed by staff during care	9/15/2020 11:53 AM
401	difficulty hearing fire alarms or other auditory signals, e.g., shooter alerts	9/15/2020 11:52 AM
402	not feeling understood	9/15/2020 11:52 AM
403	Disengaged from outside when in isolation rooms	9/15/2020 11:52 AM
404	Responding to staff over room intercom	9/15/2020 11:51 AM
405	Receiving adequate VRI services	9/15/2020 11:50 AM
406	Discrimination/disrespect	9/15/2020 11:50 AM
407	managing their hearing aides or cochlear implants (if they have them), needing batteries	9/15/2020 11:50 AM
408	sufficient reading materials	9/15/2020 11:49 AM
409	Receiving sub-standard care due to communication issues	9/15/2020 11:47 AM
410	A fire alarm goes off	9/15/2020 11:45 AM

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411	Not hearing someone approach them	9/15/2020 11:42 AM
412	safety risks associated with alarms/fire alarms etc	9/15/2020 11:41 AM
413	access to resources	9/15/2020 11:30 AM
414	Fear of unknown	9/15/2020 11:27 AM
415	the need for an interpreter for complicated information	9/15/2020 11:26 AM
416	Remote interpreter not available	9/15/2020 11:22 AM
417	not sure	9/15/2020 11:13 AM
418	Lights are on all the time, which may disturb sleep	9/15/2020 11:13 AM
419	The deaf person may experience various types of deaf stigma from different providers.	9/15/2020 11:03 AM
420	Knowing when staff are close in hall to call for assistance (call light fell on the floor)	9/15/2020 10:47 AM
421	Using the intercom	9/15/2020 10:30 AM
422	reporting symptoms	9/15/2020 10:03 AM
423	Unmet needs	9/15/2020 9:46 AM
424	access to television unless captioned	9/15/2020 9:43 AM
425	Questions on release (time - being picked up)	9/15/2020 9:42 AM
426	feel scared	9/15/2020 9:35 AM
427	being alerted when someone is entering the room	9/15/2020 9:32 AM
428	leaving room for testing	9/15/2020 9:18 AM
429	unable to hear announcements	9/15/2020 9:17 AM
430	Startled when staff enter room	9/15/2020 9:15 AM
431	isolation	9/15/2020 9:10 AM
432	Feeling lonely	9/15/2020 9:07 AM
433	Overstimulation of visual- lights/people bustling around	9/15/2020 8:56 AM
434	people assuming they dont understand anything - cant learn it or understand it, illiterate or stupid	9/15/2020 8:51 AM
435	Missing lip-reading cues due to mask wearing by staff	9/15/2020 8:43 AM
436	Knowing when someone may be speaking to them	9/15/2020 8:38 AM
437	Being made fun of or joked about	9/15/2020 8:31 AM
438	knowing what procedures they'll have/what they are	9/15/2020 8:14 AM
439	Following imaging procedure without an interpreter	9/15/2020 7:06 AM
440	Lighting may be too dim or too bright	9/15/2020 6:52 AM
441	Unable to hear directions while coming out of anesthesia	9/15/2020 5:41 AM
442	Inability to assist hospital roommate in case of fall/injury/etc.	9/15/2020 5:29 AM
443	Fear	9/15/2020 5:13 AM
444	Anxiety	9/15/2020 3:16 AM
445	Having a roommate who doesn't understand/feels the pt is rude for not talking/feels pt is infantile and needs "extra" (unrequested) help	9/15/2020 2:22 AM
446	Difficulty ordering meals/ reading menu	9/15/2020 12:26 AM
447	Difficulty communicating with roommates	9/15/2020 12:19 AM

Healthcare Worker Deaf Culture Competency Survey

448	Inability to see mouths thru masks	9/15/2020 12:14 AM
449	Availability of interpreters when needed	9/14/2020 11:48 PM
450	Dealing with roommates	9/14/2020 11:20 PM
451	Outside their home environment that is likely adapted to their needs	9/14/2020 11:14 PM
452	why/how the medications are prescribed	9/14/2020 11:02 PM
453	Insufficient access to interpreters	9/14/2020 10:56 PM
454	Misunderstood by other patients	9/14/2020 10:36 PM
455	Understanding generally televised patient education videos	9/14/2020 10:31 PM
456	fear, anxiety, depression	9/14/2020 10:21 PM
457	There may be an unconscious bias that deaf individuals are less intelligent than hearing individuals. These patients may be treated as children, rather than adults.	9/14/2020 10:15 PM
458	The health problem admitted for	9/14/2020 10:10 PM
459	being aware of potentially dangerous situations--strangers/thieves	9/14/2020 10:00 PM
460	difficulty communicating with a roommate	9/14/2020 9:54 PM
461	Being wrongly viewed as inherently disabled	9/14/2020 9:50 PM
462	Avoid hazards behind them when walking in the hallway.	9/14/2020 9:44 PM
463	Informed consent	9/14/2020 9:36 PM
464	Difficulty with headaches or tinnitus	9/14/2020 9:34 PM
465	Communicating with maintenance staff	9/14/2020 9:21 PM
466	Getting support services like nutrition or PT/OT	9/14/2020 9:19 PM
467	Won't hear medical sounds if there is a problem	9/14/2020 9:17 PM
468	Requiring obtaining interpreters	9/14/2020 9:15 PM

Healthcare Worker Deaf Culture Competency Survey

#	5	DATE
1	communicating cultural and treatment expectation beliefs, preferred practices, preferences	1/1/2021 9:56 AM
2	???	12/15/2020 12:15 AM
3	Watching/listening to the television	12/14/2020 8:54 PM
4	loneliness	12/14/2020 3:39 PM
5	especially with masks now people can not even use lip reading or facial expression for communicating	12/14/2020 2:27 PM
6	Lack of participation in plan of care	12/14/2020 11:58 AM
7	asking questions	12/14/2020 11:08 AM
8	not having the purpose for tests such as MRIs explained	12/14/2020 11:06 AM
9	Communicating with other workers (custodial staff)	12/14/2020 11:05 AM
10	Having interpreter readily available	12/14/2020 11:00 AM
11	. . .	12/14/2020 10:51 AM
12	Asking questions	12/14/2020 10:48 AM
13	x	12/14/2020 10:47 AM
14	not following instructions	12/10/2020 5:09 PM
15	being "talked down to," treated as if they have an intellectual disability	12/8/2020 4:52 PM
16	Not hearing laughter or crying	12/8/2020 4:31 PM
17	hearing telephone ring	12/8/2020 10:29 AM
18	difficulty describing pain	12/7/2020 3:48 PM
19	communication with family/friends outside of hospital	12/7/2020 3:27 PM
20	Communication with cafeteria	12/7/2020 2:12 PM
21	Increased anxiety.	12/7/2020 12:30 PM
22	discharge planning	12/7/2020 11:20 AM
23	not understanding delay of care when nursing staff are busy,	12/7/2020 11:06 AM
24	Insomnia	12/7/2020 10:58 AM
25	Masks 🤔 worn by staff so you can't read lips or see expressions	12/7/2020 10:53 AM
26	ignorance	12/7/2020 10:49 AM
27	Confusion	12/7/2020 10:44 AM
28	Obtaining meal preferences or reporting midtakes	12/7/2020 10:42 AM
29	Frustration	12/7/2020 10:18 AM
30	making sure proper teaching and follow-up care is provided	12/7/2020 10:16 AM
31	Not able to express level of pain	12/7/2020 10:16 AM
32	discomfort with requesting an interpreter for basic needs	12/7/2020 10:14 AM
33	Isolation	12/7/2020 10:14 AM
34	reading written documentation if they are not fluent in English	12/7/2020 10:13 AM
35	depending on etiology- may have other communication barriers	12/7/2020 10:06 AM
36	x	12/7/2020 9:55 AM
37	Don't know	12/7/2020 9:52 AM

Healthcare Worker Deaf Culture Competency Survey

38	monitor is beeping	12/4/2020 8:50 AM
39	Fear	12/3/2020 2:49 AM
40	Emergency exit	12/2/2020 6:31 PM
41	participating in group or unit activities	12/2/2020 3:11 PM
42	Not being able to respond to alarms (fire,etc) without backup	12/2/2020 2:56 PM
43	confusion	12/2/2020 2:44 PM
44	afraid	12/2/2020 2:26 PM
45	Communicating with other staff (for example: housekeeping, dietary)	12/2/2020 2:24 PM
46	contact to outside (ex. television for escape, current events)	12/2/2020 2:01 PM
47	Loneliness due to isolation	12/2/2020 1:59 PM
48	reading instructions, just like any other patient	12/2/2020 1:50 PM
49	Others not knowing whats appropriate or needed	11/25/2020 8:09 AM
50	people assumming they are mentally handicapped	11/24/2020 11:31 AM
51	Ask the food server for something missing on their tray.	11/24/2020 9:17 AM
52	May need furnishings rearranged to make it easier to communicate.	11/24/2020 9:09 AM
53	Needing to use bathroom or have another urgent need and not knowing if anyone is able to at least tell you over an intercom, etc that someone will be with you, etc.	11/24/2020 8:41 AM
54	Loneliness	11/24/2020 8:04 AM
55	Not being able to understand if staff are talking with each other	11/24/2020 7:08 AM
56	Having a TV that has written translation	11/24/2020 7:07 AM
57	Not knowing how to call for help	11/24/2020 6:56 AM
58	Difficulty sleeping if lights are on	11/24/2020 4:36 AM
59	Communication difficulty	11/24/2020 12:30 AM
60	waiting longer for treatment/results	11/23/2020 7:40 PM
61	Increased risk of medical error by staff fatigue with safety protocols requiring patient involvement	11/22/2020 11:02 AM
62	feeling disoriented and isolated	11/19/2020 4:07 PM
63	difficulty with self advocacy	11/18/2020 10:30 AM
64	need CC set on the TV	11/17/2020 6:03 PM
65	Won't have an interpreter 24/7	11/17/2020 5:58 PM
66	scheduled and unscheduled visits confusing	11/17/2020 3:06 PM
67	explaining pain/needs	11/17/2020 2:47 PM
68	can't communicate with housekeeping	11/17/2020 10:50 AM
69	Frustration	11/17/2020 8:46 AM
70	code status discussion	11/17/2020 8:12 AM
71	I have a friend who is starting a TV network for the deaf	11/17/2020 8:09 AM
72	fear for the future, ie after discharge	11/17/2020 7:50 AM
73	Emergencies.....lots of commotion at times	11/17/2020 5:29 AM
74	Discharge education	11/17/2020 12:29 AM

Healthcare Worker Deaf Culture Competency Survey

75	Being able to watch tv or access internet	11/11/2020 5:54 PM
76	Have nothing to do to pass the time.	11/10/2020 9:25 PM
77	Lack access to information	11/10/2020 7:41 PM
78	?	11/10/2020 7:39 PM
79	Not being able to interpret unfamiliar noises	11/10/2020 1:03 PM
80	Acknowledging a visitor enter the room if knocks	11/10/2020 9:40 AM
81	using any TV/entertainment system available	11/10/2020 9:28 AM
82	Missing information from "passing" conversations with CNA, Nurse Orderly Etc...	11/10/2020 8:57 AM
83	Confusion in emergency situations	11/10/2020 8:21 AM
84	lack of readily available interpreters	11/10/2020 7:49 AM
85	the experience may feel very isolating and scary	11/10/2020 7:18 AM
86	Boredom	11/10/2020 5:51 AM
87	depression	11/10/2020 12:33 AM
88	Communicating with cleaning staff if something needs to be changed out	11/4/2020 10:59 AM
89	having any basic needs met	11/4/2020 10:13 AM
90	understanding the functions of each staff member	11/4/2020 10:01 AM
91	not being given interpreter to communicate with all staff consistently	11/4/2020 9:46 AM
92	Sleeping	11/4/2020 12:59 AM
93	Possibility of being startled frequently if they don't hear someone approaching	11/3/2020 4:34 PM
94	continuity of care	11/3/2020 3:22 PM
95	Interacting with TV staff	11/3/2020 12:45 PM
96	complications	11/3/2020 12:22 PM
97	The deaf person may need but may not be provided with a whiteboard or other device for communicating.	11/3/2020 11:00 AM
98	Isolation, feeling alone, less help offered due to needed extra time from nurses, nursing shortages	11/3/2020 10:11 AM
99	isolation r/t infection control, COVID	11/3/2020 9:52 AM
100	falls - unable to summon help when getting out of bed	11/3/2020 9:30 AM
101	Frustration, scared as to knowing what treatment plans are or being able to effectively communicate needs to caregivers	11/3/2020 9:24 AM
102	Isolation	11/3/2020 8:33 AM
103	Fear	11/3/2020 8:21 AM
104	hearing instructions from staff	11/3/2020 8:09 AM
105	interpreters are not available 24/7 in most hospitals even in Boston, MASS.	11/3/2020 7:22 AM
106	communicating with other personnel, food, housekeeping	11/3/2020 6:34 AM
107	understanding discharge instructions	11/1/2020 2:15 PM
108	Less ability to alert staff to evolving problems, e.g., a pressure sore, difficulty breathing, chest pain, etc.	10/31/2020 2:53 PM
109	don't know	10/30/2020 11:07 PM
110	?	10/27/2020 12:03 PM

Healthcare Worker Deaf Culture Competency Survey

111	disliking the food	10/27/2020 11:56 AM
112	access to phone for the deaf or hearing disabled	10/26/2020 8:30 PM
113	problem with food	10/26/2020 4:07 PM
114	unable to ask questions	10/26/2020 2:56 PM
115	Difficulty interacting with roommate	10/26/2020 2:16 PM
116	adequate ambulation when indicated	10/26/2020 12:18 PM
117	that covers it	10/26/2020 11:35 AM
118	hearing hospital wide announcements or call box into their room from nurses station.	10/26/2020 10:47 AM
119	x	10/26/2020 10:35 AM
120	Suboptimal medical care	10/26/2020 10:27 AM
121	what should they be expecting during their hospital stay	10/26/2020 10:15 AM
122	staff may treat person in a child- like way if they are an adult or think that they lack intelligence	10/26/2020 9:50 AM
123	comfort requests	10/26/2020 9:42 AM
124	They may not want to as many questions as they would look like to	10/26/2020 9:40 AM
125	communication w/ other personnel, visitors	10/26/2020 9:21 AM
126	Difficulty making needs known	10/26/2020 8:43 AM
127	Learning about emergency response protocols (evacuation etc)	10/26/2020 8:36 AM
128	Boredom	10/26/2020 8:15 AM
129	I don't know	10/26/2020 7:12 AM
130	Isolation	10/26/2020 6:52 AM
131	5	10/26/2020 6:36 AM
132	TV	10/26/2020 6:32 AM
133	isolation	10/21/2020 8:00 AM
134	noncompliance	10/20/2020 10:30 PM
135	Social isolation	10/19/2020 5:05 PM
136	problem with food	10/19/2020 11:16 AM
137	hearing announcements	10/19/2020 10:42 AM
138	Inadvertant barriers to deaf family involvement	10/19/2020 10:17 AM
139	Not understanding tests or labs that may be needed	10/19/2020 9:45 AM
140	Patient may feel more isolated if interactions are limited to only clinically relevant information	10/19/2020 9:34 AM
141	Different cultural issues as well	10/19/2020 9:03 AM
142	not being presented w/ post-hospital plan for care	10/19/2020 8:52 AM
143	understanding OT and PT directions for recovery	10/19/2020 8:52 AM
144	getting an interpreter	10/19/2020 8:35 AM
145	Staff may not have the time and resources to contact interpreters	10/19/2020 8:07 AM
146	difficulty communicating with dietary and housekeeping staff	10/19/2020 7:51 AM
147	not understanding what dr is saying	10/19/2020 6:01 AM
148	Difficulty communicating with other patient in the same room	10/19/2020 1:06 AM

Healthcare Worker Deaf Culture Competency Survey

149	Challenges with reading lips during COVID given mask wearing	10/19/2020 12:32 AM
150	feeling misunderstood	10/18/2020 11:23 PM
151	Inability to trust and unwillingness to coawnt	10/18/2020 11:12 PM
152	cant communicate with roommate, house keeper, dietary staff	10/18/2020 10:41 PM
153	access to family and friend support	10/18/2020 10:27 PM
154	Communication	10/18/2020 10:10 PM
155	"	10/18/2020 9:59 PM
156	how medication is making them feel	10/18/2020 9:57 PM
157	Feelings of helplessness	10/18/2020 9:54 PM
158	pt is scared and unable to know about the plan of care	10/15/2020 11:08 AM
159	feeling misunderstood	10/14/2020 3:13 PM
160	bias or lesser care becuase no one talk with them much	10/14/2020 12:42 AM
161	listening to the tv in the room	10/13/2020 2:30 PM
162	patient may just not understand what is happening around them	10/13/2020 10:59 AM
163	how frustrating it can get	10/13/2020 9:16 AM
164	Can't talk for comfort	10/13/2020 9:12 AM
165	feeling alone	10/13/2020 8:42 AM
166	staff not understaning that just because they are Deaf, that does not equal developmental limitations	10/13/2020 8:21 AM
167	getting needs met	10/13/2020 7:39 AM
168	delayed care	10/12/2020 10:57 PM
169	when reaching out for assistance, the speaker system will not work well for them.	10/12/2020 8:47 PM
170	discharge planning	10/12/2020 7:13 PM
171	-	10/12/2020 5:55 PM
172	medical complications R/T above	10/12/2020 5:17 PM
173	Lack of peer support	10/12/2020 3:06 PM
174	Not having the preferred method of interpretation available	10/12/2020 3:06 PM
175	May try to get staffs attention unsafely	10/12/2020 1:51 PM
176	Many of the situations described are outside of my scope of practice	10/12/2020 1:15 PM
177	Inadequate communication assistance	10/12/2020 1:15 PM
178	The problem of possibly being treated differently than everyone else.	10/9/2020 8:53 PM
179	can't hear tv	10/9/2020 1:51 PM
180	not knowing what their rights are/ or what available to them	10/8/2020 9:24 AM
181	not hearing alarms on IV pumps, or fire alarms	10/5/2020 3:32 PM
182	Anxiety	10/5/2020 12:38 PM
183	asking for personal items/ brushing teeth/ toilet	10/4/2020 11:36 AM
184	Possibly bias	10/2/2020 10:01 AM
185	cannot hear roommate and socialize/loneliness	10/1/2020 10:46 AM
186	poor health outcome	9/30/2020 12:56 PM

Healthcare Worker Deaf Culture Competency Survey

187	Not getting attention when needed / being ignored because staff dose not understand	9/29/2020 5:26 PM
188	errors	9/29/2020 4:53 PM
189	availability of interpreter services at all hours/weekends	9/29/2020 2:08 PM
190	not being able to verbally call for help	9/29/2020 8:51 AM
191	unsure	9/29/2020 8:50 AM
192	access to qualified providers post-release	9/28/2020 10:24 PM
193	adequate rest	9/28/2020 9:37 PM
194	dont know sign language	9/28/2020 4:55 PM
195	problems if also visually impaired	9/28/2020 3:55 PM
196	May be ignored or looked over if not asking questions.	9/28/2020 3:42 PM
197	hearing alerts to danger.	9/28/2020 2:15 PM
198	What to do in case of emergency	9/28/2020 1:21 PM
199	don't know	9/28/2020 12:35 PM
200	Decreased social interaction	9/28/2020 12:28 PM
201	Don't know where they're going off to in the hospital	9/28/2020 12:16 PM
202	Having someone to talk to	9/28/2020 12:10 PM
203	Understanding discharge info	9/28/2020 12:04 PM
204	poor discharge planning	9/28/2020 11:38 AM
205	Asking for an interpreter	9/28/2020 9:43 AM
206	Feeling isolated	9/28/2020 9:41 AM
207	discharge planning	9/28/2020 9:39 AM
208	difficulty letting others know they are deaf	9/28/2020 9:12 AM
209	Feeling more anxious due to receiving less info @ proceedures	9/28/2020 8:54 AM
210	if ambulatory may become lost and not able to ask for directions	9/28/2020 8:21 AM
211	Can't think of 5th one	9/28/2020 8:13 AM
212	Securing an interpreter	9/28/2020 7:39 AM
213	auditory emergency directions	9/28/2020 7:32 AM
214	Difficulty understanding home discharge plan	9/28/2020 7:05 AM
215	The inability for the commission in the death of heart of hearing to fulfill interpreter request for patients in Rhode Island	9/28/2020 6:57 AM
216	watching tv-need captioning	9/28/2020 6:37 AM
217	Might not have access to simple request like ice or assitance to the bathroom.	9/28/2020 6:19 AM
218	Fear	9/28/2020 4:08 AM
219	Not hearing fire alarms or emergency announcements	9/27/2020 11:50 PM
220	Requesting meal changes if done over phone	9/27/2020 10:40 PM
221	Premature discharge	9/27/2020 10:38 PM
222	frustration	9/27/2020 10:28 PM
223	Difficulty understanding follow up instructions	9/27/2020 9:50 PM
224	Not sure of a 5th	9/27/2020 9:19 PM

Healthcare Worker Deaf Culture Competency Survey

225	Listening general announcements by hospital speaker	9/27/2020 9:16 PM
226	Communicating with family	9/27/2020 9:15 PM
227	Tv in room without captions	9/27/2020 8:49 PM
228	Feeling scared	9/27/2020 8:48 PM
229	Knowing why tests are happening	9/27/2020 8:46 PM
230	the doctor does not explain information correctly	9/27/2020 3:48 PM
231	not being able to hear various monitors that may indicate there is a problem.	9/23/2020 10:09 PM
232	cannot hear intercom communication into the room	9/23/2020 4:15 PM
233	lacking sufficient equipment to effectively set wake-up alarms	9/23/2020 1:29 PM
234	poor discharge planning	9/23/2020 11:20 AM
235	person may have a harder time discussing embarrassing medical needs because it's not easy conveying delicate situations quietly.	9/22/2020 9:29 PM
236	understanding roommate	9/22/2020 5:46 PM
237	they will need printed material	9/22/2020 1:37 PM
238	may be given fewer options due to frustration of staff	9/22/2020 1:27 PM
239	Having their needs met	9/22/2020 12:00 PM
240	LACK OF UNDERSTANDING ABOUT TESTING, TREATMENT, MEDS, ETC	9/22/2020 12:13 AM
241	Difficulty ordering food	9/21/2020 9:01 PM
242	Ability to communicate with non-provider staff/patients	9/21/2020 4:15 PM
243	Frustration	9/21/2020 3:21 PM
244	other hospital workers (e.g., housekeeping) may not realize they are deaf	9/21/2020 3:05 PM
245	getting help when needed	9/21/2020 3:02 PM
246	Decreased interaction with providers	9/21/2020 1:12 PM
247	Not having closed captioning on TV in room	9/21/2020 12:51 PM
248	preps to be done	9/21/2020 12:48 PM
249	Uneasy because they are "alone" and not understand what is going on around them	9/21/2020 12:36 PM
250	reading dc instructions	9/21/2020 12:11 PM
251	requesting help if unable to speak	9/21/2020 11:56 AM
252	Volume of the TV	9/21/2020 11:32 AM
253	inabilty to communicate with MRI technologists during exam	9/21/2020 11:28 AM
254	Feeling secure	9/21/2020 11:20 AM
255	can't hear TV	9/21/2020 10:59 AM
256	Missing out on routine information that nurses and or other staff communicate when they enter and leave the room	9/21/2020 9:59 AM
257	Difficulty hearing visitors.	9/21/2020 9:42 AM
258	Notification of a visitor like a pet therapy dog	9/21/2020 9:36 AM
259	Can't use the call button for help	9/21/2020 9:34 AM
260	They won't be able to call for help	9/21/2020 9:21 AM
261	isolation, masks	9/21/2020 8:44 AM

Healthcare Worker Deaf Culture Competency Survey

262	fear	9/21/2020 6:01 AM
263	Feeling HEARD	9/21/2020 4:24 AM
264	Not hearing the water in the sink running	9/21/2020 2:49 AM
265	addressing pain	9/21/2020 1:22 AM
266	A deaf patient from Tamaroon is being prepped for the O.R. She is having a mitral valve replacement and needs to sign consent. She has no English speaking relatives and there are no consultants available that speak Camarones, so the surgery is delayed putting the patient at risk!	9/21/2020 1:01 AM
267	won't be able to hear the call bell ring - and won't know if someone answers with the intercom	9/20/2020 10:52 PM
268	The patient is likely to miss information shared informally when an interpreter not present.	9/20/2020 10:19 PM
269	Confusion	9/20/2020 10:08 PM
270	Unable to verbalize	9/20/2020 9:56 PM
271	Translators not always available	9/20/2020 9:42 PM
272	Unable to contact a family member	9/20/2020 9:39 PM
273	Being able to communicate the medical information they have been told to their families.	9/20/2020 9:36 PM
274	Higher risk for delirium	9/20/2020 9:34 PM
275	considering post discharge possible sequelae	9/20/2020 9:29 PM
276	trouble reporting symptoms to RN or CNA	9/20/2020 9:27 PM
277	Inability to hear alarms/intercoms	9/20/2020 9:11 PM
278	Seeking help	9/20/2020 9:11 PM
279	calling to order meal	9/20/2020 8:57 PM
280	Insecurity	9/20/2020 8:53 PM
281	orthopedic issues	9/20/2020 8:41 PM
282	Understanding personnel that try to clean the room etc	9/20/2020 8:38 PM
283	Medications	9/20/2020 12:30 PM
284	Unable to call out	9/17/2020 6:38 PM
285	patients feel scared due to lack of information	9/17/2020 10:42 AM
286	Hearing alarms or noise notifications for safety	9/16/2020 6:30 PM
287	Rooming with another patient	9/16/2020 2:28 PM
288	Not enough signage to replace audible messages	9/16/2020 2:20 PM
289	isolation	9/16/2020 1:33 PM
290	CALL LIGHT RESPONSE	9/16/2020 12:32 PM
291	difficulties setting up after care, home visits	9/16/2020 12:13 PM
292	Ask for clarification on any testing	9/16/2020 12:04 PM
293	unable to hear announcements over intercom/loudspeaker (e.g. end of visiting hoursfire situations, etc.)	9/16/2020 11:09 AM
294	Distrust in healthcare providers if they don't take time to meet the patient's needs.	9/16/2020 7:36 AM
295	unaware when staff come to provide care - what may be done	9/16/2020 5:38 AM
296	Anxiety and mood symptoms when do not get help	9/15/2020 9:43 PM
297	injury	9/15/2020 9:33 PM

Healthcare Worker Deaf Culture Competency Survey

298	Higher chance of complications	9/15/2020 9:31 PM
299	call light	9/15/2020 8:45 PM
300	Staff believing patient is intellectually challenged due to disability with hearing	9/15/2020 8:28 PM
301	Difficulty with isolation	9/15/2020 7:44 PM
302	Anxiety	9/15/2020 7:26 PM
303	needing new batteries for hearing aid	9/15/2020 7:01 PM
304	if they only read lips and do not know how to sign	9/15/2020 6:40 PM
305	Confusion	9/15/2020 6:22 PM
306	Relay of info to fam/visitors whom may be hearing impaired as well	9/15/2020 5:43 PM
307	definitely at a disadvantage when it comes down to teaching instructions	9/15/2020 5:42 PM
308	self advocacy	9/15/2020 4:44 PM
309	Asking for an interpreter could itself be difficult	9/15/2020 4:33 PM
310	Staff may not understand deaf persons speech and make think they are intellectually impaired	9/15/2020 3:44 PM
311	lack of understanding plan of care	9/15/2020 3:38 PM
312	Can't hear the person on the other end of the call bell	9/15/2020 3:18 PM
313	boredom	9/15/2020 3:14 PM
314	expressing needs of pain, nausea	9/15/2020 2:47 PM
315	availability of interpreter services at all hours/weekends	9/15/2020 1:54 PM
316	Not getting adequate interpreters	9/15/2020 1:50 PM
317	Using the ER buzzer- responding to nurses	9/15/2020 1:08 PM
318	wondering what others are saying in their room	9/15/2020 1:01 PM
319	Boredom	9/15/2020 12:57 PM
320	Practitioners speaking to interpreters and not Deaf patients.	9/15/2020 12:56 PM
321	Having someone annoyed with you for not responding	9/15/2020 12:54 PM
322	dietary staff	9/15/2020 12:52 PM
323	increased anxiety	9/15/2020 12:51 PM
324	not knowing what is going on around them in an emergency	9/15/2020 12:45 PM
325	Difficulty in communicating meal choices.	9/15/2020 12:35 PM
326	Advocating for self	9/15/2020 12:30 PM
327	inability to communicate with family--lack of familiar technology	9/15/2020 12:29 PM
328	calling for a taxi at time of discharge	9/15/2020 12:17 PM
329	difficulty making needs known	9/15/2020 12:09 PM
330	incontinence	9/15/2020 12:01 PM
331	frustration	9/15/2020 12:00 PM
332	reaching hearing aids (personal items get moved out of reach frequently)	9/15/2020 11:54 AM
333	many problems with roommates due to deafness	9/15/2020 11:52 AM
334	feeling needs are not being met	9/15/2020 11:52 AM
335	In recover room, weakening from anesthesia	9/15/2020 11:51 AM

Healthcare Worker Deaf Culture Competency Survey

336	Receiving adequate services for duration of the stay	9/15/2020 11:50 AM
337	Loss of information	9/15/2020 11:50 AM
338	being able to speak to family (if not allowed to visit)	9/15/2020 11:50 AM
339	No access to interpreters in a timely manner	9/15/2020 11:47 AM
340	A new dr comes in to consult and it not aware the patient is deaf	9/15/2020 11:45 AM
341	Not having their needs met	9/15/2020 11:42 AM
342	general failure to communicate needs due to lack of translation	9/15/2020 11:41 AM
343	understanding instructions	9/15/2020 11:30 AM
344	Understanding procedures	9/15/2020 11:27 AM
345	staf not knowing enough to writ on a tablet if no interpreter is available	9/15/2020 11:26 AM
346	Adequate emergency assistance for immediate assessment	9/15/2020 11:22 AM
347	not sure	9/15/2020 11:13 AM
348	Providers may not want to wait for an interpreter for just "a quick question" or may overestimate how much the patient would like to read lips.	9/15/2020 11:03 AM
349	Roommate may be trying to talk	9/15/2020 10:47 AM
350	Requesting assistance	9/15/2020 10:30 AM
351	hearing alarms	9/15/2020 10:03 AM
352	response to auditory alerts	9/15/2020 9:43 AM
353	How to contact family members	9/15/2020 9:42 AM
354	anxiety	9/15/2020 9:35 AM
355	communication with non-healthcare providers (regarding cleaning & meals)	9/15/2020 9:32 AM
356	fear	9/15/2020 9:18 AM
357	unable to communicate with hearing roommate	9/15/2020 9:17 AM
358	Understanding of treatment plan	9/15/2020 9:15 AM
359	Uneasy because they are "alone" and not understand what is going on around them	9/15/2020 9:07 AM
360	The hospital staff making bad assumptions about people who are deaf- cognitive impairments, mental health etc.	9/15/2020 8:56 AM
361	people asking them for their preferrances in everything, communication choices, etc	9/15/2020 8:51 AM
362	Communicating with other patients/roommate	9/15/2020 8:43 AM
363	Feeling part of visitor conversations if they don't communicate through ASL	9/15/2020 8:38 AM
364	Not being able to notify someone if they need help	9/15/2020 8:31 AM
365	getting support for mental health issues	9/15/2020 8:14 AM
366	Experiencing avoidance from variety of staff who may not feel comfortable communicating with hearing impaired	9/15/2020 7:06 AM
367	Boredom if unable to watch tv or read a book	9/15/2020 6:52 AM
368	Wayfinding through the hospital unless clear visual direction	9/15/2020 5:41 AM
369	Alarms on medical equipment/IVs/etc.	9/15/2020 5:29 AM
370	Financial difficulties	9/15/2020 5:13 AM
371	Knowing if a shared bathroom is empty or not	9/15/2020 2:22 AM
372	There may be added challenges with vision loss and/ or vestibular hypofunction with	9/15/2020 12:26 AM

Healthcare Worker Deaf Culture Competency Survey

	syndromic hearing loss	
373	Lack of pencil/paper available	9/15/2020 12:14 AM
374	Dealing with people that have no clue	9/14/2020 11:20 PM
375	understanding the treatment	9/14/2020 11:02 PM
376	Inability to respond to auditory alarms/response systema	9/14/2020 10:56 PM
377	Communication during an emergenxy	9/14/2020 10:31 PM
378	adequate response to needs	9/14/2020 10:21 PM
379	If family members who sign are used as interpreters, the patient is put in a position to answer sensitive questions in front of family or friends that he/she might find intrusive and embarrassing.	9/14/2020 10:15 PM
380	Lack of sleep	9/14/2020 10:10 PM
381	being ignored when sking for assistance	9/14/2020 10:00 PM
382	difficulty making a request over an intercom system	9/14/2020 9:54 PM
383	Understand discharge instructions	9/14/2020 9:44 PM
384	Discrimination	9/14/2020 9:36 PM
385	Staff may not know how to insert hearing aids or cochlear implants	9/14/2020 9:34 PM
386	Communicating with dietary staff.	9/14/2020 9:21 PM
387	Communicating emergencies	9/14/2020 9:19 PM
388	Discharge issues	9/14/2020 9:15 PM